What to Expect

When you chose Science Care for End of Life Arrangements

1. **NOTIFICATION CALL**
   - A loved one or care provider contacts Science Care to notify of your passing.
   - A brief medical screening is conducted by phone to determine acceptance.*
   - Most everyone will qualify. Most common rule-out for donation is contagious disease.
   - Upon acceptance, pertinent contact and demographic information is collected by a Science Care Representative.*

2. **DONATION PROCESS BEGINS**
   - Science Care coordinates transportation to bring you or your loved one into our care.
   - Your loved ones are then assigned a direct point of contact who will assist them through the donation process.
   - They will obtain signed authorizations from all donation and cremation consenters.
   - A supplemental medical and social history form and death certificate form is sent and returned electronically to the consenters for completion (may also be completed by phone, in most cases).
   - Science Care files the death certificate in the county of passing. Your loved ones are responsible for purchasing certified copies of the death certificate directly from the county.

3. **COMPLETION OF DONATION**
   - Tissue is recovered for medical research, training and education programs.
   - Any tissue that is not a match for our program is then cremated and returned to your loved ones within 3-5 weeks following the donation.

4. **CELEBRATION OF THE DONATION**
   - Memorial Services
     Many families still decide to have a Celebration of Life or memorial service for their loved one. This can be coordinated by family members with a local funeral home.
   - Legacy Letter
     Science Care sends a Legacy Letter to all consenters the month following the donation.
     This letter outlines the research programs going on at the time of the donation.
   - Memory in Nature
     Each year a tree sapling is planted to honor the life of every donor who makes the choice to donate.

* These steps will be complete if donor was enrolled in the Science Care HOPE Program® prior to passing.

Products and services described are subject to change. For the most current information regarding our company, products and services, please visit our website at www.sciencecare.com.