

WELCOME

Becoming Ka Ma Ma Webinar Series:

An Integrated Public Health Performance Management Model

February 11, 2020



Becoming Ka Ma Ma: A Journey of Health System Transformation

Developed by Red Star International, Inc <https://redstarintl.org/>

In partnership with Seven Directions, A center for Indigenous public health, University of Washington <https://indigenousphi.org/>

We would like to acknowledge Cherokee nation for their support of this work <https://health.cherokee.org/public-health/>

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Today's moderator



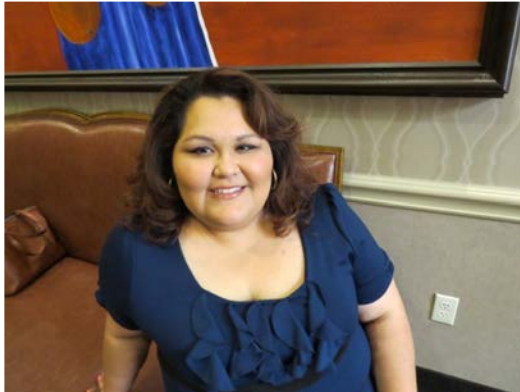
- Danielle Lucero is a citizen of the Pueblo of Isleta and is also Turtle Mountain Band of Chippewa.
- She received her MPH/ MSW at the University of Washington (2018/2019).
- Since joining Seven Directions she has supported tribal public health capacity building, conducted qualitative data analysis, curated and developed content for Gathering Grounds Indigenous, Community of Practice. She is also lead organizer of the Seven Directions Story Slams.

Today's presenter



- Christina E. Oré is a Sr Advisor and Researcher/Evaluator for Seven Directions, University of Washington.
- In 2018, she received her DrPH in policy & management from the University of Arizona (UA), with an emphasis on Indigenous health systems strengthening.
- Over the past 24 years, Christina has worked for the Pascua Yaqui Tribe on initiatives ranging from Indigenous human rights conference, research and policy, performance improvement/management, accreditation, and data capacity/infrastructure.
- Born and raised in Arizona, Christina is of Quechua descent (Ayacucho/Huancavelica, Peru). She lives in Tucson, Arizona with her partner Joseph; children, Munai and Tenzin; and extended family.

Presenters



- Raquel E. Aviles (Yaqui) is a proud citizen of the Pascua Yaqui Tribe of Arizona. She has served the tribal community for over 20 years, most recently as the Associate Director of Health Service Division for the Pascua Yaqui Tribe.
- She has led several health and wellness initiatives with tribal and urban populations (e.g., SAMSHA Circles of Care Project, Sewa Uusim, Equine Therapy, and Native Aspirations – GONA model).
- Raquel has a Masters of Healthcare Innovation (MHI) from Arizona State University (ASU) with a focus on leadership, system thinking and the Seven Pillars of Innovation. In her free time,
- Raquel paints and enjoys the outdoors with her husband, David, and their three children: David Jr., Emmaleen and Anthony.





Series of Webinars

- (Re) imagining tribal health systems, an Indigenous Approach
January 14, 2020
- An Integrated Public Health Performance Management Model
February 11, 2020
- Get to Know Gathering Grounds
February 18, 2020
- Strong Tribal Governance for Community Health – March 17, 2020

Indigenous Systems 'by and for' Tribal Nations

Self-determination is the principle that tribal nations are **inherently** sovereign and have the right to freely assert their **sovereignty and political status**.

Tribal sovereignty was later recognized through treaties, the US Constitution, federal legislation, court decisions, and acts.

Government-to government relationship



Logistics

- 1 hour
- Listen only - Participants are muted
- Polls and Activities
- Questions and Answers (Q&A)
 - Any time
 - End



Poll

What reasons brought you to this webinar today?
(check all that apply)

