Pinnacol is committed to providing top-notch training opportunities to you, our agent partners, throughout the year, including:

- Lunch and learns at your office
- Annual Continuing Education Day
- Online classes and webinars
- Interactive and video training for policyholders
- Webinars for policyholders
- Downloadable forms, templates and tips for policyholders
- Safety On Call hotline

Visit pinnacol.com/agents for the most up-to-date information or contact your agency relationship manager. Questions? Please contact Shawna Ratner at 303.361.4788.
Continuing Education Day

November 5, 2020
Save the date for Pinnacol’s 11th annual Continuing Education Day. You can earn continuing education credits by attending this one-day conference.

Course topics include:

- Claims management
- Ethics
- Return to work
- Safety services
- Subrogation
- Underwriting

Course topics are subject to change.

Location
Fritz Knoebel School of Hospitality Management at the University of Denver, 2044 E. Evans Ave., Denver, CO 80208

Registration begins in August.
To register, visit pinnacol.com/events-training.
For your convenience, Pinnacol offers a variety of classes that can be taught on-site at your agency. A Pinnacol representative will come to your office to train your staff. These one-hour classes can be taught any time of the day at your agency. Topics include:

- An Inside Look at SelectNet
- Claims Management
- Fraud Investigations
- Independent Contractors vs. Contractors and Employees
- Online Submissions
- Subrogation

To schedule a lunch and learn, please contact your agency relationship manager.
ONLINE TRAINING

Independent Contractors
A common question policyholders have is whether independent contractors are covered under their workers’ compensation insurance plan. Employees and independent contractors often perform similar work, so it can be confusing. Our online training titled “Who’s an Employee? Who’s an Independent Contractor?” will help you understand the difference.

The course also covers other types of workers, such as subcontractors and loaned employees, and will explain how workers’ compensation insurance may or may not be needed for each type of worker.

- Free for Pinnacol agents
- Earn one continuing education credit
- Approved by the Department of Insurance

Pinnacol Shortcuts
Learn about key workers’ compensation topics in two minutes or less. Topics include:

- Audits
- Employee, Independent Contractor or Subcontractor?
- Filing a First Report of Injury

View these training videos and more educational tools and resources at pinnacol.com/knowledge-center/pinnacol-shortcuts-video-series.

Caring for Injured Workers
This 18-minute educational video provides an overview of the workers’ compensation ecosystem in Colorado. Learn more about the typical workers’ compensation claims process, and meet a real injured worker and representatives from key areas within Pinnacol.

View this video and other educational tools and resources at pinnacol.com/events-training.

To participate in the Independent Contractors online training webinar, simply log in to agents.pinnacol.com. Contact your agency relationship manager with questions.
POLICYHOLDER TRAINING

Courses offered at Pinnacol
Pinnacol Assurance is committed to providing free and low-cost training opportunities throughout the year for our mutual customers. Our 2020 topics include:

- Office Ergonomics
- Workers’ Compensation 101
- OSHA Recordkeeping
- OSHA 10-Hour Training for Construction

Interactive video training
We partner with J.J. Keller, a nationally recognized organization specializing in safety and compliance training, to offer a wide variety of online courses to our policyholders. Visit pinnacol.com/knowledge-center/jj-keller-safety-resources to view the interactive training and video-on-demand offerings.

Policyholder training webinars
Visit pinnacol.com/events-training/pinnacol-created-webinars for online classes, including:

- Job Hazard Analysis
- Cost Containment Certification
- Pinnacol Pointers
- Introduction to Subrogation

Save the date for Pinnacol’s free Risk Management Symposium.

Denver: May 8, 2020
Grand Junction: June 25, 2020

For more information, visit pinnacol.com/RMS.

AGENT SCHOLARSHIP PROGRAM

Pinnacol is offering agents an opportunity to earn scholarship money to help pay for their Certified Insurance Counselor (CIC), Certified Insurance Service Representative (CISR), Construction Risk Insurance Specialist (CRIS), Certified Risk Manager (CRM) and Trusted Risk Advisor (TRA) classes. Since the scholarship program began in 2011, $135,915 in scholarship funds have been awarded. For eligibility requirements and scholarship rules, and to request an application, contact your agency relationship manager.

NEW FOR 2020

Earn your Trusted Risk Advisor (TRA) certificate with a Pinnacol scholarship.
POLICYHOLDER RESOURCES

Online resources
Our Return to Work, Claims Management and Safety Services resources are designed to help our mutual customers take care of their employees and keep their workers’ compensation costs down. Policyholders will find the forms, templates and tips they need to manage their workers’ compensation policy, develop strong safety programs, manage claims and get employees back to work after they have been injured on the job. Visit pinnacol.com/knowledge-center to choose from these topics:

• Claims Management Resources
• Return to Work Resources
• Office Ergonomics
• Safety Resources

Policyholder Portal
Our Policyholder Portal is a key part of creating a best-in-class digital experience for our mutual customers. Policyholders can access the portal at policyholder.pinnacol.com and do the following:

• Set up recurring payments
• Submit payments with a credit card
• Report an injury
• Access policy information and claims history
• Manage certificates of insurance

Industry-specific injury trends
We’ve used our data to pinpoint the types, timing and rates of workplace injuries in Colorado for specific industries. Our mutual customers can use the data to strengthen their safety programs and target specific workplace hazards.

Profiles are available at pinnacol.com/knowledge-center/industry-workplace-injury-trend-profiles.

Have a safety question?
Pinnacol safety consultants are available Monday through Friday from 8 a.m. to 5 p.m. and can answer your questions about safety regulations, safety programs and risk management resources.
For some students, continuing their education after high school isn’t guaranteed. It’s not a lack of good grades that stops them from going to college or into vocational training — it’s a parent’s workplace injury.

That’s where the Pinnacol Foundation comes in. We created our scholarship program to ensure that the children of people seriously injured or killed on the job have the opportunity to pursue their education dreams. Since the foundation’s launch in 2000, we’ve awarded more than $5.5 million in scholarships to nearly 550 students across Colorado. You can help by:

- Supporting our annual Pinnacol Foundation Golf Tournament and Scholars Dinner. Or becoming an in-kind sponsor. Goods, services and items for our special event auctions are always needed.
- Making a tax-deductible donation.
- Referring a student. We depend on our Colorado partners to help us spread the word about our scholarship program.

Visit pinnacolfoundation.org to learn more.

Save the date
20th Annual Pinnacol Foundation Golf Tournament
June 19, 2020
Broadmoor in Colorado Springs

8th Annual Pinnacol Foundation Scholars Dinner
August 2020
More details to follow.