



Case Study: Springfield Public Schools - Student / Teacher Laptop Project



Summary: Springfield Public Schools is the third largest school district in the six New England states with over 60 facilities and 25,000 students.

Challenges: Starting in 2012 the client wanted to move to a 1:1 program for both student & teachers. Their plan was to deploy the devices over a 4-year period to be completed by 2015 with an ongoing refresh of 25% of the fleet each year. Initially the 1:1 program served all students in grades 3 to 12, but has since expanded down to Kindergarten.

Solution: WCA worked with the Office of Information, Technology, and Accountability to develop a Windows standard device for both Teachers & Students. The program included the hardware, accessories, imaging, staging, delivery and deployment.

Benefits: The new 1:1 solution has greatly enhanced the education experience for both Springfield Public Schools Students & Teachers. The details of this program are as follows:

- Laptop hardware & accessories selected by the OITA
- Windows standard image designed by Technology Operations Department
- WCA continues to modify approved changes to the device images
- WCA coordinates all delivery & deployments with OITA
- WCA coordinates all Laptops due to be refreshed with OITA
- SPS continues to be 1:1 district and maintain a 25% refresh every year
- 1:1 program allowed the Technology Department to quickly respond to the COVID19 pandemic

Client Testimonial: "In the words of SPS Chief Information Officer Paul Foster, "Whalley Computer has been an exemplary partner supporting this project with both excellent, consistent, and timely service over nearly eight years. Without a partner to assist in readying and deploying these devices, we would not have been able to sustain and then expand our 1:1 initiative."

Industry

Springfield, MA
K-12 Education

Environment

32,000+ Devices
60+ Locations

Challenges

- Upgrade to 1:1 laptop solution for students & teachers
- Refresh 25% of the inventory yearly

Solution

- District standard image (updated as needed)
- Hardware and accessories standard issue
- Imaging, asset tagging and delivery services