



FIELD SERVICE TECHNICIAN

Do you want to work for a company that can change the world? Are you the type of person that loves working with your hands, loves to travel, has fun lifting heavy things...and hates sitting at a desk all day?

The Aquacycl team is seeking a Field Service Technician to provide onsite and remote monitoring/control services for existing Aquacycl customers throughout the United States.

About Aquacycl

Our vision is to enable a healthy and vibrant future for people and planet. We imagine a world where wastewater treatment and sanitation are accessible to everyone, anywhere in the world, regardless of available energy grid or sewer grid. Our team is driven to realize this vision and we place an emphasis on selecting, empowering, and collaborating with individuals who are equally passionate about making our vision a reality.

Aquacycl is a Series A funded early-stage company that is already serving global brands with ambitions to revolutionize distributed wastewater treatment in industry, agriculture, and residential applications (www.aquacycl.com).

We are currently focused on helping industrial clients meet their sustainability goals by enabling cost-effective wastewater treatment while also reducing energy consumption and lowering GHG emissions during wastewater management.

Who you Are

Are you a fast learner who is curious, creative, and determined? Do you have a keen interest in climate tech solutions and our mission of Sanitation for All? Do you thrive on weekly travel, quickly changing situations, and solving problems in real-time? Does teamwork feel as natural to you as working solo?

Are you ready to learn something new and be a part of developing a truly unique value proposition in the water industry? Do you love contributing ideas that translate to technical innovations solving real-world problems? Do you want to be pivotal to building a culture where every person loves coming to work, feels valued, and has critical input into seeing the business succeed?

About the Role

You must be wildly enthusiastic about travel, absolutely in-love with troubleshooting problems, relentless in asking questions, comfortable getting dirty (literally dirty), maniacal about documentation, and be able to jump-into a site visit on a moments' notice.

Most importantly, our Field Service Technician must represent our brand values and clearly demonstrate those values in every business interaction.

Responsibilities will include, but are not limited to:



- Executing basic site maintenance for wastewater treatment systems including sludge removal, addressing flow issues, upgrading hardware, site cleaning, collecting & analyzing samples.
- Developing a deep understanding of how Aquacycl technology works and can be further improved to address customer challenges and minimize onsite maintenance.
- Learning and responding to software alerts and consistently monitoring site performance throughout travel and non-travel days.
- Building and installing Aquacycl hardware when required.

Knowledge & Experience

Our Field Service Technician must have at least 3 years of hardware experience in the water industry and a successful track record in servicing water or wastewater systems at customer sites. Submit a 3-5 second video of why you want to work at Aquacycl. Include “Green” in the headline of your application package to jobs@aquacycl.com. Candidates must be able to travel weekly and work flexible hours, including occasional weekend travel.

Successful candidates must demonstrate:

- excellent communication skills
- outstanding organizational and time management abilities
- a high-level of self-motivation

Candidates must be able to execute physical tasks including:

- using hand-tools
- safely operating power tools
- occasionally lifting 50-pound pieces of hardware.

Other requirements include:

- knowledge of Microsoft Office products
- familiarity with PLC and HMI systems
- aptitude for learning new software programs and digital monitoring tools (e.g. Pager Duty)
- experience with PVC plumbing and general plumbing knowledge
- pump selection

Leadership

We value radical candor and transparent, authentic, and inclusive leadership. In this individual contributor role, you will not have direct reports. You will be accountable for leading your function with autonomy and must come equipped with a sense of ownership and great judgment to find solutions aligned with business objectives. We



want our technicians to ultimately be leaders in product improvement and efficient system operations. You will be directly involved with growing the team based on regular assessments of company needs.

Location & Travel

Aquacycl is based in Escondido, California. The Field Service Technician is required to travel weekly to customer sites and be at Aquacycl HQ for travel preparation and hardware assembly when not traveling. Travel is primarily within driving distance for sites in California and Nevada. Flights will be required for site visits to Houston, TX. Two- to four-day trips are typically required for each site. International travel may be required as the company grows to a global footprint.

Aquacycl provides equal employment opportunities to all employees and applicants for employment and prohibits discrimination and harassment of any type without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state or local laws.

This policy applies to all terms and conditions of employment, including recruiting, hiring, placement, promotion, termination, layoff, recall, transfer, leaves of absence, compensation and training.