



# Veoci Core Government Solutions

Solutions Brief





# Veoci Core Solution for Government

Veoci Core provides all the solutions your team and EOC need to get the job done. It's a central place and platform for stakeholders to communicate, track and perform operations, and create and store important documentation.

Most importantly, Veoci Core is immediately available to your team. All of the solutions are out-of-the-box. You won't have to reach deep into your budget either; Veoci Core is accessible to even small municipalities, ensuring their ability to respond to emergencies and other events.

# Your department, data, & operations together in one system.

Veoci Core includes critical emergency management solutions:

Resource Requests

Mission Tracking

Situation Reports

Road Closure Tracking

Shelter Status

After-Action  
Reporting

Damage Assessment  
Forms & Mobile App

Situational Awareness

Check-ins &  
Notifications

File Library &  
Management

Battle Rhythm

Real-time Mapping

IAP Builder with ICS  
Forms

# An All-in-One Platform

Veoci Core includes all the cornerstone operations of every emergency operations center. Put communication, processes, data, and operations all on one platform. Streamline critical EOC functions and enable stakeholders by providing them with all the tools in one central location.

Internal Notification & Check-ins

After-Action Reporting

Situational Awareness & Reports

IAP & ICS Forms

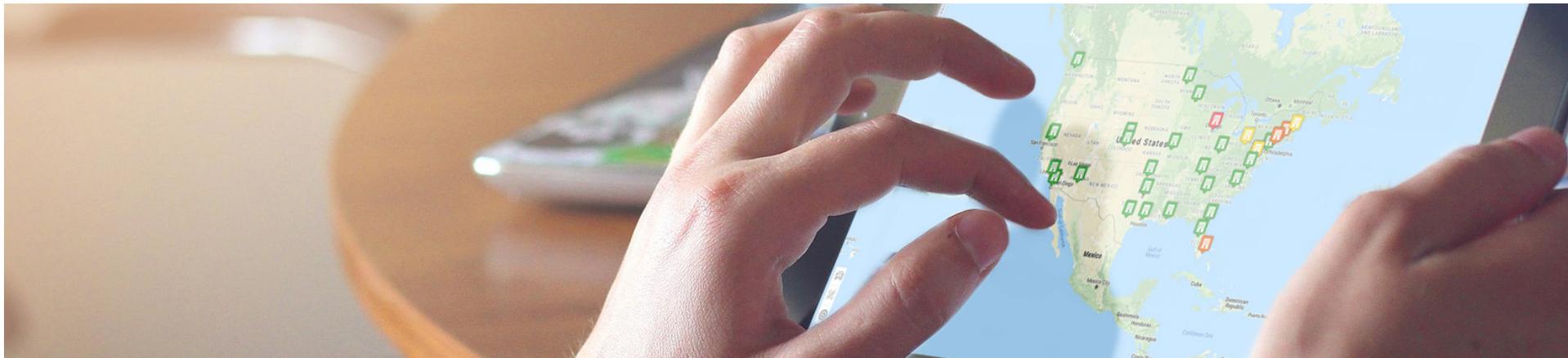
Damage Assessment Forms & Mobile App

Real-time Mapping

Resource Requesting

Battle Rhythm

Mission Tasking





## Veoci Core Key Features

Three key features of Veoci Core make the difference for its users: intuitive interface, built-in documentation, and communication tools. These three features are all central cogs in each of the Veoci Core solutions. Veoci Core is also customizable, and shaped to your organization's operations.



### Intuitive Interface

Your EOC and its stakeholders will be up and running with Veoci Core quickly, ready to use daily operations and emergency management solutions.

### Built-in Documentation

Veoci records all data, keeping a trail of all events, data, and communications. Make audits seamless, ensure damage assessments are done, and create any necessary documentation.

### Customizable Solutions

Start with Veoci Core's base solutions and expand those solutions to fit your team's needs. Take the standard solutions and fit them to your EOC's unique operations.

# The Veoci Difference

You can count on Veoci to keep you running during any type of incident. Our team is comprised of subject matter experts who understand the responsibilities involved in keeping a community safe and prepared. Our software is designed to meet you where you are, and elevate your processes to the next level by enhancing security, communication, and organization.



