



# USER MANUAL

## Osci-Flow® Flow Controller



05-12-17

**STREAMSOFT™ V4.2 SOFTWARE**

*Culturing Cells in a Mechanically Active Environment™*  
Flexcell International Corporation • 2730 Tucker Street, Suite 200 • Burlington, NC 27215  
800-728-3714 • (919) 732-1591 • FAX: (919) 732-5196 • [www.flexcellint.com](http://www.flexcellint.com)

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## 1. GETTING STARTED

### INTRODUCTION

Fluid-induced shear stress occurs in every tissue in the body as a result of interstitial fluid movement. Tissue deformation by compression, tension or shear forces results in the movement of interstitial fluid around cells. Fluid movement acts as a transport vehicle for ions, proteins, carbohydrates and other molecules capable of movement within the matrix. As the fluid moves past cell membranes, a shear stress ( $\tau$ ) is generated. If one assumes that laminar flow occurs through a parallel-plate flow chamber, fluid-induced shear stress values can be determined with the following formula:  $\tau = 6\mu Q/bh^2$ , where  $\tau$  is the shear stress in dyne/cm<sup>2</sup>,  $\mu$  is the viscosity of the fluid in dynes/cm<sup>2</sup>,  $Q$  is the flow rate in ml/s,  $b$  is the width of the flow channel in cm, and  $h$  is the height of the flow channel in cm. Shear stress in the vascular system may vary from less than 1, to more than 35 dyne/cm<sup>2</sup>. Fluid shear stress in canaliculi of bone may vary from 1 to 20 dyne/cm<sup>2</sup>, while in cartilage it may be in the range of 1 to 5 dyne/cm<sup>2</sup>.

The Osci-Flow® is a software-controlled valve-operated device designed to provide oscillatory or start-stop flow patterns to cells cultured in the Streamer®, FlexFlow™ or other perfusion devices. Both the Streamer® and FlexFlow™ are parallel-plate flow systems designed to apply fluid-induced shear stress to cells grown in a monolayer. The Osci-Flow® regulates flow direction by choreographing the closing and opening of a collection of pinch valves. This carefully timed action serves to constrict or release tubing thus directing the fluid flow through the desired channels. The Osci-Flow® device is able to regulate flow both in an oscillatory (flow reversal) and in a pulsatile (square wave) mode, where the flow is stopped and then restarted after a designated period of

time. Software control through StreamSoft™ software allows the user to regulate frequency of oscillation or pulsatile patterns, as well as shear stress levels applied to cells. Individual protocols can be designed for flow experiments. The frequency of oscillation or pulsation is specified by programming seconds ON and seconds OFF in the software.

An advantage that the Osci-Flow® has over other flow reversal techniques is that it overcomes inertial lag. Other techniques for flow reversal rely on a change of pump – motor rotation. With this strategy, the inherent inertial effects associated with the deceleration and acceleration creates an unavoidable response lag time. As the Osci-Flow® does not require a pump (or motor) to change directions, near instantaneous flow reversal can be achieved with less wear and tear on pumps and motors.

### OSCI-FLOW® SYSTEM SPECIFICATIONS

- Maximum Frequency of Oscillation: 1 Hz (0.5 sec on/ 0.5 sec off)
- Minimum Frequency of Oscillation: No limit
- Maximum Frequency of Pulsation: 1 Hz (0.5 sec on/ 0.5 sec off)
- Minimum Frequency of Pulsation: No limit
- Maximum Flow Rate Through Valves: No Limit
- Pinch Valve Maximum Pressure: 20 psi
- Pinch Valve Maximum Fluid Temperature: 158 °F (70 °C)
- Box Dimensions: 13" x 7.5" x 7.5" (33 cm x 19.1 cm x 19.1 cm)
- Box Weight: 14 lbs (6.4 kg)
- Power Requirements: 120 V, 0.15 A
- Tubing Sizes Accepted: MasterFlex L/S 16, L/S 25, L/S 17
- Interface Connection to Computer: USB



## OSCI-FLOW® COMPONENTS

- Osci-Flow® device
- USB cable
- Osci-Flow® tubing (includes quick disconnect fittings)
- Additional tubing lengths necessary for connecting to flow system
- StreamSoft™ Software V4.2
- Dell Inspiron notebook computer (optional)

## OSCI-FLOW® SETUP AND ASSEMBLY

The following instructions are for integrating the Osci-Flow® into the Streamer® and/or FlexFlow™ systems. **When using the Osci-Flow® with either system, the box should not be placed in the incubator with the flow device and its other components.** The Osci-Flow® should be placed on top or beside the incubator, as near as possible to the port through which the tubing enters the incubator. This proximity will minimize the amount of fluid that is exposed to atmospheric temperatures.

