

Wellington Access and Inclusion Plan 2017 – 2022



Acknowledgement:

Wellington Shire Council would like to acknowledge the members of Wellington Access and Inclusion Advisory Group (WAIAG) in the development of this plan. WAIAG have provided guidance, support, lived experience and importantly, solutions to accessibility issues and challenges. We look forward to their continued input and review over the next four years.

Introduction:

The Wellington Shire Council Access and Inclusion Plan 2017 – 2022 is a practical, whole of Council strategy that will support Wellington Shire to be a more accessible and inclusive place, and remove the barriers experienced by people with a disability.

The Oxford Living Dictionary defines access as:

The means or opportunity to approach or enter a place.

The right or opportunity to use or benefit from something.

The right or opportunity to approach or see someone.

<https://en.oxforddictionaries.com/definition/access>

Access is not just about getting into or around a building or a space. It is about information and communication being available in a way that people can understand the content and meaning.

In the Wellington Access and Inclusion Plan 2017 - 2022 we look upon access in a much broader and... 'more related to universal design where services, products and places are useable by people with the widest possible range of abilities, operating within the widest possible range of situations.' - <https://en.wikipedia.org/wiki/Accessibility>

The Oxford Living Dictionary defines inclusion as:

The action or state of including or being included within a group or structure.

Wellington Shire Council Access and Inclusion's Vision is to continually improve accessibility and be an inclusive community.

Under section 38 of the Victorian Disability Act 2006, Councils must prepare a Disability Action Plan (DAP). Item 3C (2) (e) of the Victorian Local Government Act 1989 details that Council must ensure that the services and facilities provided by Council are accessible and equitable.

Wellington Shire Council demonstrates this commitment via the Access and Inclusion Plan (the plan). Overall the plan focusses on Wellington Shire Council achieving the following outcomes:

- Eliminate discrimination in an active way across all areas of the organisation.
- Ongoing improvement towards access and equitable participation in leisure and recreational services (pools, libraries, arts facilities), and council hosted and funded events.
- Reduce the likelihood of complaints being made regarding access and inclusion. Wellington Shire Council acknowledges that, for the plan to be effective it will need to:
 - Demonstrate commitment to addressing accessibility and equitable participation
 - Have priorities which are appropriate and relevant to our community
 - Work in partnership across the organisation, with other agencies and alongside our community
 - Provide continuing consultation, evaluation and review with our community and stakeholders
 - Have clear timelines and implementation strategies

In developing the plan, it has been determined that to achieve the desired outcomes six priority areas will be considered. These priorities will guide the actions over the coming four-year period.

The priorities include:

- Outcome 1: Increase in accessible programs, services and events offered or funded by Wellington Shire Council.
- Outcome 2: Increase in accessible and inclusive information and communications produced by Wellington Shire Council.
- Outcome 3: Increase in inclusive employment opportunities at Wellington Shire Council for people with disabilities.
- Outcome 4: Persons employed at Wellington Shire Council will be informed about the access requirements of people with disabilities.
- Outcome 5: Increase in advocacy by Wellington Shire Council for improved access and inclusion within Wellington Shire community.
- Outcome 6: Wellington Shire Council will actively promote the implementation of the Access and Inclusion Plan 2017 - 2022 through monitoring, reporting and evaluation.



Achievements from Access and Inclusion Plan 2012 - 2015

Wellington Shire Council has had an Access and Inclusion Plan since 2003. The most recent plan, Access and Inclusion Plan 2012 – 2015 achieved the following actions:

- Regional Councillor meetings take access and inclusion into consideration - availability of Auslan interpreter.
- Hearing loops at customer service centre counters.
- Aqua Energy Leisure Facility became Communication Access Accredited.
- Communication boards available at Esso BHP Billiton Wellington Entertainment Centre (EBBWEC) and for emergency relief centres and customer service centres.
- Access and Inclusion Audits at Wellington Shire libraries completed.
- Good Access is Good Business and Accessible Tourism achievements.
- Public transport advocacy - eg. Maffra V-line, Accessibility Forum for V-Line in Melbourne.
- Auslan interpreters for public forums such as Gippsland Health Summit, and council funded events and training such as Building Better Organisation 2016 and 2017.
- Accessibility input into the design of the Wellington Centre
- Access and Inclusion Checklist and other information for Community Assistance Grants Scheme.
- Job Shadow days at Wellington Shire Council for people living with a disability.
- Broader community representation in the Wellington Access and Inclusion Advisory Group (WAIAG).

