



RiseNY Guest Accessibility Overview

RiseNY features a suspended motion simulator that creates the sensation of flying over New York City. The seats in this experience may restrict who can/cannot safely ride the attraction, including visitors of exceptional size and dimensions, medical conditions, or other physical conditions. For your safety, visitors with, but not limited to, any of the following conditions should bypass the ride experience of their visit.

- Heart Conditions or Abnormal Blood Pressure
- Head, neck, or back conditions
- Is pregnant
- Fear of heights
- Sensitivity to strobe effects
- Is intoxicated or under the influence of any drug or alcohol
- Prone to motion sickness, dizziness has a history of frequent headaches or epilepsy
- Had recent surgery
- Has any medical condition which this ride could aggravate
- Cannot sit in a seat or be held securely by the restraint system
- Has doubts about their own health concerns or ability to participate on the ride

RiseNY worked closely with our ride manufacturer to ensure our rider policies incorporate the manufacturers' guidelines and the Americans with Disabilities Act requirements. For your safety, exceptions to the posted ride restrictions are not possible. You must be able to properly wear the provided seatbelt and remain independently upright throughout the ride. Prosthetic devices must be secured, removed, or stored to prevent injuries to other participants. Certain hand, arm, leg, and joint elements may be required to participate. The ride area is wheelchair accessible. Our team members are more than happy to help with specific questions and accommodations; however, they are not permitted to assist in transferring you on and off the ride. Those familiar with your condition, such as a family member, can assist. In case of any emergency or ride evacuation where you might require extra help or assistance, we ask that you be accompanied by someone who knows the best way to lift or carry you to ensure a safe evacuation.

RIDER RESPONSIBILITY:

RiseNY ticket holders have a duty to exercise sound judgment, act responsibly, and obey all verbal and written warnings and instructions. If you suspect your health could be at risk for any reason, or you could aggravate a pre-existing condition, DO NOT RIDE.