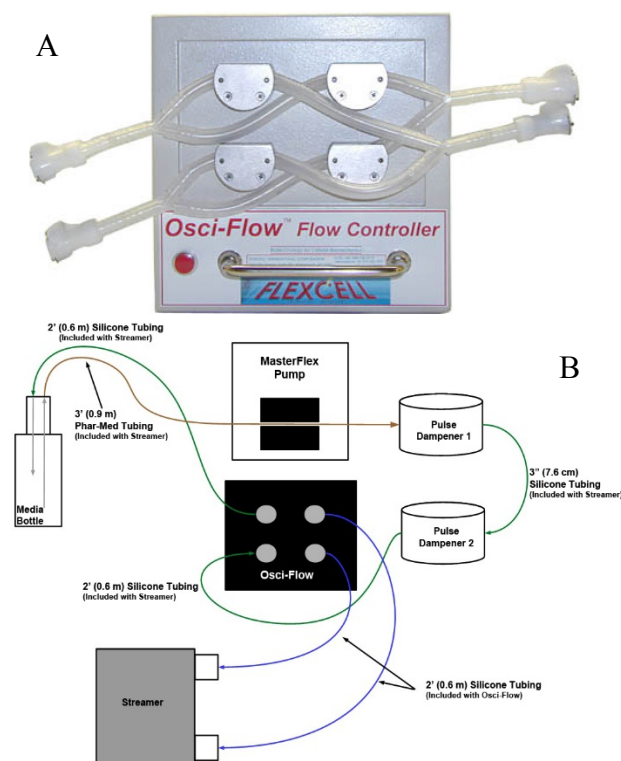
The Osci-Flow® is very easily integrated into the Streamer® and FlexFlow™ systems. A special tubing connector is provided with the Osci-Flow® that will connect directly in line with the Streamer® or FlexFlow™ system, with the addition of two more tubing lengths provided with the Osci-Flow®.

1. Connect the Osci-Flow® tubing connector to the front of the Osci-Flow® as shown below in Figure 1A. Push the tubing all the way into the pinch valves so that each piece is fully inserted and pinched between the valve body and pinching mechanism. The connector must be inserted as shown, such that each of the four pieces of tubing is connected to their respective valve.

2. Find a location for your Osci-Flow® that is as near as possible to the port hole on the back or top of your incubator. Place the Osci-Flow®

such that the tubing connector quick disconnects are in close proximity to the port hole.

3. Using the provided tubing, connect the medium collection reservoir to the two pulse dampeners as shown in Figure 1B. Connect the second pulse dampener to the quick disconnect located on the bottom left corner of the Osci-Flow® controller.



**Figure 1.** A) Osci-Flow® front with tubing connector in place. B) Schematic of tubing connection between Osci-Flow® and Streamer®.

4. Connect the quick disconnect located on the bottom right corner of the Osci-Flow®, to the outlet port at the top Streamer® or the outlet port on the FlexFlow™ device.
5. Connect the inlet port at the bottom of the Streamer® or the inlet port on the FlexFlow™ device to the quick disconnect located in the top right corner of the Osci-Flow®.



6. Connect the quick disconnect on the top left corner of the Osci-Flow® to the quick disconnect on the medium collection reservoir that is connected to the short tubing in the bottle.
7. Once the system is fully connected, clean it by pumping deionized water through all components.

**NOTE:** *Any of the tubing lengths above can be shortened or extended according to your setup needs.*

## CONNECTING THE OSCI-FLOW® TO YOUR COMPUTER

1. Follow the software installation instructions below to install the StreamSoft™ software.
2. Insert the USB cable into an available USB slot on the side of your computer.
3. Connect the other end of the USB cable to the back of the Osci-Flow®.
4. Plug the Osci-Flow® in and turn the power ON.

## 2. STREAMSOFT™ V4.2 SOFTWARE

### INSTALLATION INSTRUCTIONS

1. Insert the *StreamSoft™ V4.2* DVD into the DVD-ROM drive on the computer.
2. Double click *My Computer* (Windows XP) or *Computer* (Windows Vista/Windows 7).
3. Double click the *DVD-ROM drive*.
4. Double click the *Setup* installer.
5. The installer will now open and run.
6. On the *Product Notification* screen, click *Next*.
7. On the *Destination Directory* screen, click *Next*.
8. On the *License Agreement* screen, click *I accept the License Agreement* and then click *Next*.
9. On the next *License Agreement* screen, click *I accept the above 2 License Agreement(s)* and then click *Next*.
10. On the *Start Installation* screen, click *Next*.
11. Installation of the required National Instruments and StreamSoft™ software will now begin.
12. Once the installation is complete, click *Finish* and restart the computer.
13. Turn ON the Osci-Flow® and connect the USB cable to the back of the Osci-Flow® controller.
14. Insert the opposite end of the USB cable into an open USB slot on the computer. The computer should make a sound, recognizing that the Osci-Flow® has been found, and the correct drivers will install.
15. Installation of StreamSoft™ V4.2 is now complete.