## SECURE

Veoci's industrial grade encryption and security practices makes sure your data is safe and secure



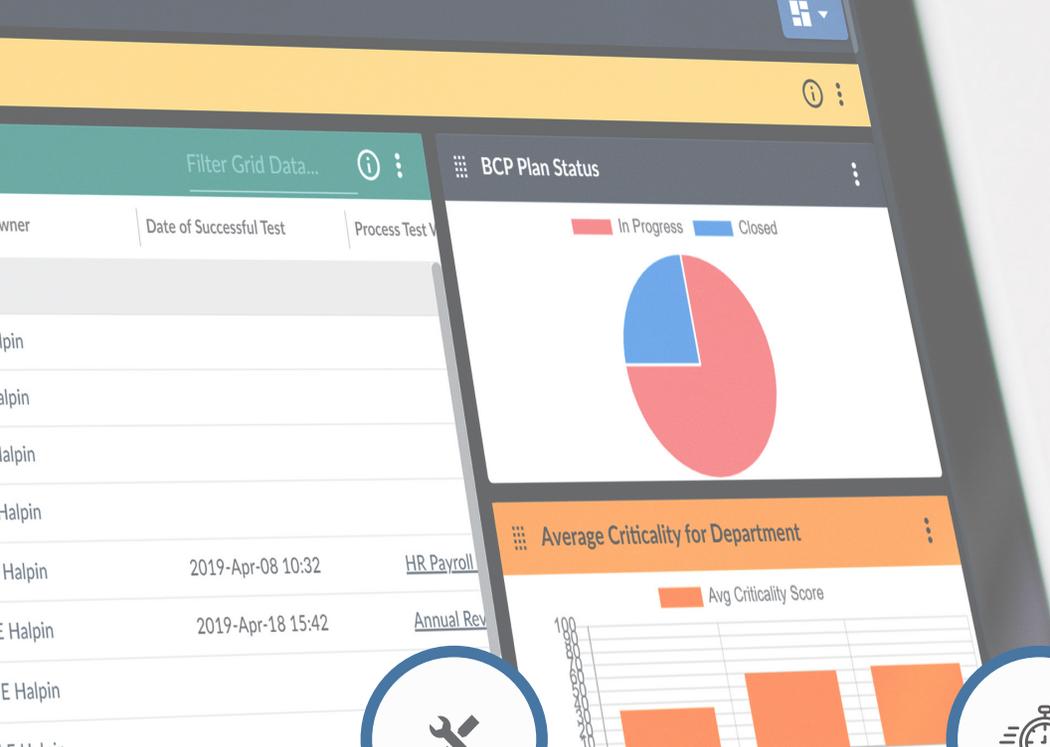
## KEY INTEGRATIONS

Tie in your monitoring systems through key integrations to trigger a response when escalated



## SYSTEM AVAILABILITY

Veoci maintains 99.997% uptime. Even if your network is down or compromised, your team will have Veoci to continue the response



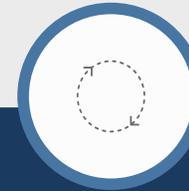
## USER FRIENDLY SOFTWARE

An intuitive and modern interface means your teams will be up and running in no time



## RAPID IMPLEMENTATION

Veoci's No-Code foundation enables you to rapidly develop solutions that scale quickly



## AGILE SOFTWARE DEVELOPMENT

New features are deployed every two weeks, ensuring the best new customer-driven enhancements

# IAPs, ICS Forms, & Situation Reports

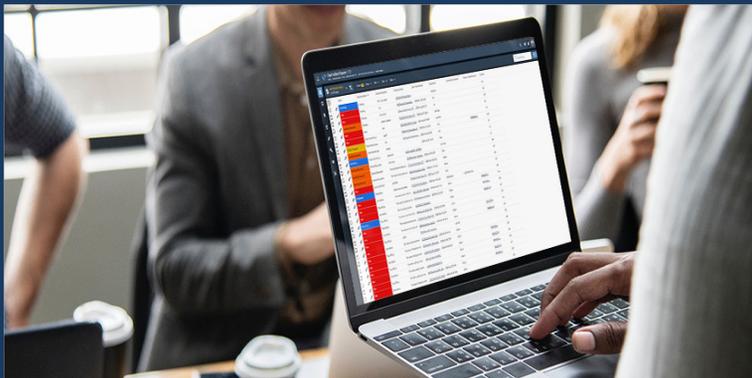
Veoci Core centralizes the key pieces of every EOC's emergency response game plan, covering each of the response phases. Plans, forms, reports, and communications all come together in one location, enabling your team and EOC.



## One Digital Platform for IAPs & ICS Forms

Create, store, and modify IAPs all on one digital platform. Simplify plan maintenance, cut time out of the process, and keep a revision history. Build in notifications and launch plans instantly or whenever your EOC needs to.

Veoci Core also has ICS forms that collect all relevant data and print views that mirror FEMA templates.