Objectives

A Public Health Performance Management Model for Integration

Define an emerging Indigenous approach for systems work

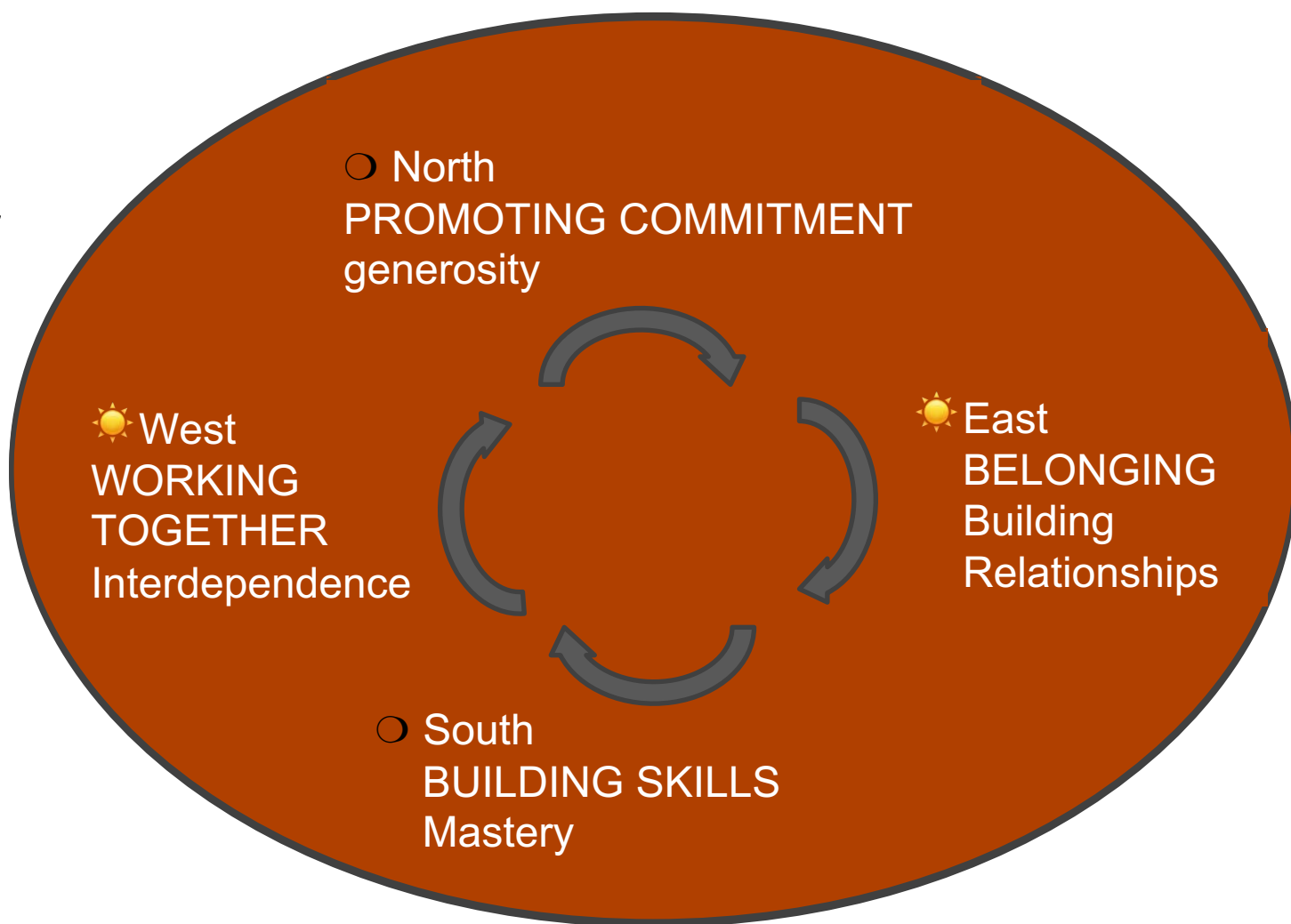
Describe a model

Share its use and application



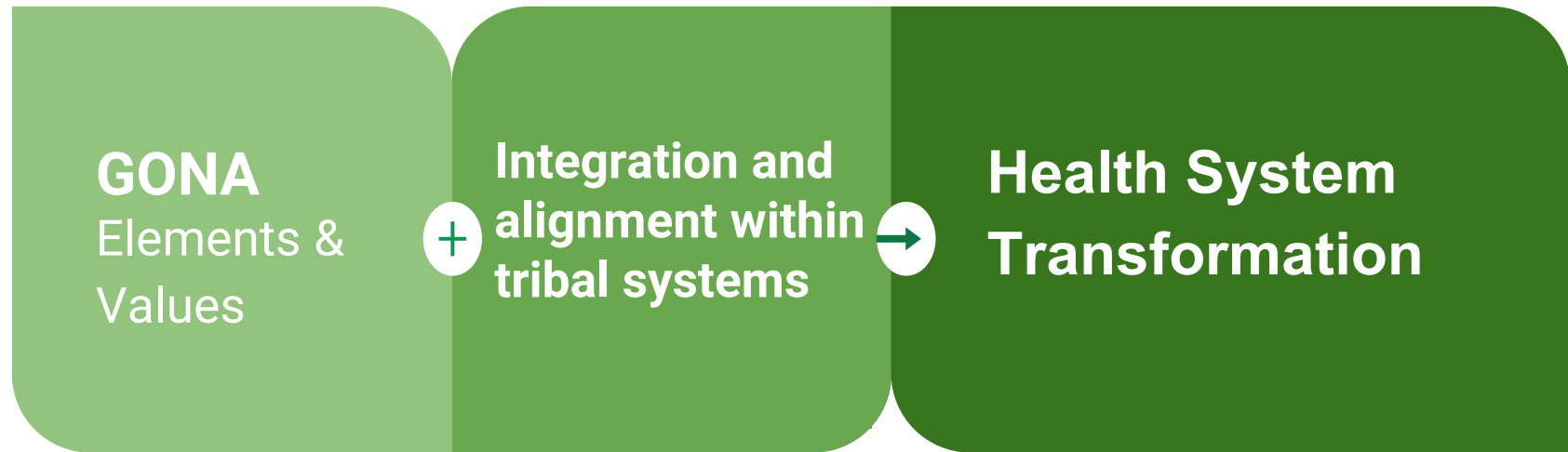
Gathering of Native Americans (GONA) adapted

relational
ongoing
connected





Framework from Community to Systems



What point in
the cycle?

