



September 1, 2009

To All PCOT Practices

Ladies and Gentlemen:

On August 18, 2009, the PCOT's Board of Directors executed a contract with Provider Strategies, Inc./ Provider Select, a private PPO network with executive offices in Ft. Worth, Texas.

This contract is to replace your previous access with HealthCare Partners of East Texas or East Texas Health Benefit Network. A summary of the contract terms, client list and other helpful information is attached.

If you wish to participate in the Provider Strategies, Inc./ Provider Select network through PCOT, please sign and return the option letter to PCOT by fax at 903-526-2320 or mail to the address noted below.

Should you have any questions, please feel free to contact Jennifer or Trish at 903-526-3268.

Sincerely,

Brenda Shepherd, MBA, CPC, CPCS  
Executive Director

\_\_\_\_\_ Yes, our practice will participate through PCOT in the Provider Strategies Inc./ Provider Select contract. Please forward our opt-in to Provider Strategies Inc./ Provider Select.

\_\_\_\_\_ No, our practice does not wish to participate in the Provider Strategies Inc./ Provider Select contract.

Date: \_\_\_\_\_ Practice Name: \_\_\_\_\_

Authorized Signature: \_\_\_\_\_

Tax I.D. No. \_\_\_\_\_

Printed Physician Name(s)

Physicians Contracting Organization of Texas		
Contract Review Worksheet		
Date: June 2009		
Background Information		Notes
1	Payor Name, Organizational Status	Provider Strategies, Inc/ Provider Select
2	Type of Organization	PPO, Rental Network
3	Type Product (any ERISA Plans?)	yes
4	Background Due Diligence, OIG Exclusion, TDI	clear; no reports
5	Number of covered lives, major employers	Affordable; American Freightways, Assurant; Big Lots, Capital One, Concentra Health; Cooper Tire, Golden Rule, HealthFirst TPA, Mega Life; Mutual of America; NALC, New Era, Nextel, Tyson Foods, Wells Fargo, Zenith Administrators
6	Hospital affiliations	ETMC; Laird Memorial; all ETMC affiliate sites
7	Laboratory affiliations	DRL
8	Benefit plan description (Covered Services defined)	yes
9	Provider procedure manual	refer to payor P&Ps
10	References/ Notes	<a href="http://www.psippo.com">www.psippo.com</a>
Terms		Notes
** 11	PCOT Agency Status defined	yes
12	Each party responsible for their own acts	yes
	Indemnify and hold harmless	yes
	Arbitration & mediation non binding	
** 13	No assignment without consent (Silent PPO)	yes
14	No all products clauses	yes
15	No marketing w/o consent	directory only
** 16	Credentialing delegated	yes
** 17	Members can not be terminated w/o cause	yes
** 18	Adequate grievance process	yes
19	Modifications must be mutually accepted	no with 45 day notice; must reject w/ 30 days
** 20	Access and confidentiality reasonable	yes
21	Members may charge for requested medical records	not for claim payment; medical management; follow TMB guidelines for payment
22	Governed by Texas Law, Smith Co. preferred	Texas; county where medical care is rendered
** 23	Max liability insurance required 200,000/ 600,000	State minimum
** 24	Term: 1 year max	yes
25	Auto renewal	yes
** 26	Termination w/o cause not > 90 days	yes
27	Termination Tail reasonable	per State Law, continuity of care language added.
28	HIPAA language--code sets	yes
Billing/ Compensation		Notes
29	Claims processor (payor) identified	yes
** 30	Claims paid < 30 days (or comply with SB418)	yes
31	Penalty for non timely payment (Predetermined)	per state law
32	Payment to Non-Physician Providers	yes
33	Standard filing form (CMS 1500) acceptable; electronic file	yes
34	Right to coordination of benefits payments	yes
35	Retroactive adjustments within 90 days	claim appeal to one year
36	Enrollee identification process specified	yes
** 37	Complete fee schedule	25% off billed charges
	Non Specified	25% off billed charges
	Workers Comp	n/a
	Meets PCOT Minimum Criteria	
38	Fee schedule fixed for contract period	yes
39	Fee schedule review & increase at renewal (auto escalate)	no
40	New CPT Code Changes/Updates effective January 1st	yes
Notes		

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P.O. Box 50000 Fort Worth, Texas 76164-0000 (817) 221-6700



# Provider Select, Inc.

- SERVICES
- ABOUT US
- FOR MEMBERS
- FOR CLIENTS
- FAQ'S
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- PROVIDER SEARCH

About US

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*Provider Select, Inc. is a privately held national provider network with our corporate and administrative offices located in Fort Worth, Texas.*

*Provider Select's successful performance as a corporation is directly related to the culture we live in every day. Our employees average more than six years in tenure, and collectively possess decades of experience in the industry. Our friendliness and dedication are demonstrated daily in our dealings with each other as well as with our clients, providers, and patients.*

About Us

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Service

Service

Remote Repricing

PSI contracts with medical providers including but not limited to hospitals, physicians, ambulatory surgery centers, home health agencies, mental health providers and laboratories.

