



Case Study: SoHo Health - Two Factor Authentication



Summary: SoHo Health headquarters located in Hartford CT is a collaboration of physicians and hospital partners of Trinity Health of New England. SoHo health is comprised of over 1700+ physicians, six hospitals and nearly 190,000 patients. Client desired to upgrade to a Two Factor Authentication and enhance some Cloud features.

Challenges: The client requested that WCA create a plan to implement all desired changes with a new DUO DAG Server in IaaS to their SoHo site.

Solution: WCA met with IT staff to assess the full extent of the project. WCA then provided a quote to provide a contracted WCA Engineer to complete the project. WCA applied requested Change Orders as needed throughout Time and Materials engagement.

Benefits: The solution implemented at SoHo Health provided a smooth transition of all assigned tasks within the timeline allocated. Partial list of details of this project are as follows:

Client Results: Project was completed, and all tasks requested have been addressed/resolved of as needed.

- Configure DUO partner tenant with a child tenant for SOH Health
- Build DUO DAG Server in IaaS in GreenCloud Services
- Create admin users for SoHo Health
- Configure DUO for Windows Login (AD)
- Configure DUO proxy server
- Configure DUO VMWare Horizon Application to protect in DUO
- Configure DUO for remote VPN Access
- Test installation
- Create End User Documentation to assist with DUO client installation
- Configure DRaaS to the GreenCloud Services
- Applied 90 DUO licenses and created monthly invoicing for DRaaS & IaaS services
- Roll out to clients

Client Results: Project was completed, and all tasks requested have been addressed/resolved of as needed.

Industry

Hartford, CT
Medical / Health Care

Environment

Existing Data Center in Hartford
Existing GreenCloud account

Challenges

- Client wanted to create Two Factor Authentication login / access

Solution

- WCA provided a detailed plan to create the DUO DAG Server, configure the Windows Login, Proxy service, VPN access and produce End User documentation