Silicones

STEPS TO GET A LABOR & MATERIAL WARRANTY

With GE Silicones Enduris™ Roof Coat

STEP 1

Contractor does adhesion tests on roof and documents with photos and/or video.

STEP 2

Contractor completes and submits Pre-Approval and Pre-Job Evaluation Form in entirety at least 4 days prior to starting work.

*If forms are sent after the project has started (and if approved) the contractor will be required to hold their labor obligation for an additional three years.

STEP 3

Momentive will review forms and approve, request more information, or reject. Allow 3 days for this review.

APPROVED

REJECTED

STEP 4

Momentive will send approval notice / invoice to the Contractor.

STEP 5

Momentive will notify the Inspector of the upcoming job and have them coordinate with Contractor for when the job will be ready to inspect.

STEP 6

Contractor will do the work according to specifications.

STEP 7

Contractor submits the Completion form to Momentive.

STEP 8

Inspector will inspect the job and report results to Momentive.

STEP 9

Momentive will review the inspection results and send them to the Contractor.

PASS INSPECTION

If the project passes inspection Momentive will go to payment status review.

FAIL INSPECTION

If project does NOT pass inspection, Momentive will notify Contractor of the remedial work and documentation needed.

Contractor will make repairs and submit signed forms with photos to Momentive for Technical review.

STEP 10

Momentive will verify that the warranty fees have been received.

STEP 11

Momentive will verify that the Contractor has paid the Authorized Distributor for the materials used on the job.

STEP 12

Momentive will issue the warranty.

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