



Case Study: The Ranch Golf Club - Infrastructure Upgrade



Summary: The Ranch Golf Club, located in the charming western Massachusetts town of Southwick first opened in July 2001 and has quickly attained the distinction of being one of the premiere golf courses in Massachusetts.

Challenges: The client needed a major upgrade of an aging infrastructure. Client also wanted to be under the care of WCA's Managed Services team and first needed to refresh/replace certain hardware & solutions.

Solution: WCA performed an IT assessment and then provided a complete proposal for desired Servers, Workstations and other hardware within the customers parameters.

Benefits: WCA's solution implemented at The Ranch Golf Club included the following details:

- Build new Host Server & new Hyper-V Controller running 2 Virtual Servers
- Complete Data migration to new servers
- Install new Infracore Backup solution
- Install new SonicWall firewall
- Setup/Install (6) new workstations

Project Results: WCA was successful in designing, installing and delivering the complete design solution of the clients' refresh request. Client is now under the care of the WCA Managed Services Team.

Client Testimonial: "We have worked with multiple IT companies in the past and felt it was time for a change as we continued to find ourselves playing catch up to daily operation issues. We chose to team up with Whalley Computers as they made us feel extremely important. The team listened to our needs and wants as well as our complaints and were easy about anticoagulating their vision to help support and improve our overall business infrastructure needs. The Ranch was very much behind in upgrades as well as security which kept us on the edge of potential crashes or issues. Whalley Computers made it extremely easy to understand the process of upgrading and they made a point to make sure we were comfortable and included in the process. We are now 5 months into our relationship with Whalley and feel so confident that we chose to work with them!" - Jared Slingerland, Head Golf Professional at the Ranch Golf Club

Industry

Southwick, MA
Commercial - Golf Club

Environment

Top MA rated golf course
Restaurant & Wedding Venue

Challenges

- Complete upgrade of virtual servers
- Replacement of aging servers & workstations

Solution

- Proposed/installed new virtual server environments & six workstations
- Installed new APC Battery Backup
- Installed new SonicWall firewall
- Prepared client solution for WCA Managed Services department