Through the implementation and review of the previous plan the following areas for improvement were identified:

- Council staff wanting additional disability awareness training
- Wayfinding and front counter access in Council facilities
- Affirmative Action on employing people with disabilities
- Work with Council business units to ensure tender specifications reference universal access principles

National Disability Insurance Scheme

The National Disability Insurance Scheme (NDIS) was launched in July 2013, and is a new way of providing individualised support for eligible people with permanent and significant disability, their families and carers. It provides a flexible, whole-of-life approach to the support needed by people with a disability, to pursue their goals and aspirations and participate in daily life.

The NDIS will become available in our area from the 1 January 2019, during the implementation of this Plan. It is very important for Local, State and Federal Government to work together to ensure successful transition of NDIS in Wellington Shire.



Wellington Access and Inclusion Advisory Group

Wellington Access and Inclusion Advisory Group (WAIAG) provide advice to Wellington Shire Council on matters relating to disability, access, and inclusion. The committee is made up of community members with disability or experience of disability, service providers, a Councillor and Council Officers.

The committee, along with additional co-opted members have provided guidance and support to the development of the plan and have considered and approved the development of the plan at each stage, confirming the community engagement part of the plan, feedback from the community and the development of the actions in the plan.

As part of Access and Inclusion Plan 2017 – 2022, WAIAG will monitor the implementation of the plan. This will occur via council staff providing quarterly updates to WAIAG, and WAIAG and council staff providing annual updates to Councillors.

Role of the Wellington Access and Inclusion Advisory Group

- Members bring information on Access and Inclusion issues in the Wellington Shire.
- Members help with the Shire's Access and Inclusion Policy and Planning.
- Members provide information, ideas, and feedback to Wellington's RuralAccess Project Coordinator
- Some members will be on other advisory groups like the Port of Sale Cultural Hub Community Advisory Group or the Healthy Wellington – Working Groups.

The Group meets once a month, on the third Wednesday, usually for 2 hours and have on average around 20 people attending meetings. Those attending meetings include: people living with a disability, carers supporting a family member with a disability, disability service providers and those with an interest in access and inclusion.



Wellington Shire Data

According to 2016 ABS data, there are approximately 17,100 people in Gippsland that need assistance with daily living. If each of these people were accompanied by a friend or family member this means that every day, around 34,200 local people will require to have access and feel included in business, tourism and recreational facilities.

Over half of Gippsland's population is aged 55 or older and this figure will increase into the future. With the ageing process comes many changes to people's functional capacity and while people may not see themselves as people with a disability, some of these changes require personal adjustment and requirements for accessible and inclusive community attitude, infrastructure and service provision.

According to 2014 data from Department of Health and Human Services, Wellington Shire has a higher average population of people with a disability compared to the state average population.

	<i>Wellington measure</i>	<i>Victoria measure</i>
Percentage of people with need for assistance with core activity	6.0%	5.0%
People with severe and profound disability living in the community (all ages)	4.9%	4.0%
Disability support pension recipients (per 1000 eligible population)	79.5	54.9
Aged care places (high care) per 1000 eligible population	35.8	40.9
Aged care places (low care) per 1000 eligible population	38.4	44.4
Age pension recipients per 1000 eligible population	743.4	694.3

Source: Department of Health and Human Services, 2014 Local Government Area Profiles: Wellington Shire



Consultation and Engagement

Consultation to support the development of the Plan was undertaken in 2016 over a 12-month period. Types of engagement included:

- Community Surveys
- Focus Groups with Council Business Units
- Facilitated meetings with nominated WAIAG members and Council Staff
- Presentations at Wellington Access and Inclusion Advisory Group

Information gathered from the various forms of engagement has been included in the Access and Inclusion Plan 2017 - 2022 Action Plan.

