



## Case Study: SoHo Health - SFTP Site



**Summary:** SoHo Health headquarters located in Hartford CT is a collaboration of physicians and hospital partners of Trinity Health of New England. SoHo health is comprised of over 1700+ physicians, six hospitals and nearly 190,000 patients. Client had existing Windows 2019 Server already provisioned in GreenCloud.

**Challenges:** The client requested that WCA create a plan to implement all desired changes to their SFTP server for their clients to be able to transfer file to SoHo site.

**Solution:** WCA met with IT staff to assess the full extent of the project. WCA then provided a quote to provide a contracted WCA Engineer to complete the designated "professional services". WCA applied requested Change Orders as needed throughout Time and Materials engagement.

**Benefits:** The solution implemented at SoHo Health provided a smooth transition of all assigned tasks within the timeline allocated. Partial list of details of this project are as follows:

- Install/patch Windows Server 2019 on already provisioned GreenCloud
- Install FileZilla FTP server software and master password
- Configure external DNS and configure DMZ for FTP Server with external IP
- Add access rules to allow workstations on LAN to access SMB shares
- Add access rules to allow FileZilla management ports from LAN
- Setup local windows file share setting on SFTP server and folder destinations
- Setup local users for accessing SFTP and setup files in FileZilla and configure users to shares with requested permissions
- Create and import cert and Map shares to internal machines
- Install management software & permissions on machines on LAN
- Install restrict access to FileZilla management and filtering
- Test and validate deployment
- Knowledge Transfer & Documentation

**Client Results:** Project was completed, and all tasks requested have been addressed/resolved of as needed.

### Industry

Hartford, CT  
Medical / Health Care

### Environment

Existing Data Center in Hartford  
Existing GreenCloud account

### Challenges

- Client had an extensive list of needs to be completed on their SFTP server with minimal impact to their daily business

### Solution

- WCA provided a detailed plan and qualified engineer to complete all requested tasks by the client