What stage of
transformation
are you at?



Integrated Performance Management System Framework



Adapted from the Montana PHSD Integrated Performance Management System by Aleena Kawe, Red star International, Inc



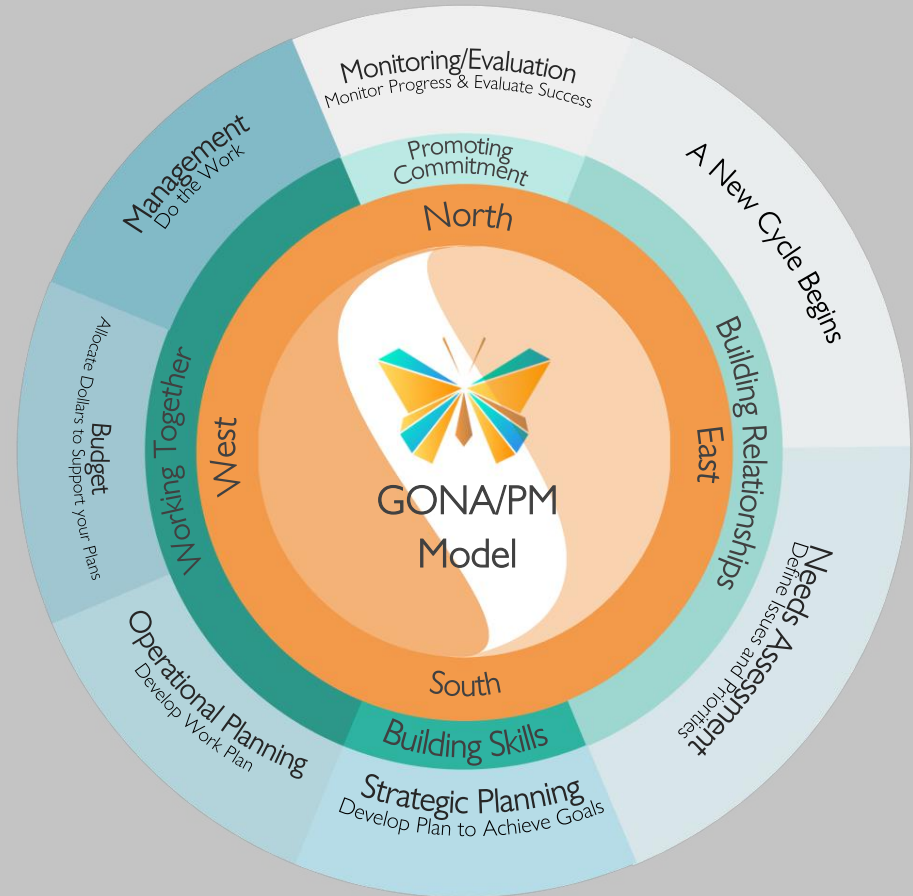
Poll

Which areas are you working on currently?

Performance Management for Health Systems Transformation

PRAXIS

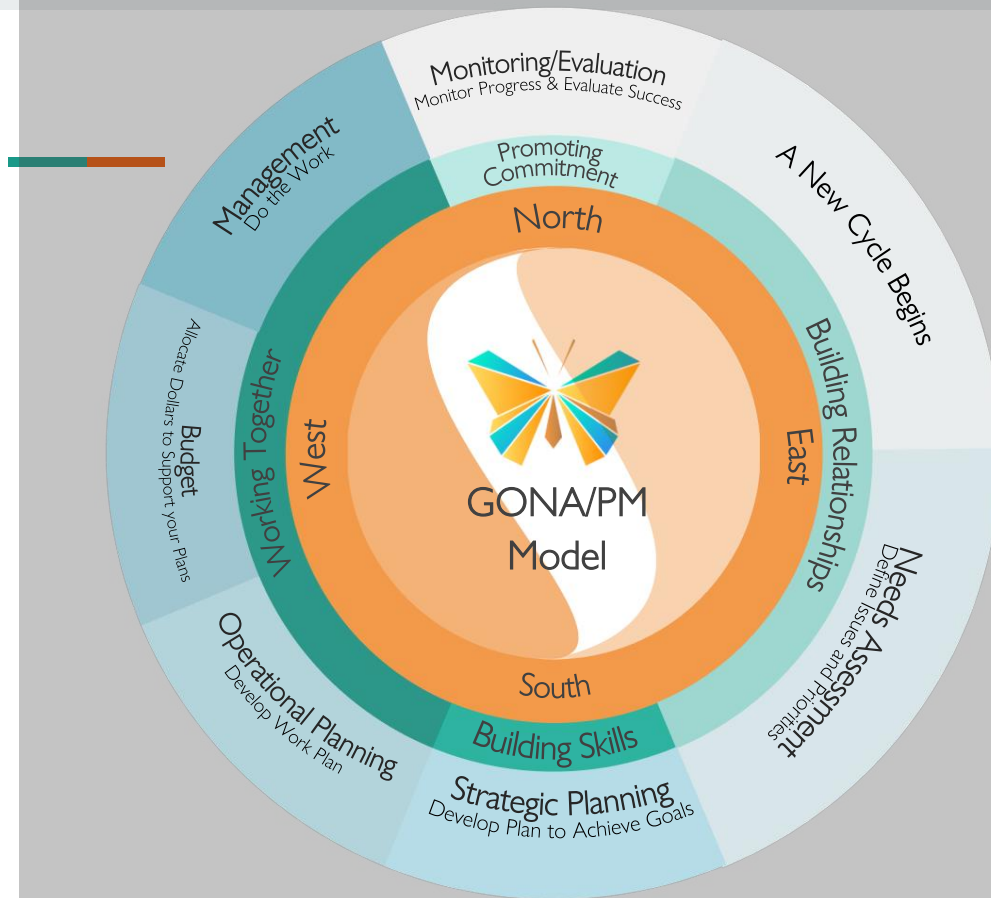
- Shared concepts of health, well-being, wellness
- Public Health Performance and Quality
- Systems Thinking
- Relational Accountability





