

Schaumburg Park District Strategy Map

Provide versatile leisure opportunities through enriching programs, quality facilities and environmental stewardship.

Provide First Class Programs, Services and Facilities

Customer Satisfaction

Build Lifelong Programming to Enhance Community Wellness

Deliver Equitable and Inclusive Opportunities for All Customers

Improve Loyalty Through Exceptional Customer Service (H.A.P.P.Y.)

Create and Sustain Outstanding Programs, Parks and Facilities

Optimize and Leverage Financial Resources

Financial Sustainability

Develop Dynamic Business Plans and Strategies

Maximize Funding Opportunities

Maintain Accountability to Taxpayers Through Fiscal Responsibility

Develop Best Practice Financial Systems and Processes

Achieve Operational and Environmental Excellence

Operational Excellence

Demonstrate Stewardship in Environmental and Sustainable Best Practices

Create Effective Communications, Partnerships, and Image

Utilize Resources Effectively while Striving for Accessibility

Implement Sound Risk Management and Safety Practices

Foster a Motivated and Accountable Team Culture

Employee Development and Engagement

Invest in and Recognize Personal and Professional Growth

Promote Teamwork

Support Health and Wellness of Employees

Encourage Innovation, Creativity and Diversity