Please refer to Appendix 1 for a summary of Survey Results.



Access and Inclusion Plan 2017 – 2022 Action Plan

Refer to Appendix 2 for a copy of the Action Plan

Review and Evaluation

The Access and Inclusion Action Plan 2017 - 2022 will be reviewed on an annual basis. Progress reports will be made to the Wellington Access and Inclusion Advisory Group (WAIAG) and Council.

Consultation and informal progress reports will be made to WAIAG.

To enable the Access and Inclusion Plan to achieve its desired goals, actions and tasks will be developed for some units within Council. The actions and tasks will be integrated into Council's business planning system which will ensure regular reporting takes place as part of the existing Council business planning cycle of mid-year and annual reviews.

Achievements will be documented and celebrated. Case studies will be developed from these achievements and shared with stakeholders and the community. This will form part of Wellington Shire Council's commitment to leadership on advocacy, awareness raising and education about access and inclusion for all people, especially people with disability.

Success of the plan

Wellington Shire Council has identified that the success of the Plan at the end of 2022 will be characterised by:

- Cultural change within the organisation that embeds access and inclusion needs when planning and delivering council services and facilities.
- Policy change within the organisation and more broadly across the municipality that address access and inclusion needs.
- Increase engagement from our community, including those who have or care for someone with a disability.



Feedback

Wellington Shire Council welcomes your feedback on any access and inclusion issues impacting you or your broader community. You can provide feedback or suggestions in various ways:

- Email us at cwadmin@wellington.vic.gov.au please use the subject heading Access and Inclusion
- Phone us on 1300 366 244
- Speak to us in person at Wellington Shire Council, 18 Desailly St SALE 3850

Alternative Access Formats

Our Access and Inclusion Plan 2017-2022 is available on our council website www.wellington.vic.gov.au.

If you would like to be provided with the plan in an alternative format, please contact us via phone, email or in person.

How to join Wellington Access and Inclusion Advisory Group (WAIAG)

The WAIAG meets on the third Wednesday of every month at 1pm to 3pm. These meetings are supported by the Wellington Shire Council Community Wellbeing Unit. Unless otherwise determined WAIAG meetings are open to all interested community members. If you would like to join the meeting please:

- Email us at cwadmin@wellington.vic.gov.au please use the subject heading WAIAG Meeting
- Phone us on 1300 366 244
- Speak to us in person at Wellington Shire Council, 18 Desailly St SALE 3850

For more information please visit:

<http://www.wellington.vic.gov.au/Living-in-Wellington/Your-Community/Wellington-Access-and-Inclusion-Advisory-Group>



Appendix 1:

Community Survey:

67 people completed the survey. 9 Males (14%) and 57 Females (86%), 1 did not provide an answer.

16 survey respondents (24%) were aged 35-44

15 survey respondents (23%) were aged 55-64

12 survey respondents (18%) were aged 45-54

8 survey respondents (12%) were aged 25-34

7 survey respondents (11%) were aged 65-74

No people under the age of 18 and one person over 85 years of age completed the survey.

The survey respondents were;

26 (39%) interested persons

16 (24%) people with a disability

5 (7%) parent or family member of a person with a disability

4 (6%) disability service provider

12 (18%) Community organisation representative

4 (6%) other not specified

29 survey respondents were from Sale.

Maffra and Yarram had the next highest number of responses. Single responses were received from towns across the Shire.

The following words were used most to describe what people like about living in Wellington Shire: country, lifestyle, facilities, towns, family, rural, community, natural environment, friendly living.

