Security Awareness Training During a Pandemic - WCA Expert's Take

WCA's Training Manager, Keith Martin, gives his expert point of view on TechRepublic's article, *Cybersecurity Awareness Month: Train Employees to be first line of defense* by N.F. Mendoza and how WCA can help your organization with security training.

To reference or read the entire article, visit: **https://www.techrepublic.com/article/cybersecurity-awareness-month-train-employees-to-be-first-line-of-defense/.**

What WCA's Expert Has to Say:

Maintaining good cyber hygiene is always essential for any IT department, and especially during the current pandemic it is extremely critical to reinforce the continued threat of cyber breaches. Everyone's workload has changed during the last 6 to 7 months and we all have more responsibilities on our plate.

Hackers never take a day off and currently having this pandemic helps to disrupt the employee's standard workflow. Ultimately this helps the hacker's success rate. With all the moving parts needed to conduct meetings, webinars and maintain your sales quota, working from home also allows the possibility for more distractions. Hackers are counting on those distractions…

SAT training not only sharpens the employee's skills to detecting threats but also empowers them to be that "first line of defense". End users are now one of the most valuable perimeter protections for any companies' data defense.

WCA has created a **75-minute SAT training for End Users** based upon the standard guidelines detailed by the leading cyber protection agencies with the focus on the end user. WCA collaborated with a local cyber security expert to develop a timely course loaded with content, while focusing on the current cyber threats. WCA can offer up to 4 training sessions per day and the course can be delivered via webinar as well as in person. WCA can adapt the courseware's message to your company's specific IT policies. SAT training covers the current types of threats currently as well as discussing your IT departments protocol procedure if you detect a possible threat. The courseware has been developed to be delivered to the standard everyday computer and not designed with an abundance of computer jargon directed to impress the technical computer geeks.

To keep your companies' data safe, most cyber experts recommend that SAT training be offered yearly to all employees. WCA has also created a 30 minute "refresher" course to be offered on a more frequent timeline to keep your staff up to date, reinforce their cyber skills and to on board new employees. *To learn more about WCA's training courses reach out to Keith Martin at klm@wca.com.*

WCA's Training Managers Profile – Keith Martin

Keith has been assisting and training WCA's clients for over 33 years with his expertise in business software suites while making all his training easy to understand for even the novice users. Over the years Keith has added Interactive Displays & Panel training for schools and with the continued increasing of cyber threats, helped write the Security Awareness Training for End Users course.

About WCA

Whalley Computer Associates (WCA) is an exceptional technology sales and service organization that partners with customers to reduce their costs and increase efficiency through technology. We accomplish this by providing unbiased presales consultation, exceptional pricing, outstanding deployment, and engineering services throughout North America.

The OEM Division supports customers globally from its headquarters in Southwick, MA and its European Integration and Distribution Center in Nijmegen, Netherlands. WCAOEM supports customer with appliances and services across a variety of industries, including healthcare, retail, cloud storage, network security, digital signage, and manufacturing.

WCA has been a leader in the IT industry for over 40 years, is ranked in the largest one percent of all solution Providers in North America and has been recognized for providing World Class service by all the leading computer manufacturers.

To learn more about WCA click this link https://www.wca.com/about/the-whalley-difference to view a short video, visit www.wca.com, www.wcaoem.com, or email our team at **wcabiz@wca.com**.