



*Committed to patient advocacy.  
Quality healthcare. Independent physicians.*

Recipient of the  
Best Practice Management Award  
for 2001 by the IPA Association of  
America

March 4, 2002

TO ALL PCOT Membership

Gentlemen and Ladies:

The PCOT's Board of Directors executed a contract with Rockport HealthCare Group, Inc.(RHG), a ppo network for group health and workers' compensation. The network is marketed to employers, self-insured employers, insurance carriers, third party administrators, and managed care organizations. The Provider Relations number is 713-621-9424.

Although the majority of their covered lives are in the workers' compensation product, the health option is continuing to grow. Please review the terms of the contract on the quick reference sheet attached and indicate your practice's plan to participate in this RHG contract by checking one of the boxes below for the medical health plan and workers' compensation options. This response should be mailed to PCOT, 935 S. Baxter, Ste 101, Tyler, TX, 75701 or faxed to the PCOT office at 903-526-2320 by April 1st.

Sincerely,

Brenda Shepherd, MBA  
Executive Director

\_\_\_\_\_ Yes, our practice will accept these fees and all physicians in the practice will participate in the RHG health contract.

\_\_\_\_\_ No, our practice does not wish to participate in the RHG health contract.

\_\_\_\_\_ Yes, our practice will accept these fees and all physicians in the practice will participate in the RHG workers' compensation contract.

\_\_\_\_\_ No, our practice does not wish to participate in the RHG workers' compensation contract.

Date: \_\_\_\_\_

Practice Name: \_\_\_\_\_

Authorized Signature: \_\_\_\_\_

Tax I.D. No: \_\_\_\_\_

935 S. Baxter, Suite 101 Tyler, Texas 75701  
903-526-3268 or 1-888-248-1907 Fax: 903-526-2320  
info@pcot.org www.PCOT.org

# Rockport HealthCare Quick Reference

Item	Terms of Contract
Hospitals in Network	Mother Frances Hospital; Palestine Regional; ETMC out of Smith Cty; Titus Regional; Linden Municipal; Cleveland Regional; Huntsville Memorial; UTHC at Tyler; Seton in Austin; Brackenridge Hospital; Hill Regional; Lake Granbury; Glen Rose Medical
Workers Compensation Hospital in Network	ETMC - all East Texas areas;
Fee Schedule	Medical - RVU contract see attached CPT summary
	By report or RNE and HCPCS and any unlisted code will be paid at 80% of billed charge
	Workers Compensation is 90% of the state fee schedule
Major Clients/Payers - Health	McDonald's; Texas Association of School Boards; Trinity Valley Community College; Atlanta ISD; Austin ISD; Round Rock ISD; Union Hill ISD; Gladewater ISD; Huntsville ISD; Region VII ESC; Deep East Texas Self Insurance Fund; Titus CAD; Terminix of Palestine; Terrell ISD; Pleasant Grove ISD; Tyler Jr. College;
Major Clients/Payers - Workers Comp.	Walmart, Cici's Pizza; BPI Risk Management; Humana
Covered Lives	Medical - Texas 20,000
	Workers Compensation - 1.3 million in Texas
Miscellaneous	1. Credentialing delegated to PCOT
	2. Claim filing period is 90 days
	3. Omitted participation in any discount program called "Medical Access Savings Card Program"
	4. Emergency care defined under the prudent layperson standard
	5. Reimbursement for copying medical records follows the TSBME guidelines.
	6. Prompt pay guidelines that if clean claim is not paid within the 45 day period then all discounts under this agreement are null and void and physician has the right to collect billed charges under the medical plan. If workers compensation, can collect up to State fee schedule
	7. Added language that states if the physician verifies eligibility and benefits prior to services rendered, then the payor cannot retroactively deny payment.
	8. Cannot assign or amend without written consent of both parties
	9. Added Silent PPO Language
	10. Utilization Review guidelines attached