

<https://www.justice.gov/disaster-fraud/webform/ncdf-disaster-complaint-form>



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THE UNITED STATES
DEPARTMENT of JUSTICE

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NCDF DISASTER COMPLAINT FORM

Complaints filed via this website will be reviewed at the NCDF and, where appropriate, may be referred to federal, state, local, or international law enforcement or regulatory agencies for possible investigation.

DESCRIPTION OF FRAUD OR OTHER CRIMINAL CONDUCT

Please select the disaster that relates to your complaint. *

Please check all boxes that you believe apply to the conduct you are reporting:

- Consumer Fraud
- Counterfeit Medical Supplies

YOUR INFORMATION

Last, First Name, Title - Boyle, Brad – Manager HorizonMax USA, LLC

Street Address

City - Bountiful

State - Utah

Zip - 84010

Phone

Email – us@horizonmaxme.com

INFORMATION ABOUT THE INDIVIDUAL OR CORPORATION BELIEVED TO HAVE COMMITTED THE CONDUCT YOU ARE REPORTING

Name, Title - Tai Truong, CEO and Co-founder

Corporation Name – Via Consulting, Vietnam

Phone - +84 9142427 77

If you are aware of any **additional individuals or corporations** who are involved in the conduct you are reporting, please include all known information about those individuals or corporations below.

1) Primary Contact: Tai Truong CEO and Co-founder, +84 9142427 77, tai@viaconsulting.vn

<https://www.linkedin.com/in/tai-truong-748848185/?originalSubdomain=vn>

2) Director and partner of Via Trading - Mr. Duke - duke@viaconsulting.vn

3) Business Associate - Ms.Tra Nhur Chi Lai - Chairwoman & CEO of Chilai Furnitures, Email : chilai@chilai.com, Mob:+84 903831022

4) Business Associate & Main Broker: Vishnu Prasad - +84931119600 (Passport copy attached)

5) Shipper Details: Super Anti Bacterial Mask Medical Material Production Joint Stock Company, 61 N8 Street, Jamona City Residence, Phu Thuan Ward, Dist.7, Hochi Minh City, Vietnam

Provide any **email addresses, websites, or URLs** associated with the conduct you are reporting below.

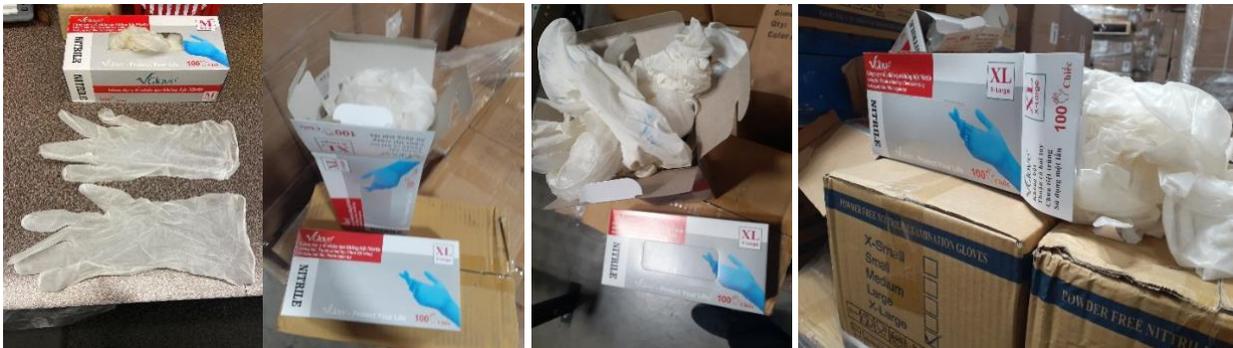
Tai@viaconsulting.vn, v7shnuprasad@gmail.com, duke@viaconsulting.vn, chilai@chilai.com

www.vgloves.com, info@vrgkhaihoan-gloves.com,

Please describe **the fraud or other criminal conduct** you are reporting below. Please include a description of the conduct, when and where it took place, and any additional details that you believe would help investigators. Please also provide any additional information not captured elsewhere in this complaint form that you think would be relevant. *

1. Horizon Max General Trading Company received various PO's from Albertson's/Safeway Corporation USA for 7000 cases of nitrile gloves to be used in Pharmacy and prepaid \$770k via wire transfer to Dubai bank on 05/10/2020.
2. Horizon Max General Trading Company entered into a contract with Via Consulting Group alias Via Group LLC, L7-11, Floor 17, Vincom Center, 72 Le Thanh Ton Street, Ben Nghe Ward, District 1, Ho Chi Minh City, Vietnam, Tax/Registration ID:0316284358 to buy 10,000 cartons nitrile gloves of V Glove brand for clients in USA. All of these gloves were prepaid at a cost of \$1.2M to fulfill the Albertson's/Safeway order on 05/11/2020 onwards.
3. The first container that arrived was to have 3000 cases of 4mil nitrile branded VGlove's on 08/01/20. When the container was unloaded and delivered to the Albertson's Brea distribution Center on 08/01/20 it only contained 1589 cases of gloves. HorizonMax worked with Via to get credit for the shortage of gloves with no success, other than receiving 100k on XX/XX/XXXX. Albertsons/Safeway provided a legal document that explained the shortage.
4. HorizonMax contacted Via and was given a container of VGlove's that arrived in New Jersey on XX/XX/XXXX. These were shipped via semi to St. Paul, Minnesota National Guard and when these boxes were opened they had used/dirty/defective/fraudulent vinyl gloves in nitrile boxes. We rejected the shipment on XX/XX/XXXX and at the time did not correlate that the Albertson's/Safeway could be fraudulent as well.
5. Once Albertson's/Safeway started sending gloves out to internal pharmacies for flu shot season from the Albertson's Distribution Centers, the pharmacies discovered that the nitrile boxes were actually filled with used/dirty/defective/fraudulent vinyl gloves (**pictures attached**) and immediately sent a message to HorizonMax the week of Oct 23rd.

