

Cyber Weekend 2021 Operating Schedule

Please be advised of our operating schedule for Cyber Weekend 2021:-

Day	Date	Operating Hours	Services
Fri	26/11/2021	0800 – 1800	Normal Services
Sat	27/11/2021	0800 – 1200	Pre-Booked Same Day Only
Sun	28/11/2021	Closed	Pre-Booked Same Day Only
Mon	29/11/2021	0800 – 1800	Normal Services
Tue	30/11/2021	0800 – 1800	Normal Services

Notes

- Perishable shipments sent on Friday 26/11/2021 should be booked on a Saturday service
- We recommend against shipping perishable items on Monday 29/11/2021. This is due to the high volumes of parcels expected to be despatched on this day, which could lead to delays.
- We recommend spreading volumes throughout the week from Tuesday onwards.

How you can help

- During peak operating periods, it is very helpful if collection windows can be as wide as possible (for example ready at 2pm closing at 5pm).
- Using online booking and tracking tools before making calls to the depot teams is also eases the pressure on our hard-working customer services teams.