



Chip Financial LTD Chip Cash ISA

Key Features Document

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Chip Cash ISA Key Features Document

The Financial Conduct Authority is a financial services regulator. It requires that you are given this important information to help you to decide whether our Cash Individual Savings Account ("ISA") is right for you. You should read this document carefully so that you understand what you are buying, and then keep it safe for future reference.

ClearBank Limited ("ClearBank") is the provider and ISA Manager of your Chip Cash ISA. Chip Financial Ltd ("Chip", "we", or "us") helps to administer your account and provides services that allow you to access and manage it.

You should read the summary box (which includes details of the rate of interest) of this account in conjunction with the Chip Terms and Conditions, Chip Privacy Notice, and the ClearBank Chip Cash ISA Terms and Conditions; please read all these documents carefully before you apply as they set out the contract between you, Chip & ClearBank, the terms of the Chip Cash ISA, and the services that both Chip and ClearBank provide to you. If there is anything you do not understand or require more explanation of, please do not hesitate to get in touch with a member of our team. More information can be found at www.getchip.uk/contact

What is an ISA?

ISAs (Individual Savings Account) are tax-efficient savings accounts that allow you to save or invest within limits set by the Government. There are four main types of ISA: Stocks and Shares ISAs, Cash ISAs, Innovative Finance ISAs and Lifetime ISAs. This account is a Cash ISA. **Please note that Chip does not provide tax advice or financial advice and tax treatment depends on individual circumstances and may be subject to change in the future.**

Changing your mind

In order to protect your interests, we offer you a 14-day cooling off period from the date you open your Chip Cash ISA in which you can change your mind. If you cancel within the 14 days, any money you'd paid in will not count towards your annual allowance for that tax year and you will still get the tax-free benefit on any interest earned. You will also be able to pay into another Cash ISA in the same tax year. Should you change your mind about this Cash ISA please get in touch with a member of our Customer Success team, either in the in-app live chat, or via email at hello@getchip.uk.

You can also contact us to close your Cash ISA at any time after the first 14 calendar days. Your money will still count towards your annual allowance in that case and you will be unable to open another Cash ISA account in the same tax year your unused allowance will be lost. We can close your account by letting you know at least two months in advance and where the option of a transfer out is available to you, this will be offered. In some circumstances, we might have to close your account immediately and would again offer the option of a transfer out, if applicable. For example, if your residency changes (i.e. permanent domicile is changed to non-UK), we will cease to accept subscriptions into your Cash ISA as soon as you tell us.

We may also close your account immediately for legal or regulatory reasons, if we suspect your Chip account has been used fraudulently or illegally, or if you do not follow the terms and conditions of your Chip Cash ISA.

What to do if you're not satisfied and need to make a complaint.

If you are not satisfied with our services, we operate an internal complaints procedure. A copy of this procedure is available online at www.getchip.uk/legal/complaints. If you are not satisfied with the resolution of your complaint, then you may be able to refer your concerns to the Financial Ombudsman Service.

