

ExoShield ULTRA

Limited Product Warranty

The Highlights

- ✓ Protects against manufacturing defects
- ✓ Protects for 2-years from date of purchase
- ✓ Provides replacement of ExoShield ULTRA
- ✓ No mileage limits or restrictions
- ✓ Fully transferable upon sale of vehicle
- ✓ Contact us at help@getexoshield.com to initiate a warranty claim

The Warranty

What is Covered

This warranty covers manufacturing defects in ExoShield ULTRA windshield protection film kits (“ExoShield ULTRA”) including bubbling, cracking, delamination, hazing, yellowing, discolouration, and other manufacturing defects.

This warranty applies solely to ExoShield ULTRA purchased directly from Alchemy or indirectly through an **authorized** ExoShield ULTRA reseller **for self-installation purposes**. If your ExoShield ULTRA was purchased from and professionally installed by an **authorized** ExoShield installer, please refer to the ExoShield Limited Product Warranty instead.

What We Will Do For You

If your ExoShield ULTRA kit is determined by Alchemy to be defective due to a manufacturing defect within 2-years from the date of its purchase (“Warranty Period”), subject to the exclusions below, Alchemy will provide a replacement ExoShield ULTRA at no charge to you. This is subject to ExoShield ULTRA, upon Alchemy’s inspection and sole discretion, having been found to be properly installed, adjusted, used, maintained, and/or operated in accordance with Alchemy’s recommended methods for installing and properly maintaining ExoShield ULTRA.

A replacement ExoShield ULTRA kit is the sole remedy covered under this warranty, and limited to replacement with ExoShield ULTRA that is available at the time of replacement. Alchemy will not arrange for or provide compensation for removal, replacement, or installation of ExoShield ULTRA.

Any ExoShield ULTRA replaced under this warranty remains covered by this warranty, but will not renew or extend the original Warranty Period.

What is Not Covered

This warranty does not cover the following issues or defects caused by:

1. Normal wear and tear of ExoShield ULTRA, including scratches or stains
2. Windshield damage, chips, cracks, or breakage
3. Unreasonable use, misuse, neglect, abuse, and/or insufficient maintenance of ExoShield ULTRA according to Alchemy's recommended care instructions
4. Improper storage or handling of ExoShield ULTRA
5. Purchase of ExoShield ULTRA from unauthorized persons
6. Damage to ExoShield ULTRA caused by vehicle collisions, accidents, stickers, physical damage, vandalism, public disturbances, fire, hail, volcanic ash, flood, animal droppings, tree sap, or acts of God
7. Prolonged exposure of ExoShield ULTRA to harmful chemicals which include but are not limited to ammonia, kerosene, gasoline, ethanol, ethyl acetate, toluene, benzene, isopropyl alcohol, denatured alcohol, acetone, strong acids, strong bases, strong oxidizers, surfactants, and agricultural chemicals
8. Residue or stains caused by mineral deposits in water that has been left to dry on the surface of ExoShield ULTRA
9. Modifications, customizations and/or alterations to ExoShield ULTRA or installation, made without the express written permission of Alchemy
10. Use of ExoShield ULTRA in an unintended manner, including non-automotive purposes
11. Use of any chemical, before or after installation, that is not approved by Alchemy for use with ExoShield ULTRA

Claiming Your Warranty

To claim any defects covered under this warranty, please email help@getexoshield.com to begin your claims process.

The following will be required by Alchemy to determine if your warranty claim is valid:

1. The original order number if purchased from Alchemy **or** a copy of your original invoice with the purchase date if purchased from an authorized ExoShield ULTRA reseller
2. Photographs and/or videos that clearly show the defect claimed with ExoShield ULTRA still fully installed on the vehicle.

ExoShield ULTRA purchases made from an authorized ExoShield ULTRA reseller must be registered on getexoshield.com to be eligible for this warranty. In absence of a warranty registration, Alchemy will provide warranty coverage if the original invoice is provided. **It is highly recommended to register your warranty at the time of purchase to ensure your ExoShield ULTRA can be protected by this warranty.**

Limitation of Liability

EXCEPT FOR THE LIMITED WARRANTY PROVIDED HEREIN, TO THE EXTENT PERMITTED BY LAW, ALCHEMY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ALL WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT THAT ANY IMPLIED WARRANTIES MAY NONETHELESS EXIST BY OPERATION OF LAW, ANY SUCH WARRANTIES ARE EXPRESSLY LIMITED TO THE WARRANTY COVERAGE PERIOD WITH EACH EXOSHIELD ULTRA STATED HEREIN.

The terms in this Limited Product Warranty represent Alchemy's exclusive written warranty. Alchemy makes no other express warranty, nor is anyone authorized to make any warranties on its behalf.

REPLACEMENT OF EXOSHIELD ULTRA FOR AN AMOUNT THAT SHALL NOT EXCEED THE PURCHASE COST OF EXOSHIELD ULTRA EXCLUDING ANY SALES TAXES PAID, SHALL BE YOUR EXCLUSIVE REMEDY FROM ALCHEMY FOR ANY APPROVED EXOSHIELD ULTRA DEFECT. ALCHEMY SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL, ECONOMIC, EXEMPLARY, PUNITIVE OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO LOST REVENUES, LOST PROFITS, OR OTHER LIABILITY IN RESPECT OF A CLAIM, WHETHER IN CONTRACT, IN TORT, AND/OR IN NEGLIGENCE, THIRD PARTY CLAIMS, LABOR COSTS, INSTALLATION CHARGES, TELEPHONE CHARGES, OR TRANSPORTATION CHARGES IN CONNECTION WITH THE REPLACEMENT AND/OR REPAIR OF DEFECTIVE PARTS OR PRODUCTS.

Alchemy assumes no liability whatsoever with regard to either the original purchasing customer's or any other third party's compliance or fulfillment of its obligations with respect to any statute, regulation, or by-law. Please note that you may have different and/or additional rights under state, provincial or territorial law.

While Alchemy has made diligent efforts to illustrate and describe the products shown in its website and other online media, these illustrations and descriptions however, are for the sole purpose of identification. All limitations set out herein continue to apply, and the products may not necessarily conform to the illustrations and descriptions.

Alchemy reserves the right to make changes in design, appearance, and construction of any and all Alchemy products and reserves the right to discontinue the availability of any products and/or service to any discontinued products, at any time, at its sole discretion. Alchemy assumes no responsibility whatsoever in making such changes to products previously sold and/or transferred. Further, Alchemy assumes no obligation in replacing any previously sold, discontinued, and/or transferred product with an updated and/or similar product.

Contact

For any questions regarding your warranty, please contact us at help@getexoshield.com.