One of the key challenges cities face is understanding the range of areas that are being affected or will be affected by emerging technologies, and how these areas are related. The Urbanism Next Framework organizes impacts based on five key areas—land use, urban design, building design, transportation, and real estate—and relates those to the implications they have on equity, health and safety, the environment, and the economy. It then considers what we should do to ensure that emerging technologies help communities achieve their goals.

### FORCES OF CHANGE

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<th>NEW MOBILITY / AVs</th>
<th>E-COMMERCE / URBAN DELIVERY</th>
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### FIRST ORDER IMPACTS

- Change Parking Demand
- Change in Vehicle Miles Traveled
- Change in Congestion
- Change in Ease of Travel
- Shift in Modes
- Competition for the Right-of-Way
- Change in Goods & Meal Delivery
- Shifting Nature of Freight
- Change in Demand for Warehousing Space
- Reduction of Brick-and-Mortar Stores
- Increasing Interest in Experiential Retail
TRANSPORTATION

How will we regulate the interactions between pedestrians and vehicles? What happens when pedestrians can stop AVs by simply stepping into the street?

Biking & Micromobility

Shared micromobility devices like bikes, e-bikes, and e-scooters are becoming new fixtures of transportation. How will micromobility integrate with other transportation modes?

REAL ESTATE

LAND VALUE

A reduction in demand for parking will open up land for redevelopment. How will this impact land value and project feasibility?

PROJECT FEASIBILITY

With a reduced need for parking and with increased accessibility making new areas developable, how will this impact project feasibility?

BUZZ/VITALITY

What will draw people to places in the future? How important will entertainment be a factor? Is where people want to congregate? How do we create “buzz”?

QUALITY

If location in relation to other areas of the city is no longer a strong factor in housing/commercial building location, will quality of design become more relevant in attracting and keeping people in cities/neighborhoods?

LOCATION & CONTEXT

Will location and the context—the amenities close by—continue to be important as urban delivery brings us what we want or new mobility services and AVs take us where we want to go?

MULTI-LEVEL IMPACTS

LAND USE

Retail/Commercial/Office

How will the changing nature of travel, employment, and shopping impact retail, commercial, and office districts?

Housing

What opportunities will there be to increase housing through infill? Will people choose to locate in cities? Or move farther out into the suburbs?

Parks & Open Space

How do we protect open space under the pressure to expand cities? What opportunities are there to reclaim parking lots for parks?

Warehouse/Industrial

How will e-commerce impact the demand for industrial land for warehouses? How will changes in supply chains and distribution nodes drive warehouse development on industrial land vs. development on commercial or other land closer to customers?

Auto-Oriented Uses

How will land use patterns shift if land previously dedicated to auto-oriented uses becomes available for redevelopment?

URBAN DESIGN

Metropolitan Footprint

When proximity to workplaces and goods/services is no longer holding people in cities, what will happen to their already sprawling footprints?

Centers & Corridors

Will new mobility support transit to strengthen current nodes/corridors? Or will it lead to more dispersal with continuous low-density development?

Street Design

As cities make plans for future expansions, changes to their street network, the inclusion of various modes/complete streets, and overall street design—what should they be considering?

Delivery Management

How will the increases in package delivery from e-commerce change the ground floor of buildings? Will delivery lockers, mailrooms and storage areas serve a more prominent role?

Parking (Urban Form)

How will reduced need for parking impact urban form?

Densification

How and where will AVs and new mobility increase or decrease development density?

Sense of Place

When shopping and transportation can be acquired anywhere, what happens to business districts, shopping districts and neighborhoods?

PROGRAMMATIC SHIFTS

As ground floors are not encumbered by parking and buildings move to engage the street, how might ground floor uses adjust?

Walking

How will we regulate the interactions between pedestrians and vehicles? What happens when pedestrians can stop AVs by simply stepping into the street?