Claim Status Inquiry

Online Provider Nominations

PSI-negotiated discounts result in significant cost savings for our clients and contractual language insures non-discrimination in practice patterns.

Workers Comp Network

PSIs provides utilization management, including catastrophic case management services.

Large Claim Negotiation

Claim repricing services are available through PSI.



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P.O. BOX 100000, FORT WORTH, TX 76101-1000, 1-866-774-7766



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SERVICES  
ABOUT US  
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FAQs

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FAQs

Is Provider Select, Inc. my insurance company?

No, Provider Select, Inc. is not your insurance company. Provider Select, Inc. is your PPO. We discount the claims from participating providers and send them to your benefits administrator or insurance carrier for processing. Provider Select DOES NOT pay your benefits, process claims from non-Provider Select providers, or determine benefits coverage and eligibility.

Who do I contact with a provider complaint?

Provider Select, Inc. has a quality assurance program.

If you experience a problem with a network provider, contact our Member Service Department at 1-866-774-7766.

What if my doctor is not in the network?

Although you may have the option to obtain healthcare services at a non-participating provider, you are encouraged to choose a participating provider to reduce your out-of-pocket expenses.

How do I know if my doctor is in the network?

Please contact the Provider Select Member Service Department at 1-866-774-7766.

It's also a good idea to verify that the doctor participates in the network when you call to schedule an appointment.

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P.O. BOX 340074 Fort Worth, TEXAS 76163-1 (866) 774-7766



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SERVICES  
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Contact

General information (817) 426-3665

Toll free 1-866-774-7766

Fax (817) 426-0071 or (817) 426-4819

Sales & Marketing (817) 426-3665 ext. 204

Provider Relations (817) 426-3665 ext. 203 or ext 200

Technical Support (817) 426-3665 ext. 206

**CLIENT LISTING  
PROVIDER SELECT, INC.**

1921 IRON WORKERS  
ADMINISTRATIVE CONCEPTS, INC.  
AFFORDABLE HEALTH AND BENEFITS  
A & G FINANCIAL SERVICES  
A&S FINANCIAL SERVICES  
ALTERNATIVE RISK MANAGEMENT  
AMERICAN ADMINISTRATIVE GROUP  
AMERICAN CLAIMS EXCHANGE  
AMERICAN COMMUNITY MUTUAL INSURANCE  
AMERICAN FREIGHTWAYS, INC.  
AMERICAN INTERNATIONAL GROUP  
AMERICAN NATIONAL INSURANCE COMPANY  
ARETE USA, LLC  
ASR CORPORATION  
ASSURANT HEALTH  
AUTOMATED BENEFIT SERVICES  
BEACON CLAIM SERVICES  
BENEFIT ADMINISTRATIVE SYSTEMS  
BENEFIT SERVICES, INC.  
BIG LOTS, INC.  
CALIFORNIA WATER SERVICES  
CAMCO – DBA SUPERPAWN  
CAPITAL ONE FINANCIAL  
CATERPILLAR LOGISTICS, INC.  
CDS HEALTH PLANS  
CEMENT MASONS/LABORERS  
CHARTER COMMUNICATIONS  
CONCENTRA MANAGED CARE  
COMPETITIVE HEALTH PLANS  
COOPER TIRE AND RUBBER COMPANY  
CORPORATE BENEFIT SERVICES (CBSA)  
CORNERSTONE BENEFITS ADMINISTRATORS  
COVENANT ADMINISTRATORS  
CYPRESS BENEFIT ADMINISTRATION  
DEAN HEALTH PLAN  
DESERET MUTUAL BENEFIT ADMIN.  
EBAM CORPORATION  
EMPLOYEE BENEFIT MANAGEMENT CORP.  
EMPLOYEE PLANS LLC  
FEDERAL EXPRESS CORP.  
FEDERATED MUTUAL INSURANCE  
FIRST ADMINISTRATORS, INC.

