

# BUUK INFRASTRUCTURE



With over 30,000 discrete networks, serving over 1 million homes, BUUK Infrastructure is the leading independent provider of last-mile utility networks in the UK. The company provides traditional and next-generation utility infrastructure solutions in the area of heat, electricity, gas, water and wastewater, and fibre-to-the-home.

## Project tasks undertaken

- Functional requirements gathering
- Gap analysis
- Software specification documentation
- Software development
- Code package testing
- Data migration
- User training and acceptance testing
- After go-live support

## Project description

BUUK upgraded its Dynamics AX on-premises system to Dynamics 365 in the cloud, with process improvements in project management, finance management, purchasing processes, sales processes, and master data management.

Workflow acceptance processes were launched in Dynamics 365. In addition, as part of the project, several interfaces were implemented to facilitate communication with other systems and third-party software.

A built-in Dynamics 365 tool was integrated, enabling direct data feeding into the data warehouse, which serves as the primary data source for BI reporting.

## References

BUUK have had a long relationship with ANEGIS going back ten years. We have worked with them for a long time. They have always been absolutely professional, very clear, honest and straightforward. We find that relationship healthy. We also ask them for advice, and we can trust that advice.

Neil Hammond, IT Executive, BUUK Infrastructure.



**Client**  
BUUK Infrastructure

**Industry**  
Professional services

**Organisation size**  
1001–5000 employees

**Country**  
United Kingdom

**Product**  
Microsoft Dynamics 365