TRANSPORTATION

Walking

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TRANSIT

Transit faces many challenges including economic displacement, demographics, and ridehailing. What happens to transit when AVs are deployed?

Parking (Transportation)

For transportation demand management, what happens if parking demand drops dramatically over a short period of time. How quickly will parking requirements shift?

Parking

With the pending reduction or elimination of parking, how can existing parking structures be adapted to new uses or designed with built-in flexibility? How might parking reductions increase density? And how will AV parking structures be designed?

Vehicle Ownership

Will new mobility reduce the demand for vehicle ownership? Will AVs be fleets or individually owned?

REAL ESTATE

Land Value

A reduction in demand for parking will open up land for redevelopment. How will this impact land value and project feasibility?

Project Feasibility

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Buzz/Vitality

What will draw people to places in the future? How important will entertainment be a factor? Is where people want to congregate? How do we create “buzz”?

Quality

If location in relation to other areas of the city is no longer a strong factor in housing/commercial building location, will quality of design become more relevant in attracting and keeping people in cities/neighborhoods?

Location & Context

Will location and the context—the amenities close by—continue to be important as urban delivery brings us what we want or new mobility services and AVs take us where we want to go?
Will AVs deliver on the promise of making roads safer?
Preliminary research finds that people are replacing walking, biking, and transit trips with ridehail services. If this trend continues and is exacerbated by AVs, how will public health outcomes be affected?

Emerging technologies are changing how people and goods move. Public sector staff are working on developing policy responses that reflect the values of their communities. Emerging technologies will also disrupt revenues for cities, counties, and states. How do we provide a high level of service and support thriving communities at the same time?

The forces of change and multi-level impacts are already changing the built environment. E-scooters and bikeshare systems are creating new champions for protected bike lanes. Cities are designating parking for e-scooters. Cities are also removing parking and replacing it with pick-up and drop-off space for TNCs and deliveries. Developers are rethinking parking and redesigning buildings to orient them to the street (as opposed to parking lots) and incorporating more space for deliveries.

Up to five million people drive for a living. What happens to their jobs with the deployment of AVs? Brick-and-mortar stores are closing as shoppers go online. How will emerging technologies impact local, state, and national economies?

How will the impacts of emerging technologies affect vulnerable and low-income populations? What opportunities are there to improve services, reduce inequities, and ensure that new mobility services are available to everyone?

How can we take advantage of emerging technologies to improve sustainability and environmental outcomes? Can we reduce greenhouse gas (GHG) emissions? Can we improve stormwater treatment?

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The advent of emerging technologies and their subsequent multi-level impacts on land use, urban design, building design, transportation, and real estate are evolving. Academic, public, and private sector organizations should continue to study and research how these changes are impacting communities to inform the decision-making process.

Given the current pace of change, community members are not always aware of new mobility technologies, where they are being deployed, and who is making decisions. Some cities that are contemplating new services, such as first-time deployment of e-scooters or autonomous vehicle pilot projects, have met resistance. City staff will need to find new and innovative ways to talk about these services with their residents.

**Why it Matters**

**EQUITY**
How will the impacts of emerging technologies affect vulnerable and low-income populations? What opportunities are there to improve services, reduce inequities, and ensure that new mobility services are available to everyone?

**ENVIRONMENT**
How can we take advantage of emerging technologies to improve sustainability and environmental outcomes? Can we reduce greenhouse gas (GHG) emissions? Can we improve stormwater treatment?

**ECONOMY**
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**GOVERNANCE**
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**DESIGN**
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**EDUCATION & OUTREACH**
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**RESEARCH**
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**NICO LARCO, AIA**
Center Director, Professor

e | nlarco@uoregon.edu
p | 503.412.3732

**BECKY STECKLER, AICP**
Program Director

e | beckys@uoregon.edu
p | 503.412.3729

**AMANDA HOWELL**
Project Manager

e | ahowell3@uoregon.edu
p | 503.412.3747

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