Performance is not only
WHAT we do !
but
HOW we do it !





EAST

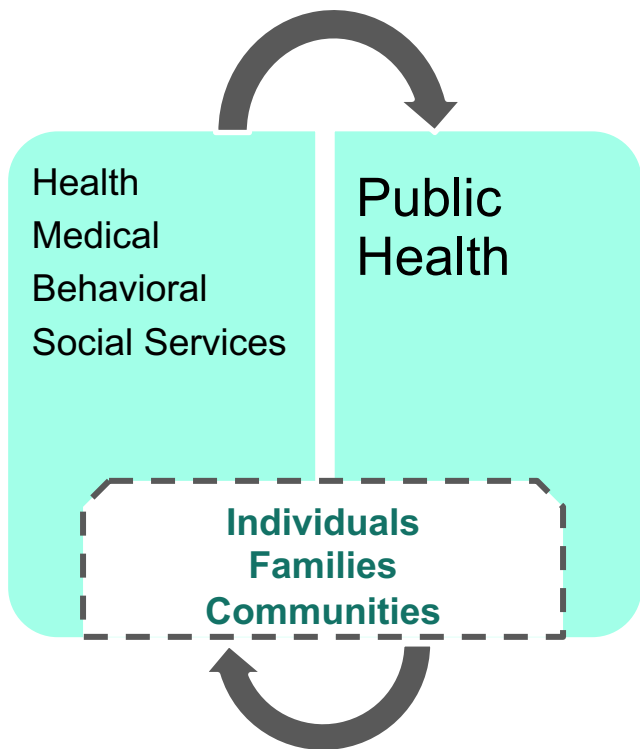
GONA Element Relationships

- Infancy/ Childhood
- Beginnings, introspection
- Belonging
- Establish common ground
- Gain shared understanding
- Basis for setting common goals
- Establish foundation to *build relationships*

