EXOSHIELD by ALCHEM

ExoShield GT3+

Limited Product Warranty

Your Warranty

\checkmark	Protects against manufacturing defects
<u> </u>	Protects for 3-years from date of purchase [†]
\checkmark	Covers removal and/or replacement of ExoShield GT3+ in the event of a manufacturing defect
\checkmark	Has no mileage limits or restrictions
\checkmark	Is fully transferable upon sale of vehicle
\checkmark	Comes with an easy product registration to help you store critical documents required for a claim

The Warranty

What is Covered

This Limited Product Warranty ("Warranty") covers manufacturing defects in the ExoShield GT3+ windshield protection film ("ExoShield GT3+"), including cracking, delamination, discoloration, hazing, and yellowing.

This Warranty applies solely to ExoShield GT3+ professionally installed by an authorized ExoShield installer.

What We Will Do For You

If your ExoShield GT3+ windshield protection film is determined by Alchemy to be defective due to a manufacturing defect within 3-years[†] from the date of purchase ("Warranty Period"), subject to the exclusions below, Alchemy will provide removal and/or replacement of ExoShield GT3+ at no charge to you. This is subject to your ExoShield GT3+, upon Alchemy's inspection and sole discretion, having been found to be properly installed, adjusted, used, maintained, and/or operated in accordance with Alchemy's recommended methods for installing and properly maintaining ExoShield GT3+.

If Alchemy chooses to replace ExoShield GT3+, replacement performed by the **original** ExoShield installer is the sole remedy covered under this Warranty, and limited to replacement with ExoShield windshield protection film that is available at the time of replacement. If the original ExoShield installer is unable to perform the removal and/or replacement of ExoShield GT3+, Alchemy will, on a best efforts basis, identify an alternate authorized ExoShield installer of its choice for the removal and/or replacement of your ExoShield GT3+. If you elect to have your ExoShield GT3+ removed and/or replaced by an alternate installer, Alchemy will cover parts and labor only.

Any ExoShield GT3+ replaced under this Warranty remains covered by this Warranty, but will not renew or extend the original Warranty Period.

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[†]The ExoShield GT3+ Limited Product Warranty period of 3 years is applicable only to purchases made through an authorized ExoShield GT3+ installer in North America (Canada, USA, Mexico) & Europe. For eligible ExoShield GT3+ installations performed outside of these specified regions, this Limited Product Warranty term applies for 2 years.

What is Not Covered

This Warranty does not cover the following issues or defects caused by:

- 1. Normal wear and tear of ExoShield GT3+, including scratches or stains
- 2. Windshield damage, chips, cracks, or breakage
- 3. Unreasonable use, misuse, neglect, abuse, and/or insufficient maintenance of ExoShield GT3+ according to Alchemy's recommended care instructions
- 4. Improper storage or handling of ExoShield GT3+
- 5. Purchase of ExoShield GT3+ from unauthorized persons
- 6. Installation, repair and/or service of ExoShield GT3+ by unauthorized persons
- 7. Damage to ExoShield GT3+ caused by vehicle collisions, accidents, stickers, physical damage, vandalism, public disturbances, fire, hail, volcanic ash, flood, animal droppings, tree sap, or acts of God
- 8. Prolonged exposure of ExoShield GT3+ to harmful chemicals which include but are not limited to ammonia, kerosene, gasoline, ethanol, ethyl acetate, toluene, benzene, isopropyl alcohol, denatured alcohol, acetone, strong acids, strong bases, strong oxidizers, surfactants, and agricultural chemicals
- 9. Residue or stains caused by mineral deposits in water that has been left to dry on the surface of ExoShield GT3+
- 10. Modifications, customizations and/or alterations to ExoShield GT3+ or installation, made without the express written permission of Alchemy
- 11. Use of ExoShield GT3+ in an unintended manner, including non-automotive purposes
- 12. Use of any chemical, before or after installation, that has not been approved by Alchemy for use with ExoShield GT3+

Claiming Your Warranty

To claim any defects covered under this Warranty, please contact your original installer to initiate the claims process. The following will be required by Alchemy to determine if your warranty claim is valid:

- 1. A copy of your original invoice with the ExoShield GT3+ purchase date
- 2. Photographs and/or videos that clearly show the defect claimed with ExoShield GT3+ still fully installed on the vehicle.

All ExoShield GT3+ purchases must be registered on <u>getexoshield.com</u> to be eligible for this Warranty. In absence of a warranty registration, Alchemy will provide warranty coverage if the original invoice is provided.

This Warranty is transferable only if the purchase was registered to the vehicle on <u>getexoshield.com</u> or if the new owner can provide the original invoice with the ExoShield GT3+ purchase date, provided ExoShield GT3+ has been maintained and used in accordance with Alchemy's care instructions. Transfer of this Warranty only entitles the new owner coverage for the remainder of the original Warranty Period.

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Register your ExoShield GT3+ at the time of purchase to ensure your ExoShield GT3+ can be protected by this Warranty in the event of loss or misplacement of the original invoice.

Limitation of Liability

EXCEPT FOR THE LIMITED WARRANTY PROVIDED HEREIN, TO THE EXTENT PERMITTED BY LAW, ALCHEMY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ALL WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT THAT ANY IMPLIED WARRANTIES MAY NONETHELESS EXIST BY OPERATION OF LAW, ANY SUCH WARRANTIES ARE EXPRESSLY LIMITED TO THE WARRANTY COVERAGE PERIOD WITH EACH EXOSHIELD GT3+ STATED HEREIN.

The terms in this Limited Product Warranty represent Alchemy's exclusive written warranty. Alchemy makes no other express warranty, nor is anyone authorized to make any warranties on its behalf.

REPLACEMENT OF EXOSHIELD GT3+ BY THE ORIGINAL INSTALLER OR REIMBURSEMENT FOR REMOVAL FOR AMOUNTS THAT SHALL NOT EXCEED THE PURCHASE COST FOR EXOSHIELD GT3+ EXCLUDING ANY SALES TAXES PAID, SHALL BE YOUR EXCLUSIVE REMEDY FROM ALCHEMY FOR ANY APPROVED EXOSHIELD GT3+ DEFECT. ALCHEMY SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL, ECONOMIC, EXEMPLARY, PUNITIVE OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO LOST REVENUES, LOST PROFITS, OR OTHER LIABILITY IN RESPECT OF A CLAIM, WHETHER IN CONTRACT, IN TORT, AND/OR IN NEGLIGENCE, THIRD PARTY CLAIMS, LABOR COSTS, INSTALLATION CHARGES, TELEPHONE CHARGES, OR TRANSPORTATION CHARGES IN CONNECTION WITH THE REPLACEMENT AND/OR REPAIR OF DEFECTIVE PARTS OR PRODUCTS.

Alchemy assumes no liability whatsoever with regard to either the original purchasing customer's or any other third party's compliance or fulfillment of its obligations with respect to any statute, regulation, or by-law. Please note that you may have different and/or additional rights under state, provincial or territorial law.

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Contact

For any questions regarding your ExoShield GT3+ Warranty, please contact us at claims@getexoshield.com.

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