The most common things people have difficulty with in daily life are as follows:

- 86% of respondents - transport
- 64% of respondents - education, training and employment
- 55% of respondents - Health Services
- 52% of respondents – recreational and social outings and access to businesses, shops and offices.

The top four areas the Access and Inclusion Plan 2017 – 2021 should focus on;

- 11 responses – public transport
- 7 responses – access to education
- 5 responses – access to employment
- 5 responses – accessible accommodation

The most common things respondents wanted to make Wellington a better place;

- 6 responses – better public transport
- 2 responses each – more accommodation and housing, more community events, increased employment, services working with families face to face about their needs.



11 survey respondents (26%) represented local business. These business representatives would like to work in partnership with Council on new initiatives, programs and services and to a lesser extent receive disability awareness training and training in employing people with a disability.

The 10 council services most used by survey respondents were as follows;

- 82% have used parks and gardens
- 75% have used Garbage and recycling collection
- 74% have used ESSO BHP Wellington Entertainment Centre
- 69% have used libraries
- 66% have used leisure centres and pools
- 66% have paid rates
- 62% have used hard rubbish collection
- 51% have used customer service
- 51% have used recreation reserves and ovals
- 49% have used written information produced by Council – newspapers, letters etc.

The comments about Council services that respondents have used were mostly positive.

Some areas for improvement that were suggested included:

- More free hard rubbish collection
- More publicity of Council and other grants
- Reputation of Council staff in infrastructure is woeful
- Reduce flooding in residential streets
- More street sweeping
- Use of video to explain Council messages

69% of respondents want information about Council to be in local newspapers. Wellington Matters, the Council website and social media were the next popular ways the survey respondents would like Council information circulated.

The following ideas were offered to improve Council information;

- Plain and Easy English information and Auslan
- Written accounts of individual discussions held to improve communication between community and staff.
- Use social media more
- More visual rather than written information
- More clear and simple wayfinding signage
- Case studies about people in publications that demonstrate how to access and benefit from Council services and initiatives.
- Video messaging with Auslan captions

32% would like to help with town audits on accessibility.

10 new people would like to help with Access and Inclusion projects in the Shire.

How Council staff could contribute to improving access and inclusion across the work of their business unit?



Examples of actions from other Business Units:

Healthy Lifestyles

- Commitment to consult WAIAG about wayfinding in the design of GRSC Stage 2.
- Continue to have WAIAG members involved in projects at Aqua Energy.







Appendix 2:

Wellington Shire Access and Inclusion Plan – Action Plan 2017 - 2022

This 5-year action plan will be reviewed annually and progress will be reported to via Council Annual Report, Council Meetings, Wellington Access and Inclusion Advisory Group (WAIAG) Meetings.

Goal:

“To improve the overall quality of life of people in the local (Wellington Shire) community and to ensure that services and facilities provided by Wellington Shire Council are accessible and equitable.”

- Outcome 1: Increase in accessible programs, services and events offered or funded by Wellington Shire Council.
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- Outcome 4: Persons employed at Wellington Shire Council will be informed about the access requirements of people with disabilities.
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- Outcome 6: Wellington Shire Council will actively promote the implementation of the Access and Inclusion Plan 2017 - 2022 through monitoring, reporting and evaluation.

Outcomes	Actions	Responsibility within Council	Timeframe	Evidence of Success
<p>Outcome 1: Increase in accessible programs, services and events offered or funded by Wellington Shire Council.</p>	<p>1.1 To systematically work towards achieving Communication Access Accreditation at all Shire customer service points.</p> <p>For 2017 we will target:</p> <ul style="list-style-type: none"> - Libraries - EBBWEC - Customer Service (Sale and Yarram) - Wellington Centre 	<p>Wellington RuralAccess Program Community Wellbeing Unit Leisure Services Unit Arts and Culture Unit</p>	<p>2017 – 2019</p>	<p>Council owned and operated customer service points are Community Access Accredited</p> <p>Accreditation is celebrated with community</p> <p>Feedback from Community members / Council Staff</p>
	<p>1.2 Customer Service areas will have the following minimum access standards:</p> <ul style="list-style-type: none"> a. Counter top hearing loops to assist people wearing hearing aids at all customer service desks in Council facilities. 	<p>Municipal Services Business Unit, Customer Service Team</p>	<p>Ongoing</p>	<p>Access Standards met and reported annually to WAIAG and Council Annual Report.</p>