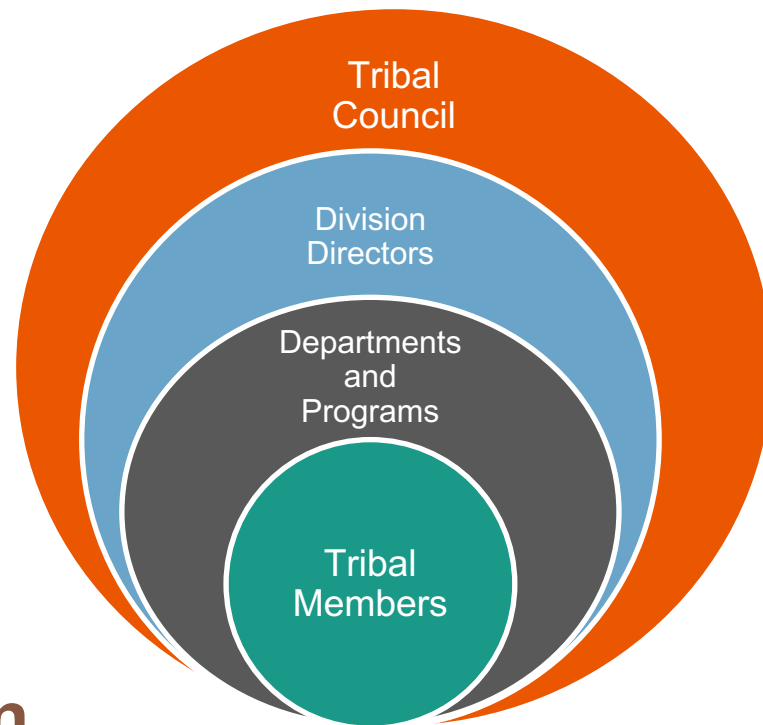
PM Element Assessment

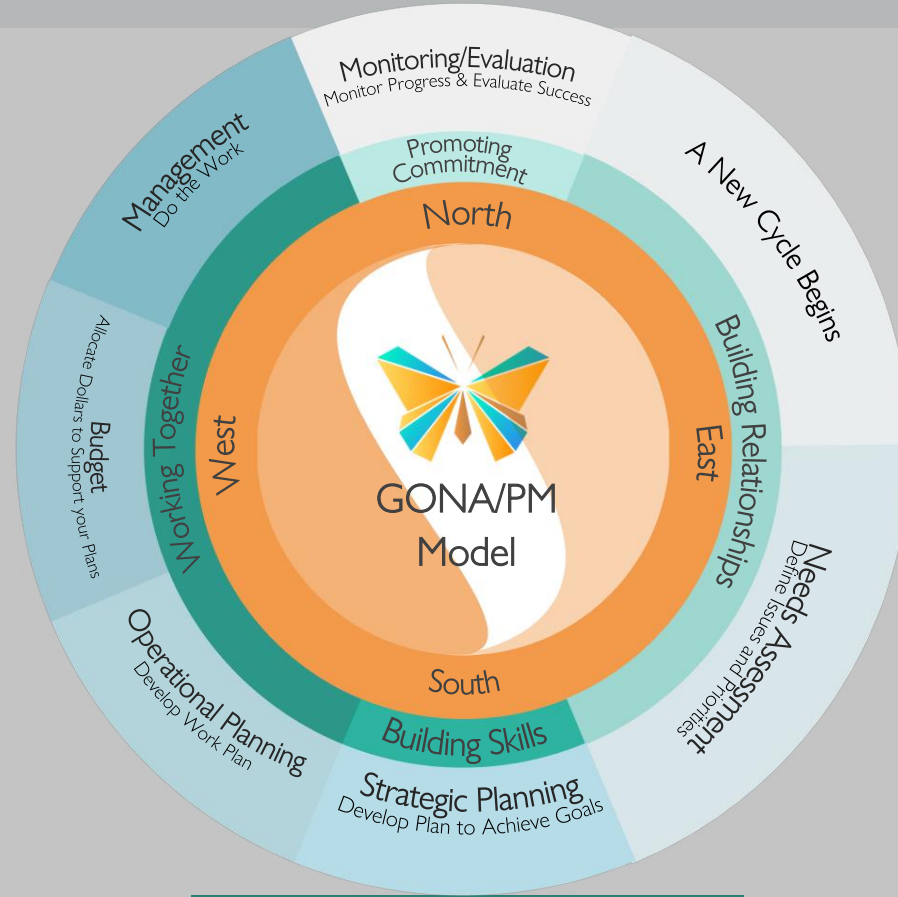
- Engage leadership, stakeholder and community in a **participatory** process.
- Provides **data** about tribal health department capacity and community health, wellbeing, and wellness.
- Establishes a shared understanding about organizational performance and community health.
- **Basis for decision-making** about capacity improvements and achieving community health outcomes

Relationships



Health Service Division






SOUTH

GONA Element

Building Skill



- Adolescence
- Growth, drawing life from the sun, making plans.
- Learn about our individual and collective capabilities.
- Identify our contributions that are valuable to the planning process.
- Develop skills and decision making as a group.

PM Element

Strategic Planning

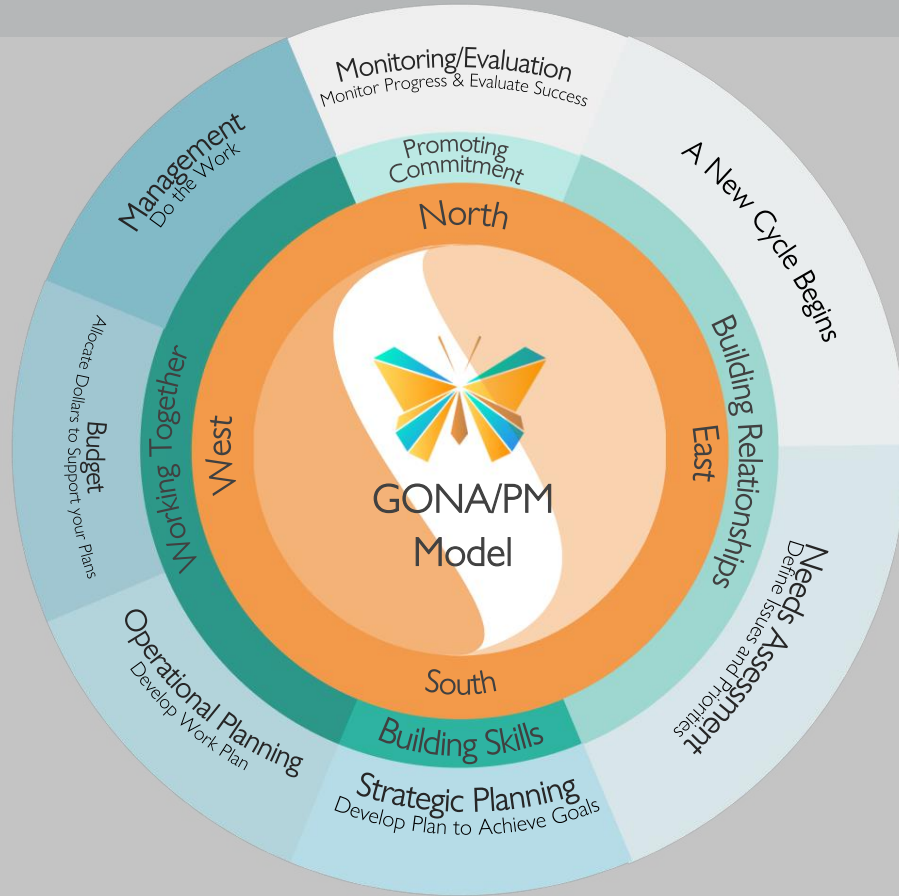
- Engage leadership, stakeholder and community in a **participatory** process.
- Articulate a shared vision, mission and guiding principles.
- Prioritize for improvement based on shared understanding of assessment data.
- Identify strategic priorities to improve **performance and health improvement.**
- Establish a system for monitoring plan implementation.