**NOTE:** *When the **Select Pump to Use** window appears when opening the StreamSoft™ V4.2 software, select the pump named **MasterFlex Peristaltic Pump** to ensure correct function of the equipment.*

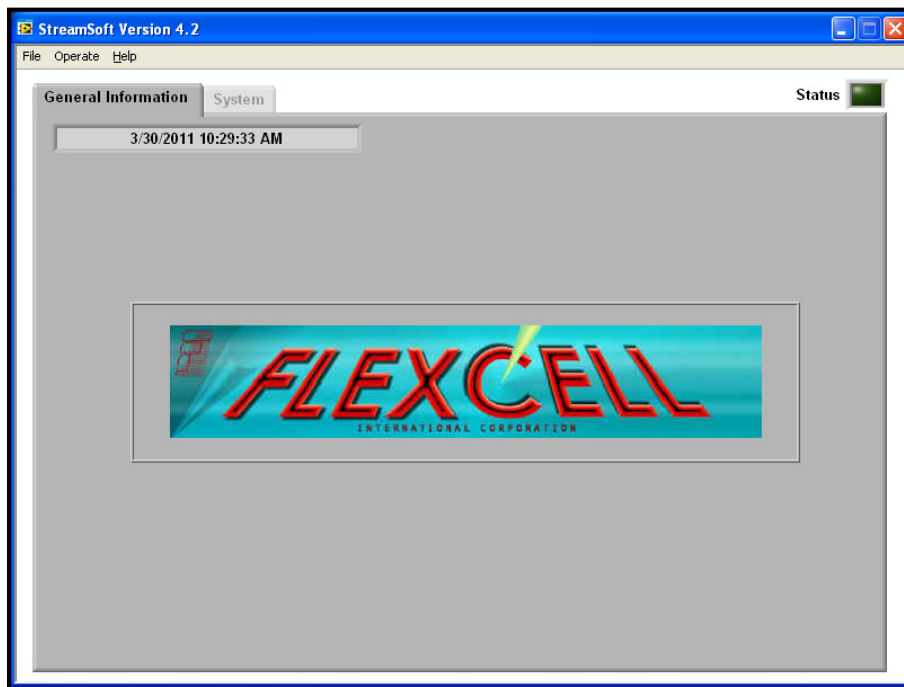
### SETTING UP PARAMETERS IN STREAMSOFT™ V4.2

Specific parameters will need to be set up in StreamSoft™ V4.2 to customize it for your particular device and system. ***Setting up these parameters is extremely important to ensure accurate flow results for your system.*** For instructions on setting up these parameters, see *Configure Testing Apparatus* and *Configure System Variables* (pgs. 13-15). Complete this setup before proceeding with any experiments.



## MAIN PANEL

### GENERAL INFORMATION TAB



**Function:** The default main panel allows the user to verify that the system is running and to stop the tests at any time.

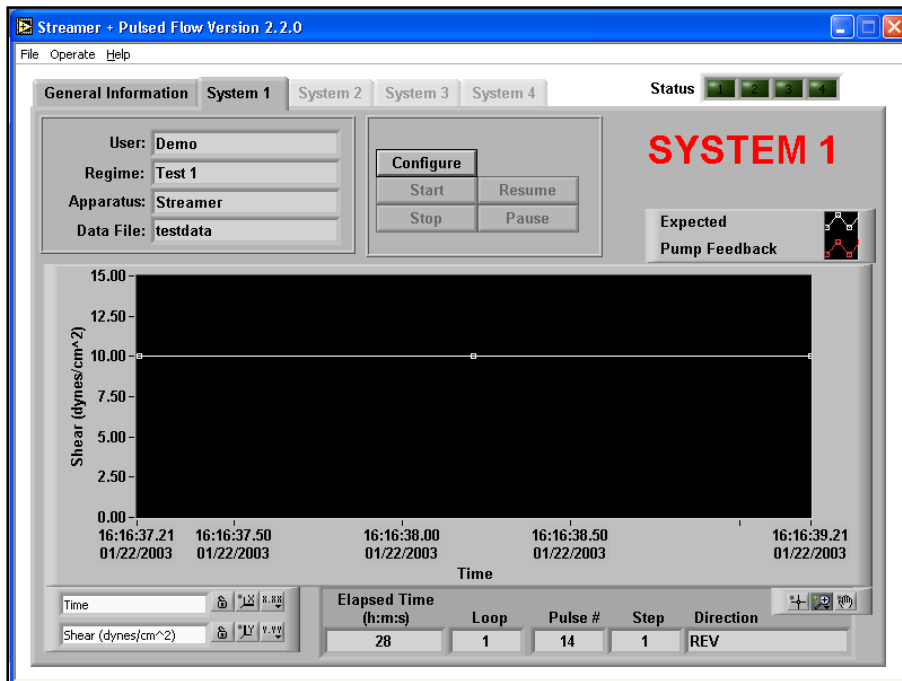
#### Buttons and Fields

<i>Status</i>	Number is bright green when an experiment is running
<i>System 1,2,3,4</i>	These tabs will automatically become highlighted according to the number of pumps connected to the computer (1 - 4).
<i>General Information</i>	Current date and time





