



## Case Study: Reliant Medical Group



**Summary:** Reliant Medical Group of Worcester, Massachusetts, is a medical facility in central MA.

**Challenges:** The client desired a large deployment for 7 new locations. For the purposes of this engagement WCA provided a program to deliver & install the desired hardware within the timeline constraints. Deployment also included the WCA team to image the PCs with the approved and supplied Reliant MSO image.

**Solution:** WCA supplied a project manager to coordinate the entire project. The PM kept the project on-time and lines of communication throughout the 14-month timeline. The PM coordinated all deliveries/installs with each Reliant team at their locations and insured that a consistent product was installed and tested. The WCA team was successful to complete the entire project on time and with minimal downtime to each end user.

**Benefits:** The solution implemented at Reliant Medical Group of Worcester with a large deployment of PCs & printers based upon the clients desired hardware and timeline. The details of these benefits are as follows:

- Image all PCs with approved Reliant MSO Image
- Deploy/Install 1800 Lenovo PCs
- Deploy Install 2400 Monitors
- Deploy/Install 800 Printers
- Connect systems to network and install applications
- Remove all packaging/trash upon daily installs

### Industry

Medical / Healthcare  
Worcester, MA

### Environment

- 2000+ Users, Multiple Locations
- Large Deployment

### Challenges

- Installs needed to coordinate with construction of new building
- Deploy/install PC's & monitors over 7 new locations

### Solution

- 1800 Lenovo PC's
- 2400 Monitors
- 800 Printers
- Verify ability to Login to network