



ONE NINE NINE

## CUSTOMER COMMITMENT STATEMENT

Our mission at One Nine Nine is clear – to deliver results through creative work and marketing support that aligns with your needs.

We specialise in focused campaigns backed by strategic thinking, ensuring that every project is rooted in researched, concept-driven creativity.

Our commitment to our customers is grounded in our principles:

### **Standards**

We uphold consistent quality and exacting standards, ensuring the delivery of excellence on every project.

### **Purpose**

Driven by strategy and underpinned by strong concepts, our focus is on achieving your goals and surpassing expectations.

### **Results**

We view marketing as an investment, providing measurable results that offer value for money and a substantial return on your spend.

### **Honesty**

Transparency is at the heart of our business. We are committed to telling the truth, keeping our promises and taking responsibility for our actions.

### **Professionalism**

With decades of experience and a proven track record, we only commit to what we can deliver. If we can't do it, we won't.

### **Straightforward**

We believe in clear communication with clear pricings and explanations. No jargon, smoke, or mirrors – just straightforward information.

### **People**

Our commitment extends beyond projects; we are dedicated to building long-term relationships, working in partnership with you to achieve your goals together.

**If you have any questions or feedback regarding One Nine Nine and our services, please get in touch with [contact@oneninenine.agency](mailto:contact@oneninenine.agency).**