## SYSTEM TAB



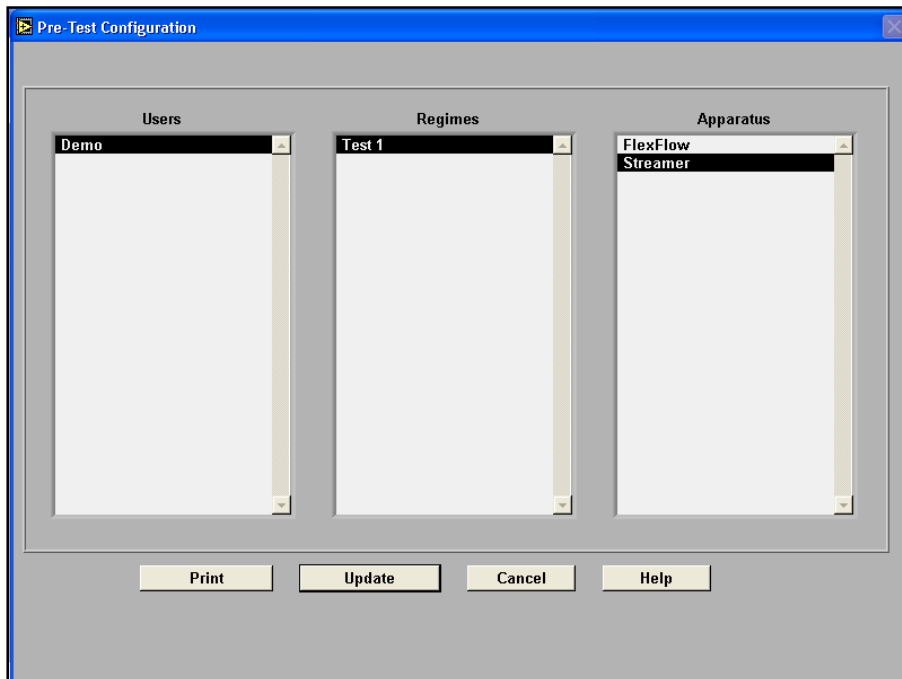
**Function:** This panel is used to run the experiments. Each *System* tab is identical.

**Buttons and Fields**

<i>User</i>	Current user in currently configured regime
<i>Regime</i>	Regime currently configured
<i>Apparatus</i>	Device being used with the software (Streamer® or FlexFlow™)
<i>Data File</i>	Name of file to which data is being saved (if appropriate)
<i>Configure</i>	Configure (load) the experiment. The <i>Pre-Test Configuration</i> window will appear.
<i>Start</i>	Start the experiment.
<i>Stop</i>	Terminate the experiment. This button is only active when an experiment is running.
<i>Pause</i>	Suspend the experiment. The pump will stop, but the test regimen is kept in memory.
<i>Resume</i>	Resume a paused experiment.
<i>Graph</i>	This graph shows the expected and actual shear stresses during the experiment.
<i>Elapsed Time (h:m:s)</i>	Elapsed time in the current experiment
<i>Loop</i>	Current loop in the current step or series of steps
<i>Pulse #</i>	Total number of pulsations (square wave) or oscillations (FWD/REV) produced by the valves in this regime
<i>Step</i>	Current (active) step in regime
<i>Direction</i>	Current flow direction (FWD/REV)



## PRE-TEST CONFIGURATION



**Function:** This panel allows the user to configure the parameters of an experiment. It appears when the user presses the *Configure* button on the System panel. The information selected here is transferred to the *User*, *Regime* and *Apparatus* fields on the *System* panel.

### Buttons and Fields

<i>Users</i>	List of all users. Select user with the mouse.
<i>Regimes</i>	List of regimes created by the previously selected user. Select from list by using the mouse to highlight the desired regime.
<i>Apparatus</i>	List of configured flow devices. Select the device that will be used for the experiment. <b><u>Important: Be sure that all parameters have been properly set for your device in the Configure Testing Apparatus window (see page 13).</u></b>
<i>Print</i>	Print the current panel to a printer or HTML file.
<i>Update</i>	Use the current selections to run the experiment.
<i>Cancel</i>	Cancel any new selections and use the previously configured setup for the experiment.
<i>Help</i>	Online help (not currently available)





## PULL-DOWN MENUS

This section summarizes the function of each item in the three pull-down menus.

<i>File</i>	<i>Operate</i>	<i>Help</i>
-Print	-Manual Mode	-Help
-Exit	-View Data	-About LabVIEW
	-Users	
	-Configure Regime	
	-Configure Apparatus	
	-Configure System	
	-Reinitialize Hardware	

### *File*

- Print* Allows user to print a copy of the current panel. This system is configured such that printing sends a copy of the panel being viewed to a printer or to an html file. If there is no printer connected to the computer, an error message from the Windows default printer queue will appear when the user tries to print.
- Exit* Allows user to close the program. If the pump is operating at the time of exit, it will continue running. The keyboard short-cut is **Ctrl-Q**.

