# **Customer Persona Guide**

Paying attention to your customers, their needs and what you can do to serve them will set you apart as a brand. Give reasons for your target market to believe in what you offer and why they should continue to pay attention.





### **Name**

Give a name to build a connection with your persona. If you can, find an image that best reflects their personality

# **Demographics**

Age
Gender
Occupation
Education
Income
Location
Marital status

# **Story**

Give a back story, give insight to their life. Explore the past, income sitaution and family life. Where do they work? Are they educated? Are they looking for change?

### **Needs**

What are general needs
What is speifically missing in their life
that your brand solves?
are issues focused, or large problems?
Is it related to lifestyle, family or stats?

## **Solutions**

What impact do you have on their lives What problems do you solve? Can you compliment existing habits? Do you build new experiences? Does it appeal to their life outlook is it acheivable

Customer Name:	
Demographics	Story
Needs	Solutions

