

FÉLIX JOFRE

CERTIFIED SCRUM MASTER WITH
PROVEN MANAGEMENT AND
CUSTOMER SERVICE SKILLS.

GET IN TOUCH

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AREAS OF EXPERTISE & SKILLS

- Project Management
- Scrum
- Digital Marketing
- Business Strategy
- Customer Service
- English
- Spanish

PROFESSIONAL HISTORY

Project Manager | Scrum Master

BairesDev – 2019

Bilingual Project Management at BairesDev, a US/LATAM based Technology Solutions company, providing end to end delivery for worldwide companies such as Google, Volkswagen, IBM and more. Learn more at bairesdev.com

Customer Service Manager

EncargaHoy – 2018

Customer Service and Operations Management at EncargaHoy, a crowdsourcing shipping Start-Up delivering services in US, Europe and Latin America. See media appearances [here](#).

Product Manager Intern

Kamego – 2017

Product Management at Kamego, a SaaS (Grant Management, Case Management and Events) for non-profits. Find more at kamego.net

Founder

TiempoListo – 2013 - 2016

Project Management, Customer Service, Operations and Business Strategy at TiempoListo, a VPA Services company, and member of CORFO's "Start-Up Chile" international accelerator program. See media appearances [here](#).

Digital Marketing Intern

Odiseo – 2012

Content Creation, Copyright and Email Marketing in Odiseo, a SEO and Marketing Services company. Learn more at odiseo.link

EDUCATIONAL HISTORY

HarvardX | Fundamentals of Neuroscience, ongoing (2020)

Pontificia Universidad Católica de Chile | Project Management (2020)

Scrum.org | Professional Scrum Master I (2020)

Universidad Pedro de Valdivia | Business Management & Economics, unfinished (2010-2012)