



Case Study: Westfield Technology Center/City of Westfield



Summary: Westfield Technology Center is responsible for supporting the technology needs for the Westfield Public Schools and the City Municipal offices. Located in Western Massachusetts, the Westfield Technology Center supports approximately 7000 students and teachers and 450 City employees.

Challenges: The client was upgrading from MDAemon to O365 email solution for the city offices and was requesting a solution for a new cloud/email archiving appliance. This was a live environment cutover and the client needed minimize downtime as much as possible.

Solution: The client was upgrading from MDAemon to O365 email solution for the city offices and was requesting a solution for a new cloud/email archiving appliance. This was a live environment cutover and the client needed minimize downtime as much as possible.

Benefits: The new Barracuda Cloud solution allowed the Technology Center to eliminate the need to support hardware in their datacenter by moving it to the Cloud. The details of this install are as follows:

- Migrated the existing data from the appliance to the Barracuda Cloud
- Verified and tested device to confirm it was working properly
- Transferred knowledge to IT staff
- Minimal interruption to daily schedule

Customer Testimonial: "It was a pleasure working with WCA on this project. Their level of expertise made the transition to Barracuda Email Security very easy and the process worked with no issues. We would not hesitate to work with them again." - Steve Zawada - IT Administrator

Industry

Municipality & K-12 Education
Westfield, MA

Environment

- Multiple City Offices
- 7000+ Students & Teachers

Challenges

- Client upgrading
- Replace aging email archieving appliance

Solution

- Install new Barracuda cloud/email archiving appliance
- Transfer knowledge to IT staff