

Global Relocation Services & Technology



Auditing, Consulting and Procurement Technology for the Relocation Industry



Overview

Parsifal is the world's leading firm providing relocation services and procurement technology, touching moves in over 120 countries around the globe. Our services and products are in constant worldwide operation with corporations, move managers and carriers or forwarders in the Americas, Africa, Asia, Australia and Europe.

Parsifal Corporation assists our clients to obtain best in class household goods pricing and quality of service. And, we offer to protect that pricing and quality with expert global auditing.

Client Services

Whether we are providing auditing, billing, service evaluations or consulting services, our technological prowess and know-how has made us the industry leader.

We interface with many systems and platforms, providing state of the art solutions and world class service through our intelligent, cutting-edge and innovative **PAS™ Technology**.

Relocation Procurement Technology

Our software technologies collect, store, and compare service provider pricing information, transit times and service quality through easy to use, interactive web-based systems, available whenever you need it.

Parsifal solutions offer *Bidding, Booking, Billing* and *Auditing* features and support with procurement sophistication never before successfully utilized in the household goods industry. Just enter your shipment information and you are ready to go.

Our Mission

At Parsifal Corporation we are dedicated to our passion and craft, focused on ensuring outstanding accuracy and sound fairness through quality-driven and innovative technology to all our clients, partners and stakeholders in the global relocation experience.

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Relocation Ancillary Services

- Relocation Consulting
- Billing
- Policy Exception Management

Relocation Consulting

As a relocation specialist, you understand the essential role information plays in forming and maintaining a superior and cost effective relocation program. Parsifal's analysis will empower your company to make the kind of high caliber decisions needed to keep your relocation program at its best. We can provide consulting and RFP assistance for household goods, home sales, relocation management and more.

Parsifal offers the most sought after opinion in the relocation industry. Using our experience, expertise and comprehensive database, we offer:

- Analysis of carrier contracts, home sale contracts, relocation RFPs
- Analysis of specific traffic patterns and industry trends
- · Contract negotiations on your behalf
- Benchmarking of carrier/forwarder service and cost

Billing

Whatever your billing needs, we can meet them. Parsifal has established several unique billing services that help streamline both new and existing client billing functions. Below is a sampling of some of the services we offer:

- HHG Billing Systems
- Electronic Data Interchange (EDI) and/or Electronic Invoicing
- Our PAY system which allows you to pay all with one check
- Commission Breakouts
- Tax breakouts
- Data Storage

Policy Exception Management

In the world of relocation, it is important for the corporate client to establish a consistent and fair policy while still attending to the transferee's needs. Parsifal's Exception Management puts a loop in the exception request process which provides a validation to the request so you can approve without concern. Exceptions can be tracked by type, frequency and dollar amount for reporting purposes. Once the service is in place, clients typically see a significant reduction in exception requests.

