

# CI604 - Spotify usability evaluation:

## Post-test questionnaire

This questionnaire is being conducted as part of a usability evaluation of Spotify's group session feature. The goal of the questionnaire is to reflect on the tasks carried out and gather feedback on the experience with the feature.

The data collected will be used side by side the observations in the next phase of the evaluation and with the post-test questionnaire. All data will be anonymised and used only for purposes of the CI604 assignment.

\* Required

1. Participant ID (facilitator will provide you with this) \*

2. Please read the following statements and select a response that best describes how you feel about them.

|  | Strongly disagree     | Disagree              | Neutral               | Agree                 | Strongly agree        |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| I think that I would like to use this system frequently.                                   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| I found the system unnecessarily complex.  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| I thought the system was easy to use.  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| I think that I would need the support of a technical person to be able to use this system. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| I found the various functions in this system were well integrated.                         | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| I thought there was too much inconsistency in this system.                                 | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| I would imagine that most people would learn to use this system very quickly.              | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| I found the system very cumbersome to use.   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| I felt very confident using the system.  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| I needed to learn a lot of things before I could get going with this system.               | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

3. What went well during the task? \*

4. What was your biggest pain point during the tasks? \*

5. If there was anything you could change about the feature, what would it be? \*

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