



WCA E-Rate Eligible Managed Network Services

WCA is a trusted solutions provider and your one stop partner to manage and support all your IT, network and Internet connectivity needs. We deliver assurance that the IT services you rely on, are always on, and operating at peak efficiency. Also, our managed services team is continuously monitoring and managing the availability and performance of IT services. We bring the peace of mind that your IT services are in good hands so that you can focus on your core business.

Why WCA for E-Rate Services?

Students, teachers and staff need a reliable, robust, secure, and high performing network and Internet access. Today the network is the information utility, and like electricity, heat and water your network must always be available.

School technology leaders need a trusted managed services partner that checks all the necessary boxes; 24 x 7 x 365 monitoring with 1 hour incident response, proactive management, qualified engineering capability, trained and certified technical support resources, a trusted and established company with ample resources, and a world class service level agreement to back it all up.

In addition, the services are E-Rate eligible, providing even greater value for you and your organization. Why is it important to have a trusted partner managing and supporting my IT services?

- The need and dependence on the network technology infrastructure and access to quality network service continues to increase.
- The complexity of the solutions requires continuous support with skilled resources to keep them running at peak efficiency and reliability.

By selecting WCA as your E-Rate and Managed Service Provider (MSP) educational organizations are assured that the students, teachers and staff receive the quality of network service and support they need. Through service level agreements, the network delivery can be maintained and operated cost effectively and managed with the expected delivery and results desired.



Summary of E-Rate Eligible Services

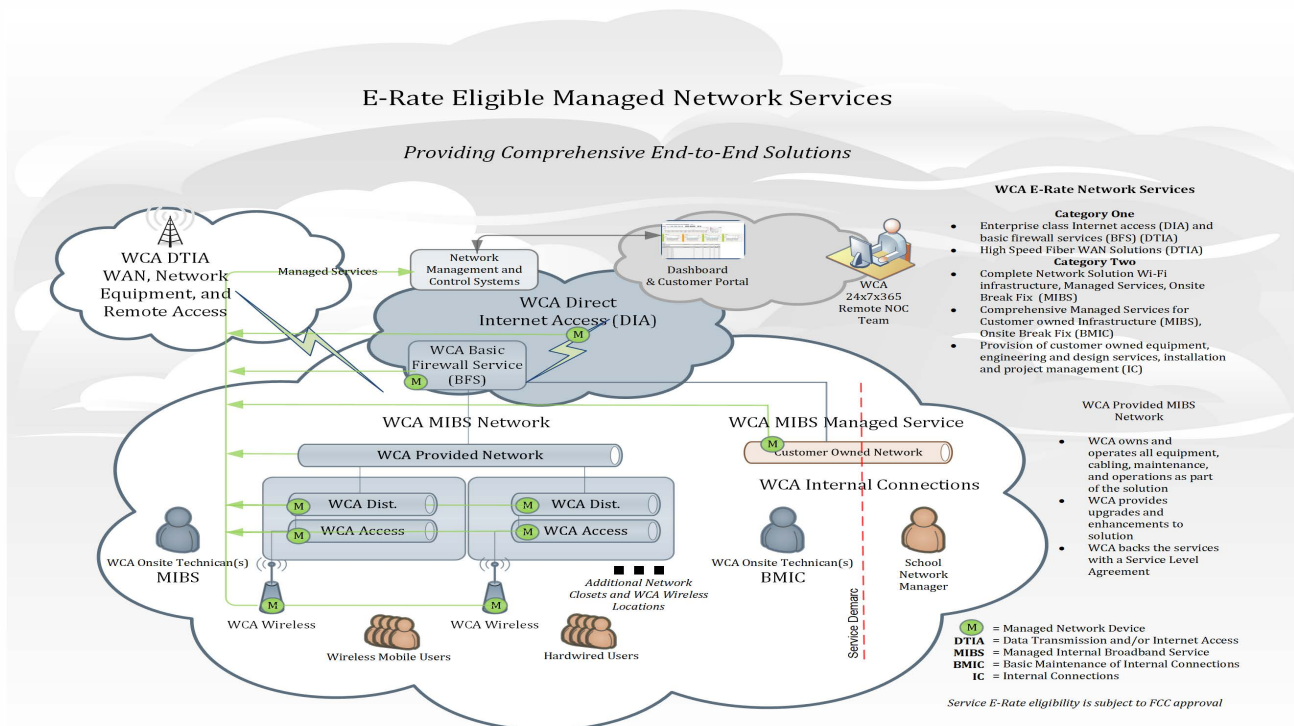
WCA Managed Network Services are E-Rate eligible. Below is an overview of the WCA E-Rate eligible services we can provide (*This list is not a complete list of WCA Managed Service Offerings*):

E-Rate Category One Services

- WCA Data Transmission and/or Internet Access (DTIA)
 - WCA Direct Internet Access (DIA)
 - Broadband Fiber Internet Multi-Gigabit Speeds
 - Advanced Internet Designs
 - Multiple Carrier Resilient Solutions
 - Peering and Advance Routing (BGP)
 - Continuous Monitoring, Management, and Support
- WCA Wide Area Network (WAN)
 - High Speed Wide Area Networks
 - Advanced WAN Designs, Installation, Management, Support
 - Multiple Carrier Integration, Lit-Fiber Transport Solutions
 - Network Equipment for Self-Provisioned Fiber Networks
- WCA Basic Firewall Service (BFS)
 - On-Premise or Cloud-Based Firewall Service bundled with WCA-DIA Service
 - Multiple Firewall Partners Available
 - Design and Installation Sized Appropriately
 - Management and Support of Basic Firewall Service

E-Rate Category Two Services

- WCA Managed Internal Broadband Service (MIBS)
 - Managed Services for Wi-Fi and Internal Devices Including Switches, Controllers, and Access Points
- WCA Basic Maintenance of Internal Connections (BMIC)
 - Onsite Break-Fix for E-Rate Eligible Network Devices including Switches, Controllers, and Access Points
 - Works in Concert with WCA-MIBS



Whalley Computer Associates, Inc. (WCA) is one of the largest service organizations in the region providing and supporting E-Rate solutions for Education and Library customers. WCA consists of over 150 technical service and support professionals. We appreciate the opportunity to earn your business. We are eager to work with you and look forward to building a long term and trusting relationship. Whalley Computer Associates, Inc. is an approved service provider with the FCC / Universal Services Administration Company (USAC). **WCA's SPIN number is 143004498.**