### *Operate*

- Manual Mode* Manually control the pump without setting up an experimental regimen.
- View Data* View shear stress data from a previous experiment.
- Users* Add and remove user names.
- Configure Regime* Create an experimental protocol.
- Configure Apparatus* Configure parameters of the flow device so that the software can assign the flow rates corresponding to the desired shear stress. **These parameters must be set correctly to ensure that the proper shear stress values are shown. See the manual of your device for the appropriate values.**
- Configure System* Configure the system parameters such as data saving, the Com port used and the presence or absence of valves in the system (Osci-Flow®).
- Reinitialize Hardware* This will reinitialize the software to connect the pump and Osci-Flow® (if present) in the event that a cable is disconnected or the pump is turned OFF.

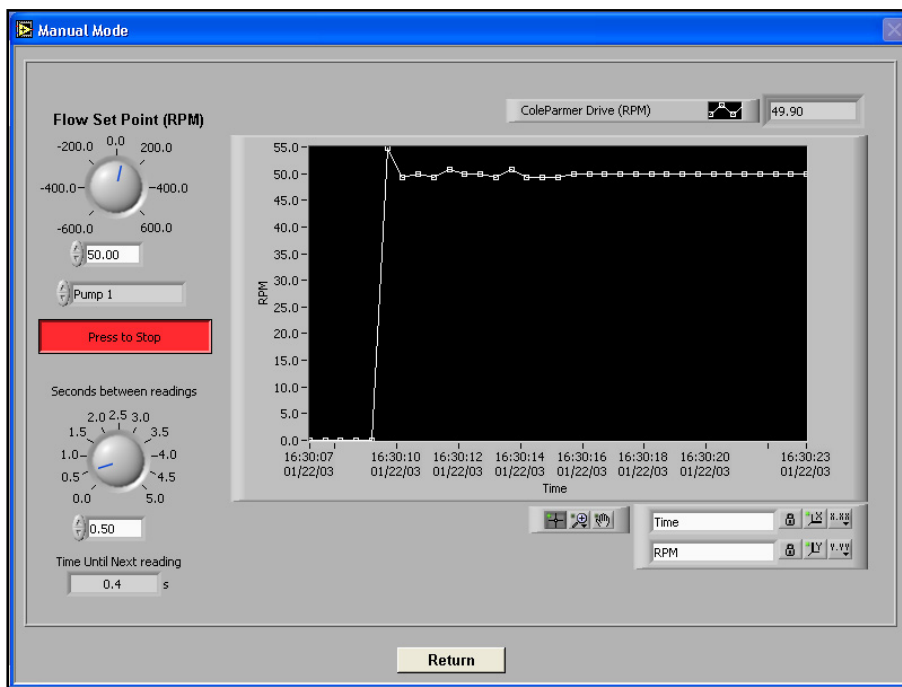
### *Help*

- Help* Online help (not currently available)
- About LabVIEW* Software version information



## OPERATE MENU

### MANUAL MODE



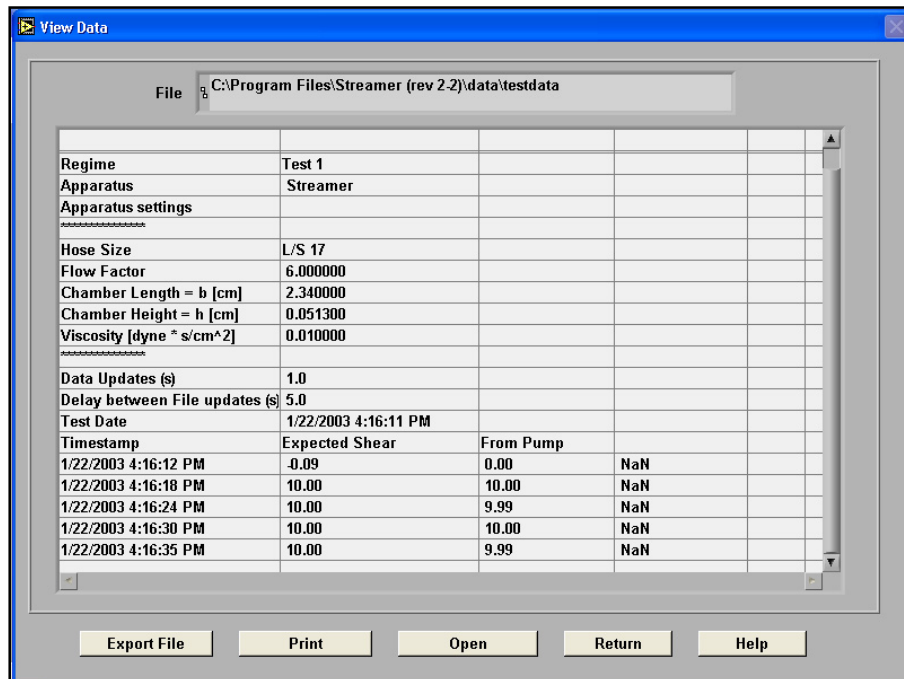
**Function:** This panel allows the user to manually control the pump. The actual flow rate and speed of the pump (RPM) are shown on the graph when the pump is working. Manual mode may be used to troubleshoot the pump operation. The shear stress value is not shown on this panel since it will depend on the tubing size and flow chamber used.