Important Cash ISA information

1. This document must be read in conjunction with our Terms and Conditions and Privacy Notice before opening this account. Copies are available online at <https://www.getchip.uk/legal/terms-of-use> and <https://www.getchip.uk/legal/privacy> respectively.
2. An individual is eligible for this account if;
 - they are aged 18 or over;
 - they are resident in the United Kingdom;
 - they have not subscribed to another Cash ISA in the tax year; and
 - they have not exceeded the overall subscription limit.
3. You must notify Chip if you cease to be resident in the UK. Upon notification you will not be able to make any further subscriptions.
4. ClearBank is the ISA manager for the Chip Cash ISA.
5. Eligible funds within your Chip Cash ISA are protected under the Financial Services Compensation Scheme (FSCS) up to £85,000. The FSCS can provide compensation if an eligible deposit is unavailable because ClearBank is unable to meet its financial obligations. Compensation is limited to a maximum of £85,000 per person, per bank. You can find out more in our FSCS information sheet.
6. Your Chip Cash ISA is flexible so you can replace any money you withdraw from your ISA without it counting towards your yearly ISA allowance, as long as you replace the money in the same tax year. There are no charges for withdrawals.
7. Deposits can be made into the Chip Cash ISA via methods described within the Chip Terms & Conditions. Direct electronic bank transfers can be made into your account using the individual sort code and account number provided. All amounts received electronically by us before the end of a working day will be cleared on the day of receipt. Interest is calculated each day at midnight and is calculated on the cleared balance amount. Any ISA subscriptions will be, and remain in, the beneficial ownership of you, the investor. These funds cannot be used as security for a loan.
8. Subscriptions into your Chip Cash ISA will only count from the date that the payment settles in your Chip Cash ISA account held with ClearBank and not the date it was authorised within the Chip app.
9. You will earn interest on your balance daily and it will be paid monthly into your Chip Cash ISA. This account pays a variable interest rate that tracks at a fixed margin below the Bank of England base rate dependent on your balance. So, if the Bank of England base rate changes, your interest rate changes as well. You won't pay tax on the interest you earn, as long as your ISA is managed in line with the Government's rules.
10. The tax treatment of ISAs and the applicable Government rules are subject to change. The benefits of your Chip Cash ISA for tax purposes will depend on your personal financial circumstances.
11. We will notify you if, by reason of any failure to satisfy the provisions of the ISA regulations, an ISA has, or will, become void.
12. Your Chip Cash ISA can be transferred to another Cash ISA or a Stocks and Shares ISA in your name. To make a transfer, you should contact the ISA provider you propose to use and complete a transfer request (your new provider will then request the transfer from us).
13. Under current ISA regulations it can take up to 15 business days to complete an ISA transfer between two Cash ISAs, or 30 calendar days for other types of transfer.
14. Your Chip Cash ISA application will cease to be valid at the end of any tax year during which you have not made a subscription. Where this happens, you must renew your ISA application with us before subscriptions can recommence - this can be done by contacting Chip's Customer Success team.

15. In the event of your death, no further subscriptions will be allowed in your Chip Cash ISA. After that date your ISA will be closed. Your surviving spouse / civil partner will receive an Additional Permitted Subscription to their own ISA allowance equal to the balance of your ISAs at the date of your death, or if they have not used their Additional Permitted Subscription already, the value of your ISA at the earliest of:

- 3 years following your death;
- the date on which your ISAs were closed; or
- the date on which your estate was completed.

Please note that an Additional Permitted Subscription can only be received where your spouse / civil partner and you were living together and were not formally separated.

Summary box	
Account name	Chip Cash ISA
What is the interest rate?	<p>Interest is payable on this account. The Chip Cash ISA interest is based on the Bank of England base rate. The interest rate is variable and tracks at a margin of 0.60% (gross) below the Bank of England base rate ("Tracking Rate"). To monitor the Bank of England base rate visit www.bankofengland.co.uk.</p> <p>AER Interest is calculated daily on the full closing balance in the account. AER stands for Annual Equivalent Rate and illustrates what the interest rate would be if interest was paid and compounded once each year.</p> <p>If you make a withdrawal request, interest will be calculated on the total amount in the account up to, but not including the day of withdrawal.</p> <p>Interest will be calculated daily and paid monthly on the fourth business day of each month.</p> <p>Information on interest paid out can be found both on your monthly statement and in the Chip App's 'Saving' tab.</p> <p>Where at any time the Bank of England base rate is at a level that is equal to or below the Tracking Rate then the interest rate you receive will be 0.00%.</p> <p>We may vary the Tracking Rate in accordance with our rights to make changes set out in Chip's Terms and Conditions. If we change the Tracking Rate, you will be given 14 days' notice before the change comes into effect. If we tell you about a change in the Tracking Rate and you are not happy, you can ask us to close your Cash ISA before the change happens. If we do not hear from you, we will assume that you are happy with the change we have made.</p> <p>Chip reserves the right to offer individual customers an additional bonus rate based on a variety of circumstances and for specified periods of time. This includes but is not limited to:</p> <ul style="list-style-type: none">• Your Price Plan;• Referring a friend;• Promotional codes; or• Holding funds in the Chip Cash ISA for a specified amount of time.
Can we change the interest rate?	<p>The interest rate on your Chip Cash ISA is variable and can go up or down depending on the Bank of England base rate.</p> <p>If the Bank of England base rate changes, the new interest rate on your account will apply without the 14 days' notice.</p>
What would the estimated balance be after 12 months based on a £1,000 deposit?	<p>At the current interest rate: £1,000.00 would earn £47.50 interest after 12 months, for a final balance of £1,047.50.</p> <p>This is just an example and not based on your individual circumstances. It assumes that you don't add or take out any money during the year, and that there was no change to the interest rate during the 12 months. It also assumes that the Bank of England base rate as at 19 January 2024 remains unchanged at 5.25% during the 12-month period.</p>

Summary box continued overleaf.

