



M365 SHAREPOINT MIGRATION UNLOCKS REMOTE FILE ACCESS

TEAM, Inc. is a residential and commercial property management company serving a community of tenants in close proximity to Duke University and Duke Hospital.

AT A GLANCE

CHALLENGES

- Unable to Access Files Remotely
- Critical IT Projects Pending Prioritization and Execution
- Needed IT Modernization Plan

BENEFITS

- IT Budget Guidance
- M365 SharePoint Migration
- Strategic Plan to Upgrade IT
- Collaboration Capabilities Unlocked
- Remote File Sharing Capabilities
- Switched from Capital Purchases to Operational Expenses for Cloud-Based Subscription Solutions
- Scalable Cloud Solutions

"Since implementing both SharePoint and OneDrive I can easily access the data that I need which makes working from outside of the office simple."

HEATHER SMITH
CHIEF OPERATING OFFICER

SITUATION

In 2021, TEAM, Inc. faced an aging infrastructure with legacy on-premise servers that limited staff from easily accessing files remotely while off-site. Their current solution relied on LogMeIn and was tedious to navigate, shortchanging productivity. They needed a modernization strategy and fast, starting with a cloud-based file sharing solution to grant every TEAM, inc. employee the freedom of mobility and location flexibility while accessing core business documents.

In short, their IT infrastructure was holding them back from fully adopting the benefits of a distributed work model. TEAM, Inc. needed an IT partner who could guide them past the pitfalls of an infrastructure overhaul and deliver:

- **M365 SharePoint Migration** – TEAM needed to streamline file sharing capabilities with a cloud-based solution for secure collaboration and to improve business processes.
- **Critical IT Projects** – With desires for greater remote flexibility, they needed an IT partner with in-house experts to design and execute IT modernization projects.
- **IT Roadmap** – TEAM wanted vCIO guidance to help them visualize long-term IT change, mature their cybersecurity and compliance posture, and modernize their IT setup.

APPROACH

Net Friends conducted a comprehensive IT Review to capture a point-in-time assessment of TEAM's IT environment. This provided a global view of the infrastructure to aid in the design of modernization projects.

Net Friends experts guided TEAM, inc. through a Microsoft 365 SharePoint migration, delivering a highly optimized and secure dashboard with the capacity to handle admin policies and manage permissions within one ecosystem. Furthermore, Net Friends' vCIO guidance helped TEAM, Inc. forecast for additional infrastructure upgrades to support their distributed staff.

SOLUTION

The primary Net Friends services that TEAM, Inc. engaged with were [NetVisor](#) and [NetCore](#). These services helped them address their IT modernization concerns.

With NetVisor [Managed IT Services](#), TEAM, Inc. unlocked:

- **"World-Class" IT Support** – Net Friends' highly-celebrated IT Help Desk delivered expert IT support, so TEAM, Inc. could zero in on operations and high-level strategy.
- **Microsoft 365 SharePoint Migration** – NetVisor guaranteed an affordable and flat rate for this critical migration project to deliver secure, cloud-based collaboration capabilities and remote access to core business documents.
- **Cost Savings** – The M365 SharePoint migration eliminated high costs associated with maintaining in-house servers, including the personnel required to manage them. The new SharePoint Online system unlocked custom scalability and growth potential.
- **IT Roadmap & vCIO Guidance** – TEAM, inc. gained an IT strategy for modernization. Net Friends' vCIO counsel helped them budget and scope long-term plans for critical infrastructure upgrades.

With NetCore [Managed Infrastructure Services](#), they accessed:

- **Infrastructure Modernization** – By aligning TEAM's IT environment with Net Friends' Technology Stack, they gained enterprise-grade technology under a small business budget and managed services for a secure and reliable network that supports their operations and distributed workforce.