Outcomes	Actions	Responsibility within Council	Timeframe	Evidence of Success
	<p>b. Communication boards will be designed and available at each customer service counter to enable communication with people with complex communication needs.</p>			
	<p>1.3 Ensure all Council funded grants comply with 'Wellington Events Guide – Access and Inclusion Section'.</p>	<p>Community Wellbeing Business Unit Business Development Unit</p>	<p>Ongoing</p>	<p>Feedback from event organisers on how they have complied. Case studies Feedback from the community.</p>
	<p>1.4 Develop access and inclusion checklist that applies for Council run events, programs and resources.</p>	<p>Community Wellbeing Business Unit RuralAccess Program WAIAG</p>	<p>2017 – 2018</p>	<p>Checklist complete Case study of checklist being used by Council Staff.</p>

Outcomes	Actions	Responsibility within Council	Timeframe	Evidence of Success
				Feedback from community.
	1.5 Ensure that all capital works and minor projects align with relevant universal design principles to ensure equitable use and social inclusion.	Built and Natural Environment Division Rural Access Program	Ongoing	Provide a report on how the action was completed.
	1.6 Capital works projects that are in urban or public areas will seek feedback from Wellington Access and Inclusion Advisory Group.	Built and Natural Environment Division Rural Access Program	Ongoing	Provide a report on which capital works projects consulted with WAIAG and what actions were followed up because of consultation.
	1.7 Council to develop a position paper / policy on Tactile Marking on Footpath.	Built and Natural Environment Division	2017 – 2018	Policy developed and adopted by Council
	1.8 Ensure all new and replacement street furniture (seating/tables/bbq) meets	Built and Natural Environment Division Rural Access Program	Ongoing	Provide a report on how the action was completed.

Outcomes	Actions	Responsibility within Council	Timeframe	Evidence of Success
	relevant disability legislation and standards for access and mobility			
	1.9 Ensure recreational facilities implement the principles of universal design when upgrading/ redeveloping.	Built and Natural Environment Division Rural Access Program	Ongoing	Provide a report on how the action was completed.
	2.0 Respond promptly to access issues and advocate for access for all people in all Council owned/managed recreation and leisure facilities. In 2017, Wellington Shire Council will be pursuing funding options for a Changing Places facility in the Wellington Centre, Sale.	Community Wellbeing Unit - Specifically, community committees and community facilities WAAIG Built Environment business unit Leisure Services Business Unit, which includes Aqua Energy GRSC and Rural Pools	Ongoing	Case studies of system / process change Feedback from the community / Staff

Outcomes	Actions	Responsibility within Council	Timeframe	Evidence of Success
		Arts and Culture Business Unit, which includes The Wedge, Gippsland Regional Art Gallery, Libraries		

Outcomes	Actions	Responsibility within Council	Timeframe	Evidence of Success
<p>Outcome 2: Increase in accessible and inclusive information and communications produced by Wellington Shire Council.</p>	<p>2.1 Council consultation processes include multiple forms of feedback to ensure inclusion i.e. Plain and Easy English formats, face to face consultation, Auslan Interpreting, Audio files</p>	<p>Wellington Engagement Network - Direction and Innovations (WENDI) Media and Public Relations Team</p>	<p>2017 – 2022</p>	<p>Multiple forms created and used by community / staff</p>
	<p>2.2 Audit WSC facilities to ensure appropriate signage and visual displays and make changes as recommended.</p> <p>For 2017 we will target:</p> <ul style="list-style-type: none"> - GRSC - Libraries - EBBWEC - Customer Service (Sale and Yarram) - Waste Facilities 	<p>Rural Access Program WAIAG</p>	<p>Ongoing</p>	<p>Provide a report on how the action was completed</p>