### Instructions

1. Enter the flow set point (pump speed) either by entering a number in the box or using the mouse to drag the dial to the desired level.
2. Adjust the seconds between readings to a number between 0 and 5. This is the time between each update of the pump data on the graph.
3. Click on *Press to Start*.
4. Click on *Press to Stop* when ready to stop.
5. Click on *Return* when done.



## VIEW DATA



**Function:** This panel allows the user to view previously collected experimental data in a table format.

**Buttons and Fields**

*File* The complete file path to the data file being viewed

*Table* Contents of the experimental data log file

*Export File* Export data to a spreadsheet-compatible format

*Print* Print a copy of this panel to the Windows default printer or write a copy to an HTML file.

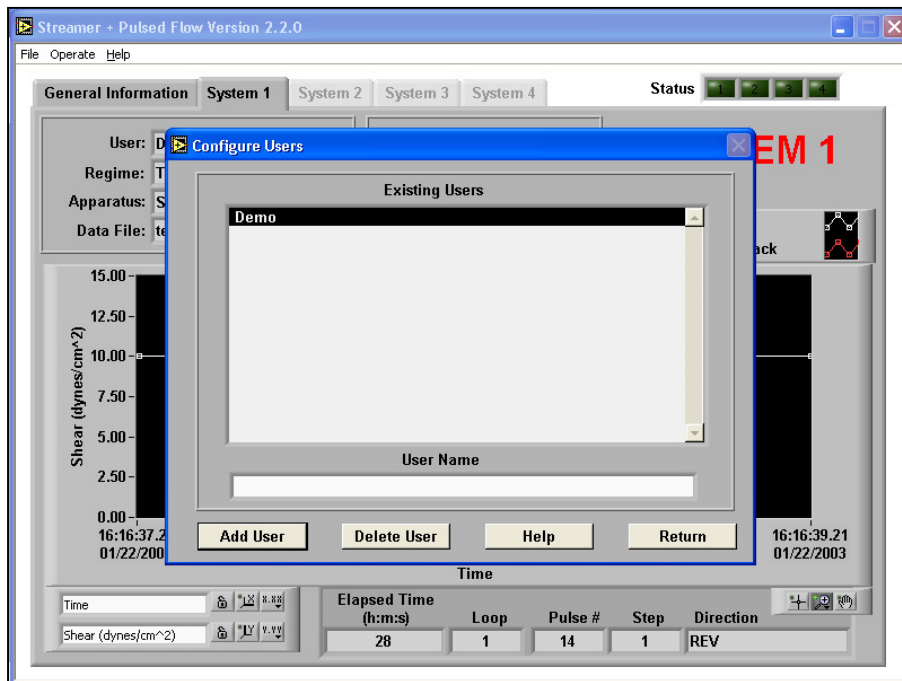
*Open* Open a data file.

*Return* Close this panel and return to the Main panel.

*Help* Online help (not currently available)



## CONFIGURE USERS



**Function:** This panel allows the user to create or delete users.

**Buttons and Fields**

<i>Existing Users</i>	Lists all current users of the system
<i>User Name</i>	Field used to enter new users
<i>Add User</i>	Add new users to the system.
<i>Delete User</i>	Delete users from the system.
<i>Help</i>	Online help (not currently available)
<i>Return</i>	Exit this panel and return to the Main panel.

**Instructions**To add a user:

- 1) Type the name into the *User Name* field.
- 2) Press the *Add User* button.

To delete a user:

- 1) Using the mouse, select the user from the list of *Existing Users*.
- 2) Press the *Delete User* button. If the user has any stored regimes and data sets, the operator will be prompted to confirm the deletion.



## CONFIGURE REGIMES: SETUP PARAMETERS

**Function:** This panel allows the user to configure (create) a regime.

**Buttons and Fields**

*Existing Users* List of all users; select a user from the list using the mouse.

*Regimes for Selected Users* List of regimens created by the current user. Selecting from this list will load that regimen and allow the user to view and/or modify that regime.

*Regime Name* Name of the current regimen; if creating a new regimen, enter a name in this field.

*Time Between Pump Updates* Time elapsed between computer updates of the pump parameters; default is 1 second.

*Time Between Data Log to File* Time interval between each computer sampling of the experimental flow data. Default value is 10 seconds. For an extremely long test, increase this interval to reduce the size of the data file.  
**NOTE:** This function only applies when the data saving option is selected in the *Configure System Variables* window (see page 15).

*Estimated file size* This is an estimate of how large the data file would be given the total test length and the time between data.  
**NOTE:** This function only applies when the data saving option is selected in the *Configure System Variables* window (see page 15).

