

The Manager
The Olney Centre
High Street
Olney
MK46 4EF

23 February 2022

Dear Sir/Madam

Prior to the pandemic, we provided a hearing aid support drop in at the centre supporting residents of Olney.

We are not able to restart the drop in in the near future and because of this, I enclose information on alternative ways for people to get support with their hearing aids.

Please contact us if you need additional copies or further information.

Kind regards


Pauline Jarvis
Team Leader

HEARING AID SUPPORT SERVICE

Our hearing aid support service aims to help you make the most of your hearing aids.

We can provide support with the following:

- Replacement lifetubes / tubes by post.
- Other tubing services, some minor repairs and ear mould cleaning.
- Individual training sessions for you or your carer on how to maintain and retube your hearing aids and video guides and information booklets.
- Advice and support on making the most of your hearing aids.
- Information and signposting to other services.
- Introduction to useful equipment.

We provide these services at our Resource Centre by appointment. We can also arrange to visit you in your home, but only if you access services for housebound people and live in the Milton Keynes council tax area.

To book an appointment, please contact us.

Tel **01908 401135** SMS **07803 452617**

Email **sarcmk@bid.org.uk**



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