# Perfect service, delighted guests



### Real-time solutions in the hospitality industry

Thanks to your first-class service, guests feel completely comfortable at your hotel. The safety of guests and staff is also taken care of. With the new possibilities of digitalization, you can further increase the satisfaction of your guests and improve your turnover. And we've got the ideal IT platform to implement your innovative plans.



#### **Efficient staff deployment**

With automated real-time communication, you can increase the efficiency of your staff and bring service levels to perfection, e.g. in room service or housekeeping.

Serve your guests even faster and avoid unproductive idle time in housekeeping.



#### **Intelligent building IoT**

Create a feeling of comfort and safety for guests and staff by using in real time-data from sensors and IoT devices, e.g. about temperature, humidity, short circuits or smoke.

Decide which occurrences should trigger automatic notifications to guests and staff.

#### **Personalised offers**

Taking into account the current utilization of your facilities and the personal preferences of your guests, make individual recommendations for things to do at your hotel.

Generate additional turnover based on tailor-made real-time suggestions.

#### **Safety first**

In emergency situations, guests and staff would be notified automatically via their mobile device. This speeds up evacuation processes and increases safety for everyone.

In any emergency, rescue forces would be able to tell if and where anyone is still in the building.



#### Valuable feedback

Encourage your guests to give differentiated feedback. Automated feedback analyses will help you to respond even better to their wants and needs.

Increase guest satisfaction and loyalty by reacting immediately to their suggestions.

#### Welcome, Willkommen, Bienvenue

In the multi-lingual world of hospitality, you can automatically assign tasks to your staff in all required languages via real-time mobile notifications.

Ensure clear communication irrespective of the language skills of your staff.

## That's digitalisation 2.0



### One platform, endless possibilities

The high-performance software platform VANTIO offers an innovative approach for the development of event-driven real-time applications. Its strengths: High availability, human-machine collaboration, a high level of abstraction ("low-code"), security and scalability.

This is the way to take digital transformation to the next level!



Practical and efficient
VANTIO applications are
developed based on the
events that are decisive for
your business-critical processes. The
software maps your business - not
the other way around.



with VANTIQ intuitive applications with modern interaction possibilities can be developed. And thanks to its low-code approach, development cycles are nice and short.

## Distributed Architecture

VANTIO has a secure, stable backend in the cloud, and of course it supports mobile and edge devices. That way you have access to your data and processes. Anytime. Anywhere.



**Quickly operational** 

Thanks to sophisticated cloud technology, you can quickly create tailor-made IT applications that help exactly where you need it most.

Vantiq connects

Your current IT systems are intelligently linked, not replaced.

VANTIO can integrate all systems and data that are relevant to you. Of course, this also applies to future data sources.



#### Secure and flexible

cloud or "on the edge" is

also possible.

The platform is highly stable and scalable: if your data volume increases, the application adapts automatically. Of course, hosting in your private

Which use case has been giving you sleepless nights?

We would be happy to advise you on how you can digitalise your processes with VANTIO. Get in touch.

#### parcs IT-Consulting GmbH

Mark Nerlich Senior Sales Manager DACH 0171 5 736 170 mark.nerlich@parcs.de www.parcs.de