6. Albertson's/Safeway collected all glove cases from their properties and asked that all 1580+ cases of VGloves be picked up.
7. HorizonMax enabled the pick-up of all VGlove gloves on 11/3 from the Tracy, California distribution center and sent them to a freight storage facility in Los Angeles, CA. We instructed the freight company to randomly select 26 boxes from the pallets, open them and it turns out every box was fraudulent, filled with used vinyl gloves. **(a couple pictures attached).**
8. HorizonMax instructed the warehouse to randomly select gloves from every pallet, open them, and they found that all cases contain these fraudulent vinyl gloves.
9. HorizonMax has refunded \$475k and currently owes another \$187k due to the fraudulent gloves plus had to buy new Chinese gloves to replace all fraudulent gloves.
10. This fraudulent issue with Albertson's/Safeway caused contamination of the pharmacies that opened the gloves as the pharmacies needed to be wiped down since it was not known where the gloves came from. This issue may have had an impact on US consumers ability to get flu shots and immunizations at public retail pharmacies. This issue damaged HorizonMax US brand with a fortune 60 retail company and placed that company at US government compliance risk due to the fraudulent gloves provided.
11. No other gloves have been delivered to HorizonMax and we currently have been working with Via Consulting Group for non-delivery of gloves, prepayment reimbursement, and corrupt behavior. They have paid back 100k of \$1.2M. We also need to collect 25k for shipping charges for dealing with all of these glove returns and shipment of new gloves from China to replace all of the VGlove cases.
12. We have extensive pictures, documentation, passport information, and the fraudulent gloves stored in Los Angeles USA and the Department of Justice or any acting agency can examine the fraudulent gloves when ready. Also have reference to WSJ article and we will be contacting the author to share our experience to create additional visibility for VGlove around this fraudulent activity. We will also be contacting VGlove directly to share this claim with them. <https://www.wsj.com/articles/brokers-peddle-fake-medical-gloves-amid-coronavirus-shortages-11600179870>



We have specific contact information for everyone involved and can provide additional names as we move forward with the investigation.

Ritchie Bang - Ritchie.Bang@albertsons.com
Gladys Cornejo - Gladys.Cornejo@albertsons.com
Brad Boyle – us@horizonmaxme.com
George Sudheer – sudheer.george@horizonmaxme.com
[Jomy Antony - jomy.antony@horizonmaxme.com](mailto:jomy.antony@horizonmaxme.com)
Jeff King - jking@valerianpartners.com
Mr. Thanh – 703-344-6785 – Shipping company contact for gloves to St. Paul, MN

I have additional documents or evidence relating to this complaint in my possession.

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PRIVACY ACT STATEMENT

The National Center for Disaster Fraud (“NCDF”) is a national coordinating agency within the United States Department of Justice (“Department”), Criminal Division. The authority by which information is collected on this website form is 5 U.S.C. 301 and 44 U.S.C. 3101. Your disclosure of information to the Department on this form is voluntary. If you do not complete all or some information fields in this form, however, the Department may not be able to effectively control, track, or respond to your submitted correspondence.

The principal purpose for collecting this information on the website form is to control, track, respond to, and maintain correspondence received by, originated by, or referred to the Department, including the NCDF. In addition to disclosing this information to the appropriate officials and employees within the Department, including the NCDF, for the purposes of controlling, tracking, responding to, and maintaining correspondence, the information collected on this website form may be disclosed to: any civil or criminal law enforcement authority or other appropriate agency where a record, either on its face or in conjunction with other information, indicates a violation or potential violation of law; to contractors, grantees, experts, consultants, students, and others performing or working on a contract, service, grant, cooperative agreement, or other assignment for the Federal government, when necessary to accomplish an agency function related to the corresponding system of records; and to such recipients and under such circumstances and procedures as are mandated by federal statute or treaty.

The full list of routine uses for this correspondence can be found in the System of Records Notice titled, JUSTICE/DOJ-003, “Correspondence Management Systems (CMS) for the Department of Justice,” 66 Fed. Reg. 29992 (6-04-2001); 66 Fed. Reg. 34743 (6-29-2001); 67 Fed. Reg. 65598 (10-25-2002); 82 Fed. Reg. 24147 (5-25-2017).

U.S. Department of Justice

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