Building Skills





West



GONA Element

Working together



- Adulthood in life cycle
- Recognize our interdependence with colleagues, partners, organizational culture and environment.
- Recognize role as part of a cultural, social, political and environmental framework of the community.
- Honor and reinforce the notion that groups are stronger and more effective when they solve problems together.

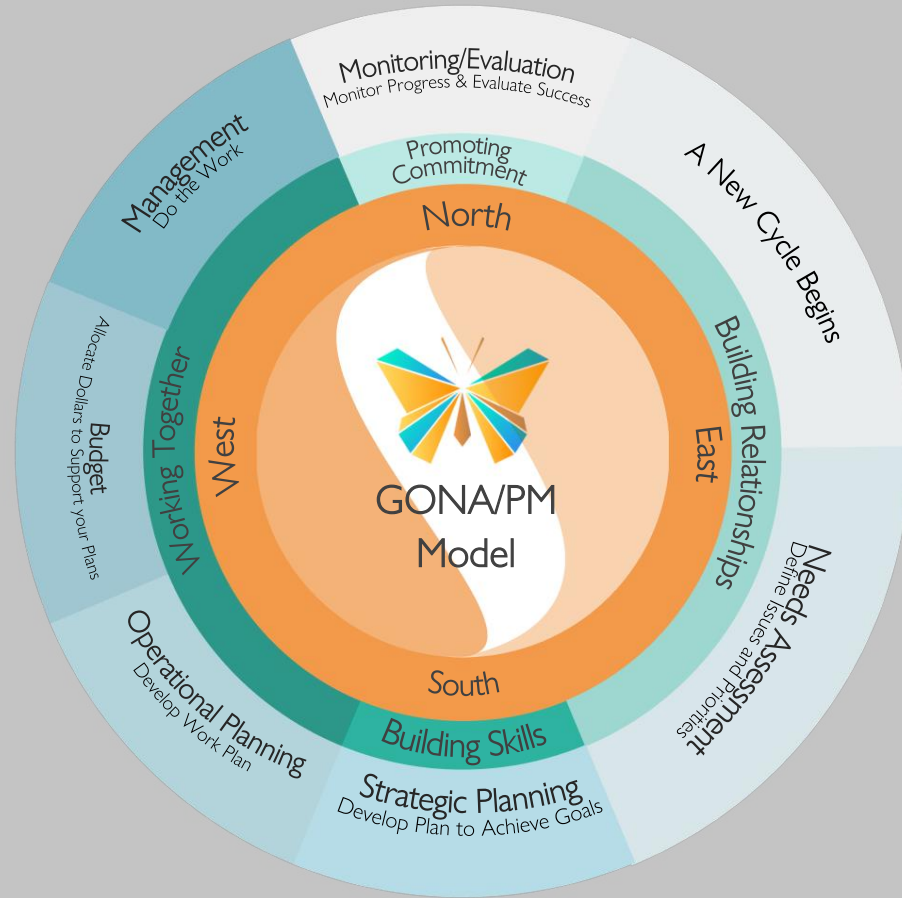
PM Element

Management

- **Plan** the required work tasks and resources.
- Develop a set of **operational plans** that align with the tribal health department strategic plan and CHIP
- Ensure a qualified and competent **workforce**.
- Allocate **funds** to improve tribal health department performance and community health.
- **Do the work!** Implement the plans.