Summary box (continued)

Account name	Chip Cash ISA
How do I open and manage my account?	<p>To open a Chip Cash ISA, you must complete an application online through your Chip App. You must be at least 18 years old and a UK resident to open a Chip Cash ISA. You cannot have already paid into another cash ISA in the same tax year (unless that ISA has been closed or you are transferring your ISA to us).</p> <p>You can hold a maximum of £85,000 in your Chip Cash ISA, however you may only deposit the maximum ISA allowance each year. Currently the maximum annual ISA allowance is £20,000.</p> <p>Your Chip Cash ISA is flexible so you can replace any money you withdraw from your ISA without it counting towards your yearly ISA allowance, as long as you replace the money in the same tax year.</p> <p>As a new user you will need to sign-up to Chip, complete an application for the Chip Cash ISA, make a first save and start accruing interest. If you do not complete all the steps, your ISA account will not be valid, and you will not accrue interest.</p> <p>As an existing user, you will need to open your Chip App, complete an application for Chip Cash ISA, make a first save and start accruing interest. If you do not complete all the steps, your ISA account will not be valid, and you will not accrue interest.</p> <p>When you deposit money into your Chip Cash ISA via the Chip App, Chip processes your deposit and passes the money to ClearBank to hold in your account. If you deposit directly using your ClearBank account number and sort code, Chip is not involved in the processing of your deposit.</p> <p>It may take up to three business days for your funds to arrive at ClearBank depending on how you deposit via the Chip App.</p> <p>Instructions regarding your Chip Cash ISA should be made through the Chip App.</p> <p>Subscriptions into your Chip Cash ISA will only count from the date that the payment settles in your Chip Cash ISA account held with ClearBank and not the date it was authorised within the Chip app.</p> <p>There are no fees or charges associated with opening and holding Chip Cash ISA.</p> <p>Fees and charges may apply for additional features that you may choose to use.</p>
Can I withdraw money?	<p>If you make a withdrawal via the Chip App, the money is paid by ClearBank to Chip before paying it out to your linked bank account. It may take up to 2 hours for your cash funds to reach your bank account. Income earned on monies after they have been withdrawn will not benefit from any tax exemptions under the ISA Regulations.</p> <p>You can also transfer all of your Chip Cash ISA to another ISA provider. You can do this through your new provider, who will send us a request for transfer. This can take up to 15 business days (if transferring to another Cash ISA) or 30 calendar days (if transferring to another type of ISA). Once a transfer out request has been successfully processed Chip will close your ISA account and you will be unable to open another one until the following tax year starts.</p> <p>There is no minimum withdrawal amount. If you make a withdrawal and the balance falls to £0, and remains at £0 for 6 months, your Chip Cash ISA account may be closed.</p>
Additional Information	<p>ClearBank is the provider and ISA Manager of your Chip Cash ISA. Chip helps to administer your account and provides services that allow you to access and manage it.</p> <p>Chip is a trading name of Chip Financial Ltd and is authorised by the Financial Conduct Authority under the Payment Services Regulation 2017 for the provision of payment services. Firm Reference Number 911255.</p> <p>ClearBank Ltd is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Firm Reference Number 754568.</p> <p>If you cancel the Chip Cash ISA within 14 calendar days of opening it, then you will not incur a penalty. There is no minimum contract duration for this account.</p> <p>You must be a UK resident and pay tax only in the UK to access the Chip Cash ISA.</p> <p>Neither Chip nor ClearBank provides any tax advice. Tax treatment depends on individual circumstances and may be subject to change in the future.</p> <p>Money held in your Chip Cash ISA is eligible for FSCS protection, provided you meet the FSCS eligibility criteria, and subject to the limit of £85,000 per customer, per bank.</p> <p>In the event that Chip were to fail, your money would continue to be held by ClearBank and there would be no need for the FSCS to step in. Chip's website would be updated with details of how to contact ClearBank directly.</p> <p>In the event that ClearBank were to fail, the FSCS would step in to protect customers' eligible funds. You would need to make a claim via the FSCS. The FSCS typically pays customer funds out within seven days (subject to you meeting the eligibility criteria and to the £85,000 limit). For more information, please visit: getchip.uk/how-we-protect-your-money.</p>