

INITIATE

ANALYZE / DESIGN

BUILD / TEST

DEPLOY / GO-LIVE

Change Management Strategy

Stakeholder Analysis

Change Impact Analysis

Change Management Work Plan

Sponsor & Key Influencer Engagement

Communication Plan

Process Alignment

Training Plan

Change Agent Network

Enable Leaders

Communication Messages

Start/ Stop / Continue Guide

End User Training

Rewards & Recognition

CHANGE MANAGEMENT FRAMEWORK

1. PLAN & MANAGE ORGANIZATIONAL CHANGE

2. ENGAGE SPONSORS & INFLUENCERS

3. COMMUNICATE WITH STAKEHOLDERS

4. MANAGE CHANGE RISK & READINESS

5. ALIGN ORGANIZATION

6. TRAIN STAKEHOLDERS

7. SUSTAIN THE CHANGE

ADDITIONAL RESOURCES



CHANGE MANAGEMENT FRAMEWORK

RECOMMENDED ACTIVITY

NICE TO HAVE ACTIVITY