

ENTERPRISE BCP

Always Staying Connected with Omni Hotline



- ▶ Is your office phone or PBX system collecting dust in the office right now?
- ▶ Are you worried about all the customer calls that you are missing because you have no access to your desk phones?
- ▶ For those with sales teams - do your leads, prospects and customers leave when your sales people leave the company?
- ▶ How to future-proof your customer service or stay connected to your customers at times of uncertainty?



How does Omni Hotline work?

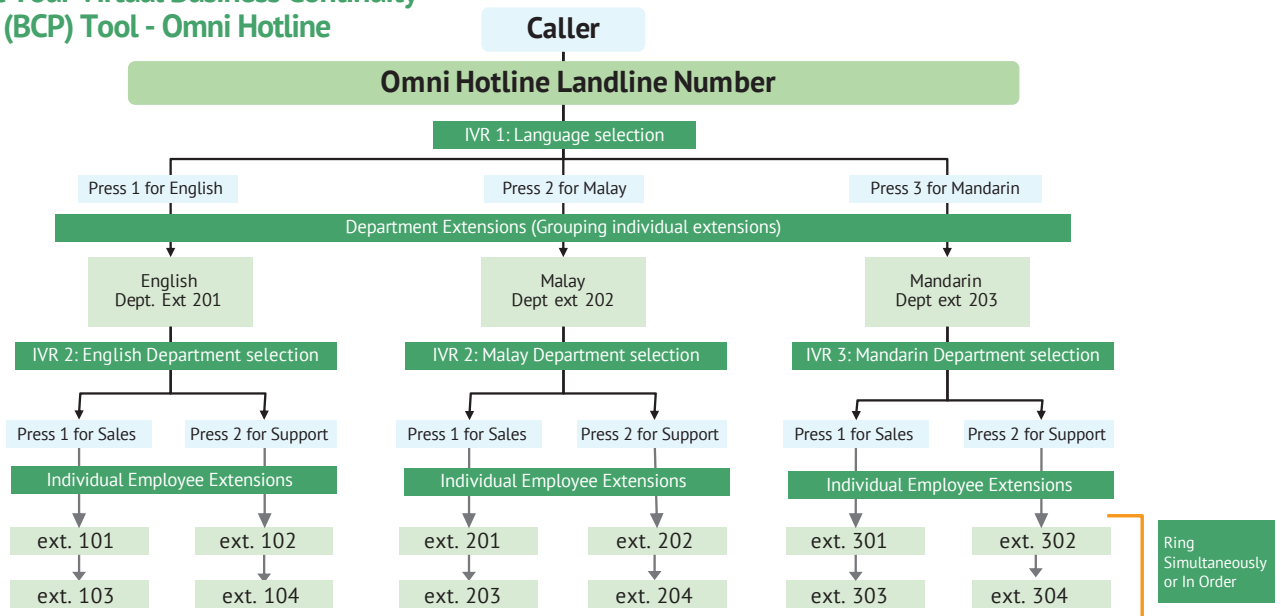
- ▶ Customers call your Omni Hotline landline number (03, 04, 05, 06, 07, 09, 085 & 088)
- ▶ Calls will be greeted by a virtual receptionist with a custom call menu
- ▶ Calls will ring on the relevant team or employee's smartphone even when they work from home!
- ▶ Includes features like call recordings, WhatsApp Business & more!



Why is it great?

- ▶ Make/receive customer landline calls, in your pocket, at home
- ▶ Greet your customers professionally 24/7 (you can even record your own voice!)
- ▶ Direct your customers to the right person-in-charge (like sales, marketing, finance)
- ▶ 0 hardware costs - up to 84% savings from maintaining a physical PBX system!

Meet Your Virtual Business Continuity Plan (BCP) Tool - Omni Hotline



AXA's Agile Transformation Journey

- ▶ 200 employee's calls - powered digitally, no disruption when working from home
- ▶ 24/7 availability - no calls missed
- ▶ 0 hardware required - only mobile phone + Internet/WiFi access
- ▶ 84% savings from traditional PBX system



What do you need to start using Omni Hotline?

- ▶ An Omni Hotline subscription ;)
- ▶ Smartphone with Omni Hotline app installed
- ▶ Internet access

YOU MISS 100% OF THE OPPORTUNITIES FOR ALL CALLS MISSED!

INTERESTED? Get a **FREE** consultation from our product specialists now
<https://omnihotline.my/help/enterprise-contact>

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