## Staying Ahead with Situational Reports

Keep all stakeholders, including leadership and team members, informed during the event. Easily develop situation reports using Veoci and push the information out to relevant parties.

# After-action, Damage Assessments, & Resource Requesting

The screenshot displays the ICS 213RR web application interface. At the top, the browser address bar shows the URL: `ICS 213RR - #4096804`. Below the browser, the application header includes a navigation menu with 'Workflow Entry' and 'Tools'. The main content area is titled 'Request' and contains an 'Incident' section with the following details:

- Incident Name <sup>REQUIRED</sup>: Hurricane James Landfall
- Related County Incident: <No Value>
- Start Date/Time: 2021/01/07 12:00

A 'VIEW SOURCE ENTRY' button is located below the incident details. Below the incident section is a 'Resource Order' table:

Quantity <sup>REQUIRED</sup>	Kind	Type	Detailed Resource Description <sup>REQUIRED</sup> (characteristics, brand, specs, size, fuel type, experience, etc.)	Requested Arrival Date/Time <sup>REQUIRED</sup>	Requested Priority <sup>REQUIRED</sup>	Estimated Cost
1000	Sandbags	Canvas	1000 filled sandbags	2021/01/07 10:00	Urgent	\$1,000.00

**ICS 213RR**

Veoci Core includes the essential EOC tools, including a digital ICS 213RR form.

## After-Action Reporting

- ✓ Manage the process directly from the platform your EOC used to respond to the emergency
- ✓ Use a Veoci Form to gather feedback from stakeholders
- ✓ Develop and implement corrective actions into existing plans effortlessly
- ✓ Assign tasks and action items

## Resource & Mission Requesting

- ✓ Push an online request for resources or missions to stakeholders
- ✓ Route incoming requests to the appropriate team members
- ✓ Geo-spatially map resources to enhance situational awareness
- ✓ Manage resources, missions, and distribution from one central dashboard

## Damage Assessment Forms

- ✓ Put the form in your team's pocket via the Veoci mobile app
- ✓ Display all data on a dashboard using charts and graphs
- ✓ Create and store digital reports
- ✓ Configure print templates to save as PDFs for digital submission

# Alerts, Notifications, & Situational Awareness

For an emergency response to work, everyone needs to be on the same page. Veoci Core incorporates the platform's secure communication channels, which helps your EOC get the right message to the right people. All of the channels ensure your stakeholders are getting the information they need.

**“Veoci has streamlined complex information flows and enabled much needed, real-time, remote access to information.”**

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Paul Johnson

Susquehanna County  
Department of Public Safety



## SITUATIONAL AWARENESS

Threaded chats, dashboards, and notifications all keep all stakeholders informed of the current state of the response



## BATTLE RHYTHM

Keep a steady pace with calendar appointments. Work in a meeting schedule, automatically send invites to stakeholders, and generate notes and tasks directly from Veoci.



## CHECK-INS & NOTIFICATIONS

- ✓ CHECK-IN REQUESTS  
Send notifications that require responses with custom messages and response options
- ✓ TWO-WAY SMS & EMAIL  
Send notifications via SMS and receive responses. Recipients can modify responses
- ✓ GEO-TARGET NOTIFICATIONS  
Choose specific recipients with geo-fencing on an interactive map or filter based on address
- ✓ SEND MASS NOTIFICATION VIA MOBILE  
Create and send out messages from anywhere with Veoci's fully-featured mobile app
- ✓ CALL TREE  
Contact and request a response from individuals in a predefined sequence
- ✓ CUSTOM OR TEMPLATED MESSAGES  
Type or voice-record messages to be broadcast on the fly
- ✓ AUTOMATIC NOTIFICATION FOLLOW-UP  
Recipients without a registered mobile device or recipients that don't respond are contacted by the next selected method

## Real-time Mapping

Display data as it comes in through forms and workflow on a map. See how the situation is changing as more information and updates come in. Visualize your EOC's data to assist in decision-making as the response progresses.

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## Shelter Status

Functioning shelters can make or break a response. Veoci gives your EOC the tools to both gather information from shelter staff and monitor shelter statuses as the emergency progresses.



Visualize data using  
real-time mapping



Identify trends as data  
comes into your EOC



Drill down into  
data directly on the map

## Road Closures

As citizens and stakeholders call in fallen trees and downed wires, your EOC can get an understanding of its municipality's condition. Veoci brings in information and updates in real-time, keeping teams aware of which roads are usable and when to assign clean-up work.



## Mobile Application Functionality

Full Veoci functionality is available on the mobile application. This means you can easily send reports, track assets, view real-time map updates all from the field.



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