**Core Subprocessors**: These Subprocessors are essential to the offering of our services. These Subprocessors process mostly technical data about our Customer's end users that is necessary to provide their services to Kajabi and Customers.

| Sub-Processor | Description of Data Processed | Service provider's location | Services Description |
|---|---|---|---|
| Amazon Web Services | Data associated with delivery of the Kajabi Platform | USA | Cloud Service Provider |
| Cloudflare | Data associated with access and use of the Kajabi platform | USA | Load balancing, DDOS Protection |
| Cloudinary | Data associated with access and use of the Kajabi platform | USA | Upload, store, manager, deliver images and videos |
| Datadog | Data associated with access and use of the | USA | Performance logging, security operations for the Kajabi Platform |

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| | | | |
|---|---|---|---|
| | Kajabi platform | | |
| FullStory | Data associated with access and use of the Kajabi platform | USA | Auditing platform performance and trouble-shooting |
| Hive | Data associated with access and use of the Kajabi platform | USA | Text moderation services within the Community |
| Salesforce (Heroku) | Data associated with access and use of the Kajabi platform | USA | Kajabi Platform Management |
| Mailgun | Data associated with Email Transmission | USA | Email transmission |
| Snowflake | Data associated with use of the Kajabi Platform | USA | Data Warehousing |
| TaskUs | Data associated with | USA | Customer support |

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| | | | |
|---|---|---|---|
| | access and use of the Kajabi platform | | |
| Wistia | Data associated with video hosting | USA | Video Hosting |

**Optional Subprocessors**: These Subprocessors may apply if you use various features across the Kajabi platform. For example, you may use one payment processor or another, or you may utilize a calendar feature that is provided by one of our Subprocessors.

| **Subprocessor** | **Description of Data Processed** | **Service provider's location** | **Services Description** |
|---|---|---|---|
| Calendly | Calendar Data | USA | Calendaring |
| Facebook | Traffic and Event Data | USA | Traffic and Event Analytics |
| GetFeedback | Survey Data | USA | Provision of Customer Surveys |
| Google | Analytics/reCAPTCHA | USA | Analytics |
| Nylas | Scheduling Data | USA | Calendaring |
| PayPal | Payment Processing Data | USA | Payment Processing |

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|---|---|---|---|
| Quaderno | Payment Information | Netherlands | Sales Tax Compliance |
| Stripe | Payment Processing Data | USA | Payment Processing |

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