



*An alliance of the independent grocery and convenience store industries.*

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Guidance from Labor and Industries on DOSH inspections for required face coverings in stores by customers.

Addressing a customer who refuses to wear a mask:

*We would agree that a few members of the public does not make a systemic statement about an employer's policy to require customers to wear masks to enter. You will already have to allow customers who have medical issues not wear them as well. If every customer is asked to put one on (required), reasonable safe attempts are made to implement the policy (required), and they are provided for those that don't have them (good practice not required). I believe this constitutes a good faith safety and health procedure on this issue of requiring customers to wear them to enter and would be grounds for a no violation/deminimus violation result should we even get involved in an onsite inspection.*