*Step* Current step number selected or being modified

*Step Name* Name of the currently selected step



<i>Flow Type</i>	Specifies the direction or type of flow for this step (forward, reverse, pulsed (square wave), oscillation)
<i>ON/HI (s)</i>	When using pulsed (square wave) or oscillatory flow, specifies how long the valves remain in a position to allow the fluid flow to continue unhindered or flow in the forward direction, respectively. For normal forward or reverse (unidirectional) flow, this value remains at 1.00.
<i>OFF/LO (s)</i>	When using pulsed (square wave) or oscillatory flow, specifies how long the valves remain in a position to stop the fluid flow to the device or cause it to flow in the reverse direction, respectively. For normal forward or reverse (unidirectional) flow, this value remains at 1.00.
<i>Shear (dyne/cm<sup>2</sup>)</i>	The value of shear stress to be applied to the cells in this step.
<i>Duration (h:m:s.ss)</i>	Time to spend in this step (hours:minutes:seconds.milliseconds)
<i>GoTo</i>	To create a loop, indicate which step to go back to. The <i>GoTo</i> step must always be a step number before the current step.
<i>Loop</i>	Indicates how many times to loop between the <i>GoTo</i> step and the current step.
<i>Summary Table</i>	This table is a listing of the current steps in the regimen. Selecting a row from this table will allow the parameters of the step to be viewed and modified.
<i>Insert Step</i>	Insert a step into the regimen before or after the current step.
<i>Delete Step</i>	Delete the currently selected step.
<i>New Regime</i>	Clear all parameters and start a new regime. Type in a new name under <i>Regime Name</i> and select <i>Insert Step</i> .
<i>Delete Regime</i>	Delete the currently selected regime.
<i>Save Regime</i>	Save a new or modified regime.
<i>Return</i>	Exit this panel and return to the <i>Main Panel</i>
<i>Check Shear</i>	Check the shear stresses entered in your regime to see if they are achievable with the apparatus, pump and tubing size that you are using.
<i>Print</i>	Print the current panel to a printer or an HTML file.
<i>Help</i>	Online help (not currently available)

Instructions on how to set all the parameters for an experiment are included in the *Doing an Experiment* section of this manual.





## CONFIGURE TESTING APPARATUS

Configure Testing Apparatus

Testing Apparatus

FlexFlow  
Streamer

Name: Streamer

Note - Name must have at least one character and may not include the following characters  
\\/:?\"'<>|

Flow Factor 6.00

Hose Size L/S 17

b (cm) 2.340000

h (cm) 0.051300

Viscosity (dynes\*s/cm<sup>2</sup>) 0.010000

Print Save Apparatus Delete Apparatus Help Return

**Function:** This panel allows the user to create, modify or delete a testing apparatus (Streamer® or FlexFlow™ flow chamber).

As each Streamer® and FlexFlow™ device is manufactured to strict dimensional specifications, the values for the height and width of the chambers must be entered into the software for each individual device.

These values are measured for *your specific device* and must be correct for accurate shear stress measurement. The values can be found in the appendix of the manual for your device.

**Buttons and Fields**

<i>Testing Apparatus</i>	List of all flow devices available
<i>Name</i>	When a testing apparatus is selected, this field (and the parameters) will be updated.
<i>Flow Factor</i>	A factor that accounts for any parallel paths in the flow stream. This number is 6 for the Streamer® and 1 for the FlexFlow™.
<i>Hose Size</i>	Hose size determines how fast the pump must move to achieve the desired flow rate and shear stress level. The sizes listed are standard for Masterflex® tubing. Select the hose size that you are using with your system.
<i>b</i>	Width of the flow area (cm) in a single chamber of the Streamer® or FlexFlow™ device. This number is found in the back of the manual for your device listed as Flow Area Width (cm).



<i>h</i>	Height of the flow area (cm) in a single chamber of the Streamer® or FlexFlow™ device. This number is found in the back of the manual for your device listed as Flow Area Height (cm).
<i>Viscosity</i>	Viscosity of the perfusate/media used in the experiment. The standard value is 0.01.
<i>Print</i>	Print the current panel to a printer or an HTML file.
<i>Save Apparatus</i>	Save changes to the apparatus listed in Name.
<i>Delete Apparatus</i>	Deletes apparatus listed in Name.
<i>Help</i>	Online help (not yet available)
<i>Return</i>	Exit this panel and return to the Main panel. Any changes that have not been saved will be discarded.

