General Information Sheet Job Watch











At D-tox we utilise the JobWatch system from Big Change.

This has brought about massive improvements in our customer satisfaction levels and improved our ability to keep customers informed of any changes or updates to their weekly jobs.

The system allows us to allocate jobs easily between available drivers/vehicles and optimises routes to speed up driving times and increase our fuel efficiency.

This allows us to provide consistent reliable services at a competitive price





Improved Customer Service

- Emailed Proof of dleivery or service for every job, including geo tracking info and pictures.
- We can track our vehicles 24/7 and therefore
 can give much quicker responses to customers chasing ETAs
- Customer Portals where you can view jobs that are booked in and see historic PODs for all jobs.







