

Case Study

Coding errors for mid-sized physician group reached <1%

PLUTUSHEALTH

The Client: Mid-sized physician group based in the US

The Challenges

- ★ High coding denials
- ★ Degrading coding quality
- ★ Significant problems with coding
- ★ High compliance audit risk

Plutus Health Plan

Plutus Health’s certified coding experts implemented their plan by first identifying the coding issues along with the root causes

Issues Detected

- ★ Centralized coding team with no formal audits to check compliance risk, accuracy, documentation requirements, and provider education
- ★ Lack of knowledge in coding updates, potential revenue loss, compliance risk, and cashflow issues due to denials

After detecting the problems, we worked extensively to create a personalized action plan to provide an end-to-end coding solution to the client.

Our certified coders helped the client to fill coding gaps and improve accuracy

>95%

The average coding accuracy for the client constantly improved

<1%

Coding denials

>98%

The coding quality of the client reached

Plutus Health Solutions

- ★ Plutus Health’s certified coders (AAPC and AHIMA) helped the client increase RVU (Related Value Units) and HCC: RAF Score using payer-specific coding nuances
- ★ Plutus Health supported the client on payer pre-payment audits
- ★ Our specialist helped the client with compliance issues visibility and improved compliance standards by deploying a full-proof coding compliance plan and conducting timely compliance audits
- ★ We helped the client deal with staff shortages and provided quick, efficient, scalable solutions
- ★ Our experts offered coding/CDI programs specific to coding specialty and payer guidelines
- ★ We performed daily/weekly feedback on coding and documentation improvement opportunities
- ★ We provided a weekly performance dashboard to report accuracy, RVU, and error trends
- ★ Plutus Health provided physicians coder feedback, education-based error trends, and coding updates

Results

- ★ Coding quality for the client improved
- ★ Increased coding accuracy for the client.
- ★ Improved clinical documentation.
- ★ Eradicated compliance risk

Achievements

- ★ The average coding accuracy for the client constantly improved >95%.
- ★ Coding denials <1%
- ★ The coding quality of the client reached >98%

To learn how Plutus Health will accelerate your revenue cycle call (469) 242-6053 or visit www.plutushealthinc.com

