

13 Risk Assessment & Method Statement



Nurse Call System Maintenance

Last Review Date: 09/11/2022

Next Review Date: November 2023

Prepared by: Neil Summerfield – Safety Advisor Sam Dean – Operations & Finance Manager Peter Wheatcroft – Managing Director	
Approved by: Peter Wheatcroft – Managing Director	Issue: 001
Client:	Site
Completed by:	Works carried out by:

Site Details			
Client		Contract Number	
Site Location			
Start Date		Finish Date	
Min Personnel		Max Personnel	

Operational controls in place			
Who might be harmed by the hazards identified?	Contractors		Yes/No/NA
	Visitors		Yes/No/NA
	Young Persons		Yes/No/NA
	General Public		Yes/No/NA
Are Permits to Work Required:	Yes/No	Permit Ref No.	
Has a site induction been given	Yes/No	Do all employees know the site safety rules?	Yes/No
PPE Requirements	Hard Hat		Yes/No/NA
	Safety Shoes		Yes/No/NA
	Eye Protection		Yes/No/NA
	High Visibility Clothing		Yes/No/NA
	Ear Defenders		Yes/No/NA
Has the above PPE been issued to all employees?	Yes/No	Any special requirements?	

Equipment Safety	
Has all electrical Equipment been PAT tested and is it displaying a current label?	Yes/No/NA
Has any equipment on hire been checked for certification and established as safe to use?	Yes/No/NA
Has all equipment, including stepladders been checked and established as safe to use?	Yes/No/NA
Can Manual Handling operations be carried out safely?	Yes/No/NA

Scope

To carry out Nurse Call System Maintenance throughout the building on a planned basis. This will comprise of our engineer attending the site and carrying out a series of tests on the system. The process carried out is detailed in the method statement

Firstly, we will confirm that this Risk Assessment is relevant and accurate in relation to the activity at hand. In conjunction with any Site Supervisor/Responsible Person/Informed Person present on-site we will ascertain any hazards and associated risks outside the scope of these RAMS; for example, issues associated with other trades or the general public being present on-site, issues with access/egress, issues with obstructions, obstacles, uneven surfaces, issues with lone working, etc.

Should additional hazards and associated risks be identified a dynamic risk assessment will be undertaken and reasonable protection control measures will be detailed and put in place.

All Fixfire engineers will ascertain whether a site induction will be conducted by Supervisor/Responsible Person/Informed Person at site and will attend the required site induction before commencing any works on site. In instances where site inductions do not form part of the customer's Health & Safety process, Fixfire engineers will instead carry out a site induction with relevant parties as necessary.

All health and safety information and site arrangements that are updated throughout the term will be communicated to employees upon receipt of the information.

The risk assessments and method statement will be reviewed upon attending the site to ensure all hazards are addressed and any hazards outside of the scope of this generic assessment will be noted and communicated in a dynamic risk before the commencement of works.

The engineer carrying out the works will be required to read and familiarise themselves with the hazards identified within the risk assessment and confirm that the safe system of work has identified any hazards and the methodology has carefully considered these during its completion.

Risk Rating Calculation

Risks identified can be scored as to severity, frequency of exposure and the probability of the accident occurring.

SEVERITY (S)		FREQUENCY (F)		PROBABILITY OF OCCURANCE (P)	
Description	Score	Description	Score	Description	Score
MINOR Scratch/Bruise/Cut	1	SELDOM Four Times per Year	1	UNLIKELY	1
SERIOUS Fracture, Breakage, Laceration	3	OCCASSIONAL Weekly or Monthly	2	POSSIBLE	2
MAJOR Temporary disability	6	FREQUENT Daily and hourly	4	PROBABLE	3
FATAL Death or Permanent disability	10			CERTAIN	6

RISK RATING TABLE						AGREE ACTION TO BE TAKEN TO ELIMINATE OR REDUCE MEDIUM AND HIGH RISKS													
LOW RISK						MEDIUM RISK						HIGH RISK							
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20

