

ExoShield

Limited Product Warranty

Your Warranty

- ☒ Protects against manufacturing defects
- ☒ Protects for 2-years from date of purchase
- ☒ Covers removal and/or replacement of ExoShield in the event of a manufacturing defect
- ☒ Has no mileage limits or restrictions
- ☒ Is fully transferable upon sale of vehicle
- ☒ Comes with an easy product registration to help you store critical documents required for a claim

The Warranty

What is Covered

This Limited Product Warranty ("Warranty") covers manufacturing defects in the ExoShield windshield protection film ("ExoShield"), including cracking, delamination, discoloration, hazing, yellowing, and other manufacturing defects.

This Warranty applies solely to ExoShield professionally installed by an **authorized** ExoShield installer.

What We Will Do For You

If your ExoShield film is determined by Alchemy to be defective due to a manufacturing defect within 2-years from the date of purchase ("Warranty Period"), subject to the exclusions below, Alchemy will provide removal and/or replacement of ExoShield at no charge to you. This is subject to your ExoShield, upon Alchemy's inspection and sole discretion, having been found to be properly installed, adjusted, used, maintained, and/or operated in accordance with Alchemy's recommended methods for installing and properly maintaining ExoShield.

If Alchemy chooses to replace ExoShield, replacement performed by the **original** ExoShield installer is the sole remedy covered under this Warranty, and limited to replacement with ExoShield that is available at the time of replacement. If the original ExoShield installer is unable to perform the removal and/or replacement of ExoShield, Alchemy will, on a best efforts basis, identify an alternate authorized ExoShield installer of its choice for the removal and/or replacement of your ExoShield. If you elect to have your ExoShield removed and/or replaced by an alternate installer, Alchemy will cover parts and labor only.

Any ExoShield replaced under this Warranty remains covered by this Warranty, but will not renew or extend the original Warranty Period.

What is Not Covered

This Warranty does not cover the following issues or defects caused by:

1. Normal wear and tear of ExoShield, including scratches or stains
2. Windshield damage, chips, cracks, or breakage
3. Unreasonable use, misuse, neglect, abuse, and/or insufficient maintenance of ExoShield according to Alchemy's recommended care instructions
4. Improper storage or handling of ExoShield
5. Purchase of ExoShield from unauthorized persons
6. Installation, repair and/or service of ExoShield by unauthorized persons
7. Damage to ExoShield caused by vehicle collisions, accidents, stickers, physical damage, vandalism, public disturbances, fire, hail, volcanic ash, flood, animal droppings, tree sap, or acts of God
8. Prolonged exposure of ExoShield to harmful chemicals which include but are not limited to ammonia, kerosene, gasoline, ethanol, ethyl acetate, toluene, benzene, isopropyl alcohol, denatured alcohol, acetone, strong acids, strong bases, strong oxidizers, surfactants, and agricultural chemicals
9. Residue or stains caused by mineral deposits in water that has been left to dry on the surface of ExoShield
10. Modifications, customizations and/or alterations to ExoShield or installation, made without the express written permission of Alchemy
11. Use of ExoShield in an unintended manner, including non-automotive purposes
12. Use of any chemical, before or after installation, that has not been approved by Alchemy for use with ExoShield

Claiming Your Warranty

To claim any defects covered under this Warranty, please contact your original installer to initiate the claims process. The following will be required by Alchemy to determine if your warranty claim is valid:

1. A copy of your original invoice with the ExoShield purchase date
2. Photographs and/or videos that clearly show the defect claimed with ExoShield still fully installed on the vehicle.

All ExoShield purchases must be registered on getexoshield.com to be eligible for this Warranty. In absence of a warranty registration, Alchemy will provide warranty coverage if the original invoice is provided.

This Warranty is transferable only if the purchase was registered to the vehicle on getexoshield.com or if the new owner can provide the original invoice with the ExoShield purchase date, provided ExoShield has been maintained and used in accordance with Alchemy's care instructions. Transfer of this Warranty only entitles the new owner coverage for the remainder of the original Warranty Period.

Register your ExoShield at the time of purchase to ensure your ExoShield can be protected by this Warranty in the event of loss or misplacement of the original invoice.

Limitation of Liability

EXCEPT FOR THE LIMITED WARRANTY PROVIDED HEREIN, TO THE EXTENT PERMITTED BY LAW, ALCHEMY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ALL WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT THAT ANY IMPLIED WARRANTIES MAY

NONETHELESS EXIST BY OPERATION OF LAW, ANY SUCH WARRANTIES ARE EXPRESSLY LIMITED TO THE WARRANTY COVERAGE PERIOD WITH EACH EXOSHIELD STATED HEREIN.

The terms in this Limited Product Warranty represent Alchemy's exclusive written warranty. Alchemy makes no other express warranty, nor is anyone authorized to make any warranties on its behalf.

REPLACEMENT OF EXOSHIELD BY THE ORIGINAL INSTALLER OR REIMBURSEMENT FOR REMOVAL FOR AMOUNTS THAT SHALL NOT EXCEED THE PURCHASE COST FOR EXOSHIELD EXCLUDING ANY SALES TAXES PAID, SHALL BE YOUR EXCLUSIVE REMEDY FROM ALCHEMY FOR ANY APPROVED EXOSHIELD DEFECT. ALCHEMY SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL, ECONOMIC, EXEMPLARY, PUNITIVE OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO LOST REVENUES, LOST PROFITS, OR OTHER LIABILITY IN RESPECT OF A CLAIM, WHETHER IN CONTRACT, IN TORT, AND/OR IN NEGLIGENCE, THIRD PARTY CLAIMS, LABOR COSTS, INSTALLATION CHARGES, TELEPHONE CHARGES, OR TRANSPORTATION CHARGES IN CONNECTION WITH THE REPLACEMENT AND/OR REPAIR OF DEFECTIVE PARTS OR PRODUCTS.

Alchemy assumes no liability whatsoever with regard to either the original purchasing customer's or any other third party's compliance or fulfillment of its obligations with respect to any statute, regulation, or by-law. Please note that you may have different and/or additional rights under state, provincial or territorial law.

While Alchemy has made diligent efforts to illustrate and describe the products shown in its website and other online media, these illustrations and descriptions however, are for the sole purpose of identification. All limitations set out herein continue to apply, and the products may not necessarily conform to the illustrations and descriptions.

Alchemy reserves the right to make changes in design, appearance, and construction of any and all Alchemy products and reserves the right to discontinue the availability of any products and/or service to any discontinued products, at any time, at its sole discretion. Alchemy assumes no responsibility whatsoever in making such changes to products previously sold and/or transferred. Further, Alchemy assumes no obligation in replacing any previously sold, discontinued, and/or transferred product with an updated and/or similar product.

Contact

For any questions regarding your ExoShield Warranty, please contact us at claims@getexoshield.com.