Outcomes	Actions	Responsibility within Council	Timeframe	Evidence of Success
	2.3 Review council's online communications to ensure it meets Level 'AA' of the Web Content Accessibility Guidelines 2.0 (WCAG2)	Media and Public Relations Business Unit	2017 - 2019	Provide a report on how the action was completed.
	2.5 Explore the possibility of Council website having screen reader built into each webpage.	Media and Public Relations Business Unit	2017 - 2019	Provide a report on how the action was completed
	2.6 Review the 6 Mobility Maps and update the maps with the aim of incorporate including mapping into DEKHO GIS maps.	Rural Access Program Community Wellbeing Business Unit	2017 – 2022	Report on Action being completed. Include information on how the Maps are being used and community feedback.
	2.7 Develop a communications plan to promote the current road network management and inspection plan and provide the community	Built Environment Business Unit	2017 – 2022	Provide a report on how the action was completed

Outcomes	Actions	Responsibility within Council	Timeframe	Evidence of Success
	with information on how to report their concerns about access and safety.			
	2.8 Commitment to consult WAIAG to ensure emergency messaging and communications are accessible and inclusive	Emergency Management Business Unit	2017 – 2022	Annual report from Emergency Management Team on outcome of feedback received from WAIAG.

Outcomes	Actions	Responsibility within Council	Timeframe	Evidence of Success
<p>Outcome 3: Increase in inclusive employment opportunities at Wellington Shire Council for people with disabilities.</p>	<p>3.1 Promote Wellington Shire Council as an Equal Opportunity employer in advertising and in training.</p>	<p>People and Excellence Business Unit</p>	<p>2017 – 2022</p>	<p>Report on Action being completed</p>
	<p>3.2 Ensure Council's recruitment and employment policies and practices consider the needs of people with disability and meet the requirements of the Disability Discrimination Action 1992. a. HR to benchmark with other Councils.</p>	<p>People and Excellence Business Unit</p>	<p>2017 – 2022</p>	<p>Report on Action being completed</p>
	<p>3.3 Increase the number of people with disability applying for roles at the Wellington Shire Council by growing our presence</p>	<p>People and Excellence Business Unit</p>	<p>2017 – 2022</p>	<p>Report on Action being completed</p>

	as an employer of choice for people with disability in our recruitment channels, including social networks such as LinkedIn.			
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Outcomes	Actions	Responsibility within Council	Timeframe	Evidence of Success
<p>Outcome 4: Persons employed at Wellington Shire Council will be informed about the access requirements of people with disabilities.</p>	<p>4.1 The Wellington Shire Corporate Training Calendar include Disability Awareness Training such as:</p> <ul style="list-style-type: none"> a. Training for council staff on how to write a council document in easy English / plain English. b. Training in the use of change room hoist and pool hoist (relevant for Leisure Services) c. Training in plain and easy English writing 	<p>People and Excellence Business Unit</p>	<p>2017 – 2022</p>	<p>Report on action being completed including information on how many training sessions were offered, some outcomes as a result of the training.</p>

	<p>for production of public information (minimum one staff member within a business unit)</p> <p>d. Training in accessing interpreting service (minimum one staff member within a business unit)</p> <p>e. Use of Communication Boards and alternative communication techniques (relevant to customer service staff)</p> <p>f. Promote Mental Health Awareness training conducted by external</p>			
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	<p>organisations to Council staff and community</p> <p>g. Training to supervisors and or staff on workplace adjustment support for employees with accessibility needs.</p>			
	<p>4.2 Wellington Shire Council will provide increased workplace adjustment support for employees with accessibility needs.</p>	<p>People and Excellence Business Unit</p> <p>Whole Organisation – Managers and Supervisors</p>	2018 – 2022	Report on Action being completed
	<p>4.3 Wellington Shire Council will support staff’s wellbeing by promoting mental health resources, information and online training.</p>	<p>People and Excellence Business Unit</p> <p>Whole Organisation – Managers and Supervisors</p>	Ongoing	Report on Action being completed

