



Claims Department

Subject: 2-year parts & labor & 5 Years on compressor, limited warranty

iBeeCool refrigeration units have 2 year warranty coverage on parts and labour, and 5 years, parts only, on compressors. This is a Limited warranty starting from the date of purchase. For further information, do not hesitate to contact the undersigned.

Regards,

Warranty and Parts Department
166 Millennium Blvd
Moncton E1C 2G8
1.833.388.5998
Email: warranty@iBeeCool.ca

Claims Department

Warranty for iBeeCool units installed

2 YEARS LIMITED WARRANTY ON PARTS AND LABOUR - TERMS AND CONDITIONS

CONDITIONS AND LIMITATIONS:

This agreement constitutes the entire agreement between iBeeCool and the owner. All representations made by the service provider, which are not included in this written agreement, are not part of this agreement. This agreement will automatically be cancelled if the equipment is moved from the location indicated on the original invoice. All material and labour not covered by this agreement will be provided at the owner's expense.

iBeeCool or the service provider will not be held liable for any loss of product, damage or injury resulting from a delay in repairs, or improper installation. Maximum 100 kilometers for travel for units residing at a remote location as stipulated in this agreement.

LIMITATION OF LIABILITY:

Any liability on the part of iBeeCool will under no circumstances, exceed the amount of the costs of the unit incurred by iBeeCool to repair the equipment during Monday to Friday, between 8 am to 5 pm, and the reasonable costs related to the labour and parts replacement. iBeeCool reserves the right to charge a customer for non warranty claims and to request a method of payment before a claim is dispatched.

Refrigeration that is being used in a mobile application, such as a Food Truck, will not be eligible for warranty coverage of any kind.

Claims Department

OWNER'S RESPONSIBILITIES:

The owner is entirely responsible for the following items:

All services or repairs not covered by this agreement. Checking or replacing breakers and operating the equipment according to the manufacturer's instructions and performing routine maintenance or any special maintenance mentioned in the owner's manual. Routine maintenance includes cleaning the condenser and evaporator coil and drain tube. An annual preventive maintenance service is strongly recommended. Providing the service provider with free access to the equipment and its controls. Moving all materials, fixtures or partitions that may interfere with the service provider's work.

Refrigeration equipment must be properly installed and requires an indoor level floor and adequate air circulation in a conditioned environment where the temperature does not exceed 80 Fahrenheit or 26 Celsius. Electrical requires proper grounding and a dedicated circuit, any tempering will void the warranty. iBeeCool reserves the right to void any warranty if any of the terms or condition are not observed in accordance with conditions and limitations.

HOW TO OBTAIN SERVICE Customers are required to Register their purchases at www.ibeecool.com to activate warranty. During hours of operation Monday to Friday, 8 am to 5 pm. Atlantic time. When repairs are required, email us at warranty@ibeeool.ca. include your model and serial number or call us at 1.833.388.5998. if your service provider requires parts, have them reach us by email or give us a call to discuss part selection.

Sincerely yours, iBeeCool