

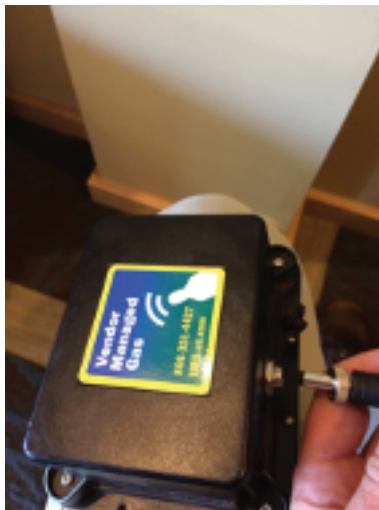
# Service Re-setting Collector and Re-pairing with sensor

## 1 Locate the collector



If you have trouble locating the collector, and know from the Dashboard it is plugged in, please call and we should be able to help.

## 2 De-power the collector



Unplug the collector from the wall.  
Disconnect the power cable from the collector.



Now, using your T10 bit screwdriver, open the collector .



Unplug the backup battery in the collector as well.

**3**

## Power the Collector and Pairing Mode



Now that the unit has been completely de-powered, plug it back into the wall and plug in the backup battery. After this is complete, press the black button to put the collector into “pairing mode”. This allows it to connect to the sensor and show the RF connection status.



You will see a green light come on after hitting the black button.

**4**

## Locate the sensor

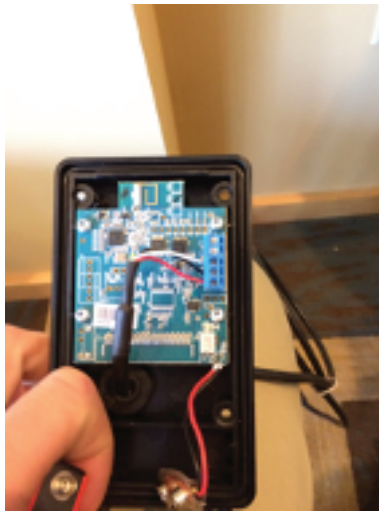


The sensor will be right next to the cylinder(s) in use. It will be on the regulator, C-stic, Cyl-tel box, manifold or inside the Permanent Storage unit.

## 5 Power Cycle Sensor and Pairing Mode



Open the sensor with the T10 screwdriver.



Disconnect the 9v battery from the sensor. Leave the battery unplugged for about 15 seconds. Then plug the battery back in and you should see the lights on the sensor go from Red to Green and then off.



A second or so later, the light should come back on and give you the RF connection status.

- Green - Good signal quality.
- Yellow - OK signal quality.
- Red - Poor signal quality.

If the light does not come on repeat step 5.

## 6 Verify Good RF/ Readings on Web



We would like to see the RF connection stay green between the units. The color will only change on the sensor, so that is the unit you need to monitor. The units will stay in this mode for 5 minutes. After you have paired the units, you can call VMG to check the unit online and make sure it is reporting. For best RF coverage, make sure the antennas of both units (collector and sensor) are pointing up. Please note the units will take 5-10 minutes to check in online after you pair the units.

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