Outcomes	Actions	Responsibility within Council	Timeframe	Evidence of Success
<p>Outcome 5: Advocate for improved access and inclusion within Wellington Shire community</p>	<p>5.1 Wellington Shire Council will continue to support Wellington Access and Inclusion Advisory Group (WAIAG).</p>	<p>Coordinator Social Planning and Policy</p> <p>Rural Access Program</p> <p>Community Wellington Business Unit</p> <p>WAIAG</p>	<p>Ongoing</p>	<p>Report on Action being completed</p>
	<p>5.2 In the process of developing and updating strategic council documents and plans a member of the Wellington Access and Inclusion Advisory Group is included in the Reference Group where possible and appropriate. If this is not the case WAIAG is included in the consultation process.</p>	<p>WAIAG</p> <p>Coordinator Social Planning and Policy</p> <p>Rural Access Program</p>	<p>Ongoing</p>	<p>Report on what Council Strategic Documents were developed, and who from WAIG was involved in the development process.</p>
	<p>5.3 Wellington Shire Council will advocate with developers to ensure</p>	<p>Coordinator Social Planning and Policy</p> <p>Rural Access Program</p>	<p>Ongoing</p>	<p>Report on Action being completed</p>

	clear accessible paths of travel to connecting pathways and public transport infrastructure.	WAIAG Land Use Planning Business Unit Built Environment Business Unit Natural Environment Team		
	5.4 Wellington Shire Council will continue to advocate for accessible public transport within and connecting to the Wellington Shire.	Community Wellbeing Business Unit Coordinator Social Planning and Policy Rural Access Program WAIAG	Ongoing	Report on Action being completed
	5.5 Wellington Shire Council will promote skills training and leadership programs for people with a disability and support them to participate in the community.	Community Wellbeing Business Unit Coordinator Social Planning and Policy Rural Access Program WAIAG	Ongoing	Report on Action being completed

	<p>5.6 Wellington Shire Council will advocate to Public Transport Victoria on timetabling to ensure current and future needs of people to access education, employment and social activities inside and outside of Wellington Shire.</p>	<p>Coordinator Social Planning and Policy</p> <p>Rural Access Program</p> <p>WAIAG</p>	Ongoing	Report on Action being completed
	<p>5.7 Wellington Shire Council will support business and tourism associations to promote information and resources regarding access for all.</p>	<p>Business Development Unit</p> <p>Coordinator Social Planning and Policy</p> <p>Rural Access Program</p> <p>WAIAG</p>	Ongoing	Report on Action being completed
	<p>5.8 Wellington Shire Council will partner with the Gippsland Accessible Tourism Partnership Group to implement the relevant actions in the</p>	<p>Business Development Unit</p> <p>Rural Access Program</p>	Ongoing	Report on Action being completed

	Gippsland Accessible Tourism Plan 2016-19			
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Outcomes	Actions	Responsibility within Council	Timeframe	Evidence of Success
<p>Outcome 6: Wellington Shire Council will actively promote the implementation of the Access and Inclusion Plan – through monitoring, reporting and evaluation.</p>	<p>Wellington Shire Council will include, where possible actions relating to Access and Inclusion Plan, within Business Unit Plans.</p>	<p>All Business Units to complete tasks – report on tasks 3 times a year.</p> <p>Coordinator Social Planning and Policy to complete Annual Report and Presentation to CMT, WAIAG and Council Workshop.</p>	<p>Ongoing</p>	<p>Annual report and presentation to Corporate Management Team and Council Workshop on the actions being completed.</p>