$$S+F+P = \text{RISK RATING}$$

Nurse Call System Maintenance

Activity	Persons at risk	Significant hazard/s	Severity	Frequency	Likelihood	Score	Risk Factor	Additional Action/Control Measures	High or Medium Risk Level				
									S	F	L	Score	Risk Factor
Access & Egress	Fixfire Engineer(s)	Stepping on/ striking against falls-holes exposed edges	3	1	2	6	Low	Secure working area from 3rd parties and ensure it is always kept clean and tidy. Whilst walking to and from your working area, stay aware of possible hazards that may be present. Report any hazards.	3	1	1	5	Low
Falls from height steps	Fixfire Engineer(s)	Fall from height	6	1	3	10	Med	Steps are only to be used when other options are not practicable, and their use is justified by working at height risk assessment. Maintain 3 points of contact, and never overreach. Work front onto the steps and take regular breaks. Ensure area is free from 3 rd parties. Visually inspect ladders before use. Consult HSE guidance doc INDG 455.	6	1	1	8	Med
Use of hand tools	Fixfire Engineer(s) General Public	Injury from tools or material displaced by using the tool, noise, dust, burns	3	1	2	6	Low	Regular inspection and testing of equipment. Engineers to be competent in the use of detector tester poles and equipment. Ensure area is free from 3 rd parties.	3	1	1	5	Low
Electricity up to 230v (Nurse Call Control Unit)	Fixfire Engineer(s)	Electrocution, electrical burns, fire	10	1	2	13	High	ONLY trained and competent fire engineers to work within the Nurse Call System Control Unit and ONLY for testing procedures. Under <u>no circumstances</u> must any electrical works be carried out.	10	1	1	12	Med
Lone Working	Fixfire Engineer(s)	Engineer becomes ill or has an accident	6	1	2	9	Med	Confirm engineer is medically fit to work, and ensure regular two-way communication is in place with on-site supervision. Use a sign-in and out system. Confirm acceptable temperature for working environment.	6	1	1	8	Med
3rd Party	General Public	Collision, trip, slips & falls	3	1	2	6	Low	Engineers will work in isolation and test only in areas where there is limited or no interference with the general public	3	1	1	5	Low

DETAILED METHOD STATEMENT (State precisely the tasks that you will complete when completing the work)	
Task No	Method Statement (nurse call system maintenance)
	<p>During all maintenance visits, various checks are carried out on the nurse call system, control unit, nurse call displays and all other associated equipment.</p>
1.	<p>The Fixfire engineer will firstly sign in and carry out a safety induction. All equipment brought onto the site will be fit for purpose and inspected and tested prior to commencement of works.</p> <p>The following methodology has considered all the hazards associated with the works and a safe system of work produced.</p> <p>First Aid & Evacuation Our engineers will be advised of actions to be taken in the event of an accident or incident at the Safety Induction. Accidents and Near Misses will be reported to the Client's Site Supervisor and Fixfire Head Office and will be recorded in the Fixfire accident book. In the event of an accident, the Client's supervisor will contact the emergency services if appropriate.</p> <p>In the event of an emergency evacuation of the building, the engineer will go straight to the muster point as detailed in the induction. The engineer will assemble at this point where a roll call will be taken. In an emergency, any instructions given must be obeyed by the engineer.</p> <p>Lone Working There may be on occasion the need to work 'Lone' when either in a plant room or during agreed weekend working. Fixfire will confirm that the Engineer who will carry out any 'Lone Working' is medically fit to work in the agreed environment and will ensure that regular two-way communication by phone or radio is in place with either the site supervisor or the office. The Engineer will use the sign-in/out system in place on-site and will confirm there is no hazard present from extremes in temperature in the working area. Lone working will be for short periods ONLY.</p> <p>Equipment Used</p> <ul style="list-style-type: none"> a) Stepladders b) Battery tester c) Insulated screwdrivers <p>Safe Use of Step Ladders Use step ladders for short duration works and for a maximum of 30 minutes before a rest break should be taken. A minimum of 3 points of contact will be maintained, and stepladders to be placed on firm level ground and facing in the direction of the works. Stepladders will be positioned side onto the work as may become unstable when pressure or force is applied. Stepladders will be inspected before use, consulting HSE Guidance document INDG 455.</p> <p>Commencement of works as follows:</p>
2.	The engineer will consult any relevant information held on site, such as the Fire Log Book or Service Log Book if available.
3.	The engineer will communicate the scope of the testing to the responsible person at site, so they are aware of any likely impact of the system maintenance.
4.	Batteries will be inspected, battery capacity tested, and replacement dates checked, with the customer being advised of any replacement requirements.
5.	<p>As appropriate, all nurse call equipment such as (but not limited to) call bells, pear push buttons, pull cords, pendants, floor pressure mats, bed pressure mats, doorbells and emergency door release points will be tested to ensure correct warning is activated.</p> <p>Where appropriate and as necessary, the engineer will communicate with staff at site the need to be escorted where persons are present in rooms.</p>
6.	Checks will be made to ensure the device activated is correctly addressed on the Nurse Call Display.
7.	<p>Using the correct isolation procedure, the mains supply to all the Nurse Call Control Unit will be disconnected, battery voltages will be measured and recorded.</p> <p>Where a system is not fitted with a fixed fuse spur isolator, care will be taken to remove fuse with insulated hand tools.</p>
8.	Once servicing is concluded, the Fire Log Book will be updated and inspection/service records completed. The results and any observations communicated to the appropriate person at the site.
9.	All equipment will be removed from site and the area of works left in a clean and tidy condition. The engineer will sign out.
	IF IN DOUBT, ASK

Risk Assessment & Method Statement
Nurse Call System Maintenance



Approved by Manager:..... Print :

All employees/contractors involved in the above task must be made aware of the findings of the above risk assessment & method statement.

EMPLOYEE(S)/CONTRACTOR(S) TO SIGN BEFORE ANY WORK IS CARRIED OUT

Print Name:

Sign:

Date:

Print Name:

Sign:

Date:

Print Name:

Sign:

Date:

Print Name:

Sign:

Date: