

Accessible Properties - Complaint Form

Accessible Properties treats all complaints in confidence. We require full disclosure of the events that occurred to be able to understand and complete our investigations. We don't accept anonymous complaints.

Your name/s:	Your address:
Contact phone number/s:	Email address:

Please provide the details of your complaint:

Time:
Date:
Who was involved:

How would like us to handle this matter? Would you consider mediation (if appropriate)?

Is there anything else that we need to be aware of eg police involvement?

Signed: Date:

Please send or email this form to the Manager - Tenancy Services.



- **Email to:** info@accessibleproperties.co.nz with "Complaint" in the subject line
- **Mail to:** Manager - Tenancy Services, Accessible Properties Ltd, PO Box 1974, Wellington, 6010

You may continue on a separate sheet if necessary. If you have any documents to support your complaint, please send copies with this form.