FIRST AGENCY  
FMH BENEFIT SERVICES, INC.  
FREEDOM INSURANCE  
GOLDEN RULE INSURANCE  
GREAT AMERICAN INSURANCE GROUP  
GREAT WEST  
GROUP HEALTH COOPERATIVE  
GROUP HEALTH OPTIONS, INC.  
GROUP INSURANCE SERVICE CENTER  
GROUP & PENSION ADMINISTRATORS  
GROUP ADMINISTRATORS, LTD.  
HCH ADMINISTRATION  
HEALTH DESIGN PLUS  
HEALTH FIRST  
HEALTHNET  
HEALTH PLAN ADMINISTRATORS, INC.  
HEALTHSCOPE BENEFITS  
HEALTH SERVICES BENEFIT ADMINISTRATORS, INC.  
HEALTH SYSTEMS INTERNATIONAL  
HFN, INC.  
ILWU-PMA  
INETICO, INC.  
INSTRUMENT SALES & SERVICE  
INTEGRATED HEALTH PLAN, INC.  
INTERNATIONAL MANAGED CARE SERVICES  
J.T. PACKARD  
KLUPENGER NURSERY AND GREENHOUSE  
LIEN ON ME, INC.  
LONDEN INSURANCE  
LOOMIS COMPANIES  
MAJOR TRANSPORT  
MARSH AFFINITY GROUP SERVICES  
MEDICAL BENEFITS ADMINISTRATORS  
MEDICAL MUTUAL INSURANCE  
MEGA LIFE AND HEALTH INSURANCE COMPANY  
MERIDIAN HEALTHCARE  
MERITAIN HEALTH  
MIDWESTERN INSURANCE ALLIANCE  
MONTGOMERY INSURANCE CO.  
MONUMENTAL LIFE  
MUTUAL ASSURANCE ADMIN.  
MUTUAL OF AMERICA  
NATIONAL ASSOCIATION OF LETTER CARRIERS PLAN  
NATIONAL CARE NETWORK, LP  
NATIONAL CHOICE CARE  
NATIONAL CLAIMS ADMINISTRATIVE SERVICES



NATIONAL HEALTH BENEFITS CORPORATION  
NATIONAL HEALTHCARE SOLUTIONS, INC.  
NATIONAL HEALTH INSURANCE COMPANY  
NEW ERA LIFE  
NEXTEL COMM.  
NGS  
NORCAL LABORERS  
NORGUARD INSURANCE  
NORTHERN TRUST CORP.  
NRECA  
ODS  
OLD REPUBLIC INSURANCE  
OXFORD HEALTH PLAN  
PREFERRED ONE HEALTH PLAN  
PROFESSIONAL BENEFIT ADMINISTRATORS  
PROGRESSIVE BENEFIT SERVICES  
RDWSU LOCAL 338  
RESERVE NATIONAL INSURANCE COMPANY  
RETROSPECT MEDICAL AUDITING  
RIVERSIDE BENEFIT ADMINISTRATORS  
SECURITY HEALTH  
SEVEN CORNERS, INC.  
SOUTHWEST ADMINISTRATORS  
STAR HRG  
SUN HEALTHCARE GROUP  
TC3 HEALTH  
TEAMSTERS LOCAL 560 BENEFIT FUNDS  
TECO-WESTINGHOUSE  
TENNESSEE INSURANCE GUARANTY  
TEXAS MUTUAL INSURANCE  
TOTAL PLAN SERVICES  
TOWER LIFE INSURANCE  
TRIDENT PLAN ADMINISTRATORS  
TRUSTEED PLANS  
TYCO INTERNATIONAL LTD  
TYSON FOODS  
UNDERWRITER SAFETY & CLAIMS  
UMR/BENESIGHT/FISERV  
UFCW NATIONAL  
UFCW SC  
UNITED AMERICAN INSURANCE COMPANY  
UNITED GROUP PROGRAMS, INC.  
UNITY HEALTH INSURANCE  
U.S. BENEFITS CORP.  
U.S. OIL COMPANY  
U.S. SECURITIES

VANLINER INSURANCE  
VICON INDUSTRIES  
VOLUSIA HEALTH NETWORK  
WELLS FARGO THIRD PARTY ADMINISTRATORS  
WESTERN SOUTHERN LIFE  
WORLD INSURANCE COMPANY  
ZENITH ADMINISTRATORS