KIARA MARTIN

UX/UI Designer

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www.linkedin.com/in/kiara-martin

EDUCATION

Beginex
User Experience Certificate
August 2020 - November 2020

Designlab UX Academy
User Experience Certificate
May 2018 - March 2019

Lake Superior State University
B.S. Computer Networking w/ a concentration in Web Development
August 2008 - April 2013

SKILLS

UI Design

Low to High-Fidelity Wireframing

Sketching

Responsive Web Design

Prototyping

User Personas

Journey Maps

User Research

Usability Testing

Interaction Design

HTML & CSS

TOOLS

Figma

Sketch

Adobe XD

InVision

Zeplin

Photoshop

Illustrator

Lucidspark

Miro

Whimsical

WORK EXPERIENCE

UX/UI Designer • Charter Communications   August 2021 - Present

- Work closely and collaborate with UX researchers, UX designers, UI designers, content designers, and accessability architects to brainstorm and iterate designs for the Agent OS application
- Create and maintain design components in UX library
- Design high-fidelity mockups and prototypes in Figma

UX/UI Designer • Freelance   Mar 2019 - August 2021

Implementation Consultant • Tyler Technologies   Feb 2019 - August 2021

- Collaborate on compliance development team in Agile environment in 2 week sprints using Jira
- Conduct webinars and compliance training for 50+ employees and customers
- Deploy state and federal compliance updates/fixes to 40+ states
- Act as a liaison for support and the compliance development team

UX/UI Designer • Kamua (Contract)   Jan 2021 - April 2021

- Collaborate with a team of UX designers to create an intuitive onboarding experience for non professional video editors using a web application
- Conduct research, user interviews, create persona, affinity map, usability testing
- Create sketches, userflow, wireframes, prototypes, mockups
- Meet with the client via Zoom

UX/UI Designer • Nabi Music (Contract)   Aug 2020 - Oct 2020

- Collaborate with a team of UX designers to create a mobile app that connects parents with music instructors worldwide to provide features that motivate parents' involvement in their children's musical path
- Create an effective and intuitive way for instructors to give grades/feedback and keep track of the lessons using a mobile app
- Increased customer satisfaction by 60%
- Conduct research, user interviews, create persona, affinity map, usability testing
- Create sketches, userflow, wireframes, prototypes, mockups
- Met with client and developers via Zoom
- Hand designs off to developers