NORTH



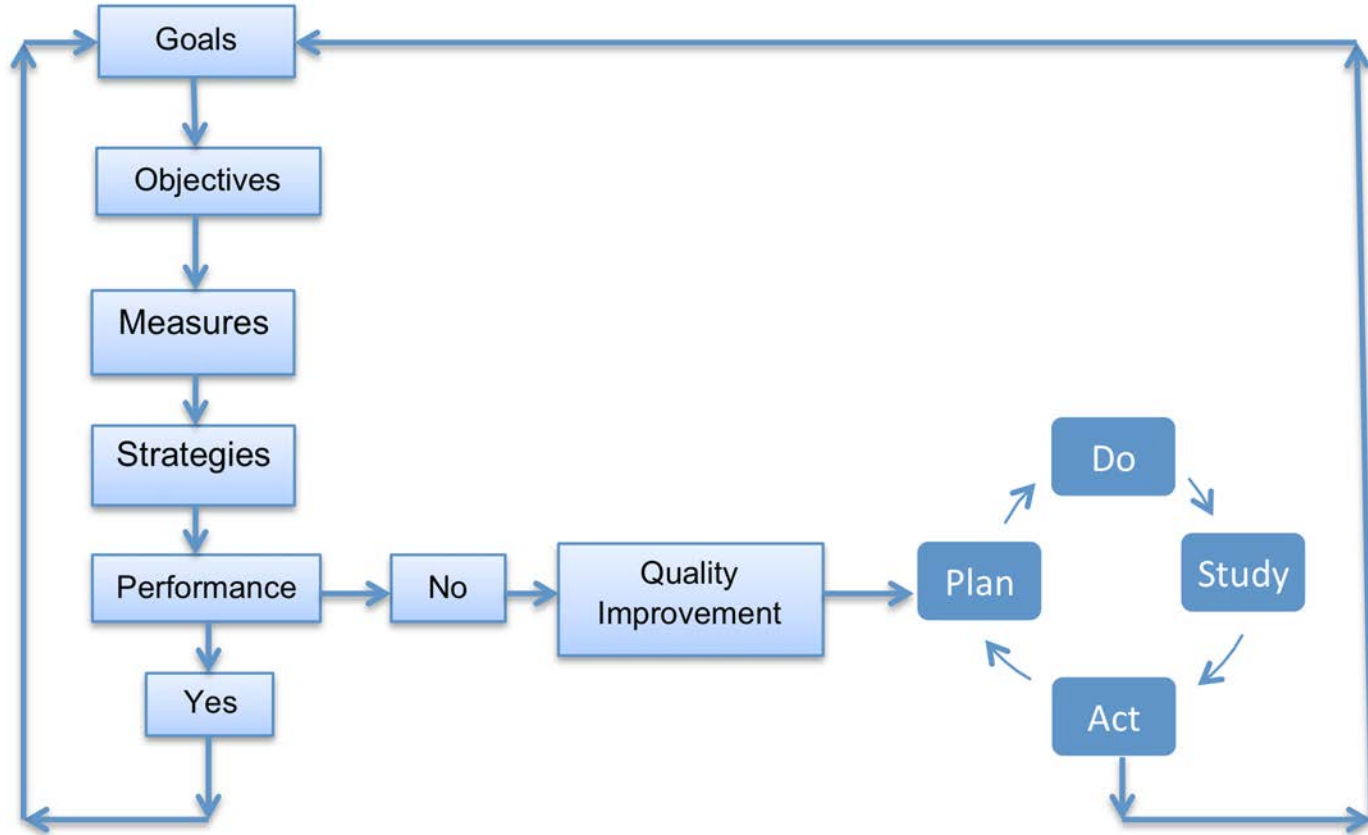
GONA Element Elder

- Embody generosity – give and share knowledge.
- Celebrate the journey travelled thus far.
- Reflect on lessons learned and teach others.
- Examine *our responsibility* to give back to community for future generations.

PM Element Evaluate

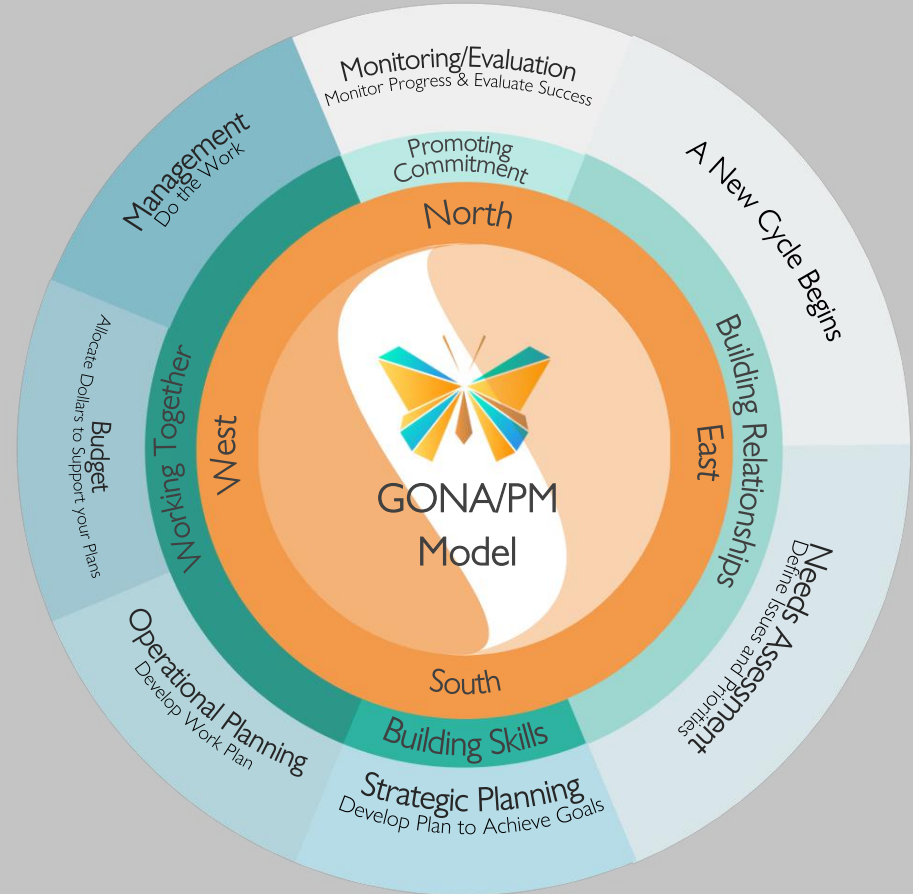
- Monitor progress.
- Evaluate what's working and what isn't.
- Use metrics, outcomes and indicators identified across the various plans.
- Implement quality improvement projects to bolster efficiency, effectiveness, and responsiveness to community.
- Reporting outcomes to tribal leadership, tribal depts/programs, community.
- Plan next year's work.

Pierce County Performance Management System Process



Impact of this model:

- Performance
- Quality
- Effective (outcomes)
- Efficient (cost)
- Timeliness
- Responsiveness (community)
- Data informed decision making



Resources

Inter-Tribal Council of Arizona (ITCA): Tribal Community Health Assessment for Public Health Accreditation	https://itcaonline.com/wp-content/uploads/2011/03/Tribal-CHA-Toolkit-for-Public-Health-Accreditation-Pilot-Version.pdf
National Association of County and City Health Officials (NACCHO): Roadmap to a Culture of Quality Improvement	http://qiroadmap.org/
Seven Directions: Cultivating a Culture of High Performance and Quality, Tribal Public Health Accreditation and Readiness Guidebook and Roadmap	https://assets.website-files.com/5d68735d677c2aa989f0317b/5dd2f01c15679f3b427c7cc6_5dc0b0e92310f19365793466_Seven-Directions_Guidebook-Roadmap_2018.pdf
Seven Directions: Developing a Tribal Health Department Strategic Plan: A How to Guide	https://assets.website-files.com/5d68735d677c2aa989f0317b/5dd2f06698f30d6b9b91e425_Strategic-Planning-Guide.pdf

Indigenous Public Health

We have-

Children to raise
Elders to care for
Languages to learn
Sovereignty to exercise
Dances to celebrate
Bloodlines to honor
Rights to assert
Water to protect
Lands to love
Seeds to cultivate
Medicines to propagate
Lifeways to LOVE
Do you see why we need u?

Dr Twyla Baker





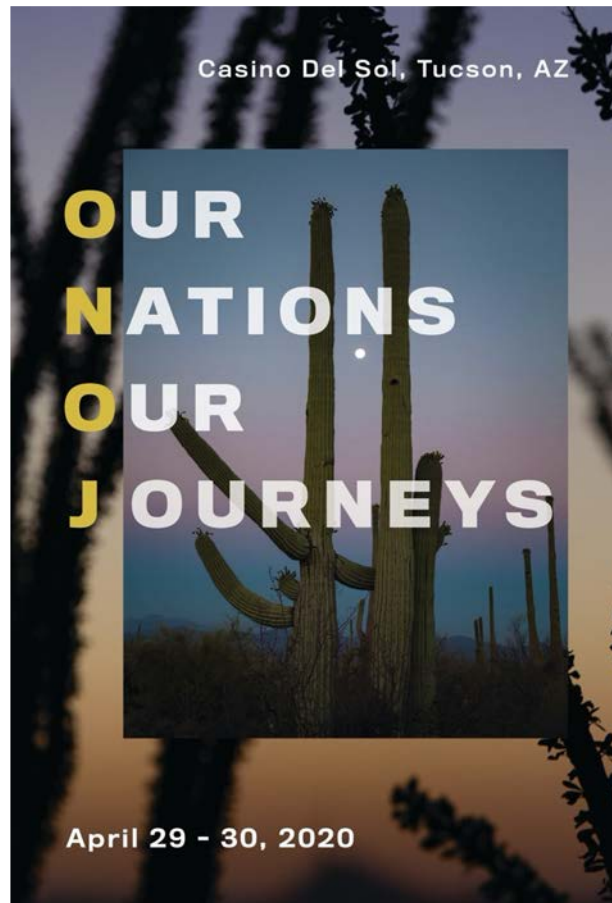
Reflections, Questions & Responses



Webinar Series

- Gathering Grounds Feb 18, 2020
- Strong Tribal Governance for Community Health March 17, 2020

Public Health Forum





Thank you !



SEVEN DIRECTIONS
A CENTER FOR INDIGENOUS PUBLIC HEALTH

UNIVERSITY *of* WASHINGTON

<https://indigenousphi.org/>

REDSTAR
INTERNATIONAL

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