



Case Study: Majilite Corporation - Network Response



Summary: Majilite Corporation of Dracut, Massachusetts, is a manufacturing facility in eastern MA with a workforce of 100+ end users.

Challenges: The client was experiencing long delays on their network and frequent loss of server connections especially between floors in their facility. Wireless scanners would also bog down whenever more than a few were in use.

Solution: WCA performed an IT assessment and then provided a complete proposal for an WCA Network Engineer to reconfigure the existing switches connection/configuration issues. WCA also recommended future switch & fiber upgrades. WCA also used a Managed Services monitoring tool to help provide additional information regarding network data flow.

Benefits: WCA's solution implemented at Majilite Corporation with reconfigured switches that now provided the best network data flow. The details of these benefits are as follows:

- Analyzed 3 technology closets and Reconfigured network switches
- WCA Managed Services monitoring tool (client requested price quote to keep this tool through the end of 2020)
- WCA recommended new DELL switches and fiber upgrade

Customer Testimonial: "We were very pleased with the attention and detail that WCA engineer provide on this project and other various projects that he has assisted us on. He has been very helpful, thorough and is extremely responsive with any issues or questions that arise. WCA has always been very professional to work with and would recommend them to anyone looking for assistance with their IT needs." - *Christine Stella, IT Director*

Industry

Manufacturing

Environment

- 100+ Users
- Dracut, MA

Challenges

- Connectivity issues
- Server lag time
- Network bogging down

Solution

- Analyzed & reconfigured existing switches
- Installed WCA monitoring tool to continue to analyze network data flow