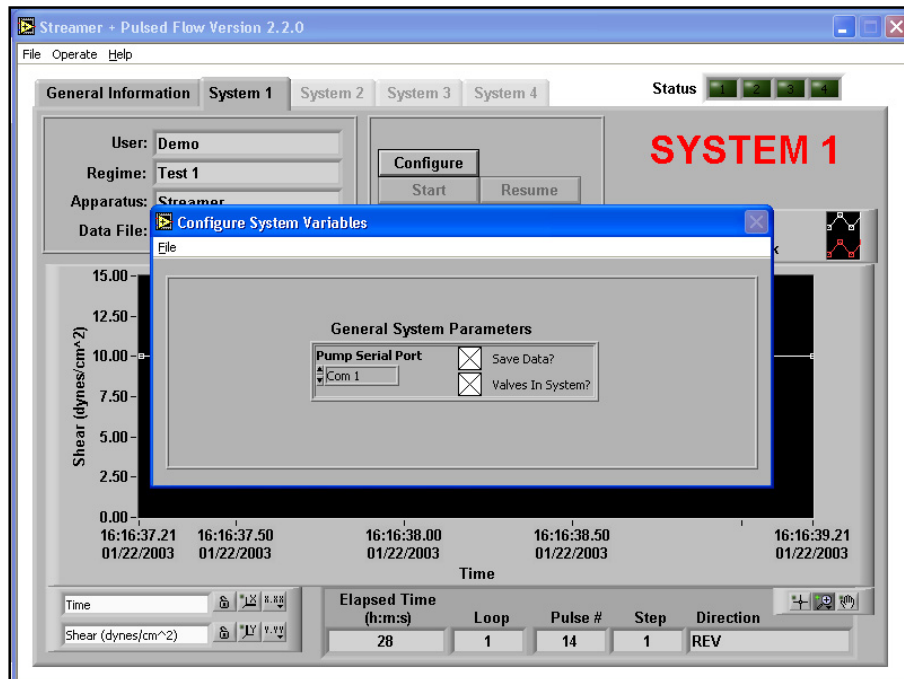
## HOW TO ENTER THE PROPER VALUES FOR YOUR DEVICE

**Please check the Appendix of the manual for your device for the proper *b* and *h* values.**

1. Select the *Testing Apparatus* being used for the experiment or enter a name for a new apparatus in the *Name* box.
2. Enter the correct flow factor for your device. This specifies the number of parallel flow chambers in your device.
3. Select the correct *Hose Size* for the type of Masterflex® tubing being used in the experiment.
4. Enter the proper *b* and *h* values for your device.
5. Enter the *Viscosity* of the perfusate fluid used in the experiment. The default value is 0.01 dynes\*s/cm<sup>2</sup>.
6. Click *Save Apparatus* button, then click *Return* to exit this screen.



## CONFIGURE SYSTEM VARIABLES



**Function:** This panel is used to select three system parameters – Communications port, data saving, and the presence of valves in the flow system.

**Buttons and Fields**

*Pump Serial Port*

Com 1 is the default port. This should be changed only if there is a conflict with this port on your computer.

*Save Data?*

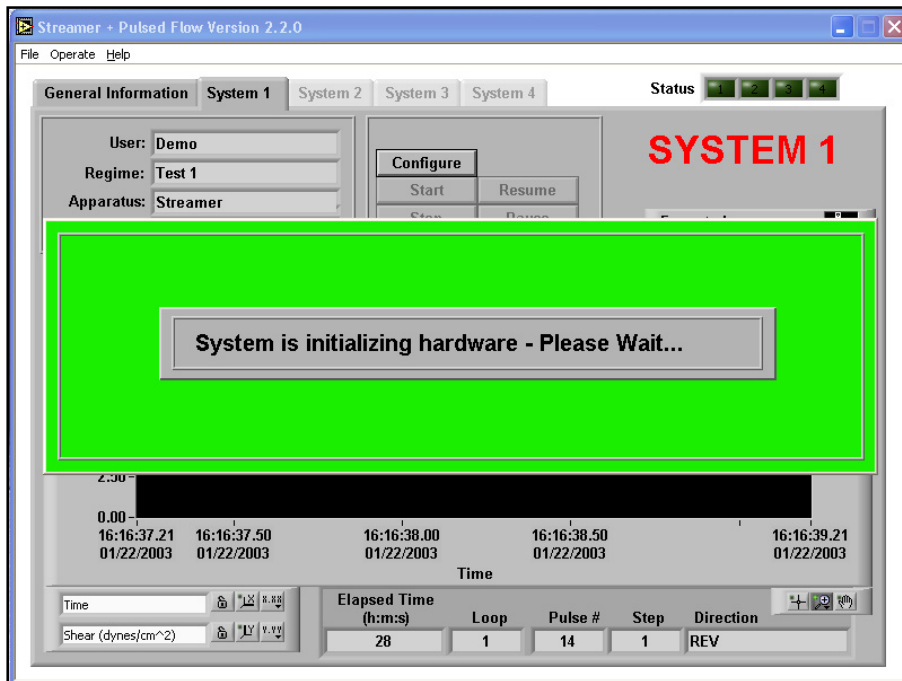
Select this option if you want to save regime data files.

*Valves in System?*

Select this option if you are using the Osci-Flow® Flow Controller.



## REINITIALIZE HARDWARE



**Function:** This panel will appear when the computer program is first started. It will also appear when the *Reinitialize Hardware* item is selected in the *Operate* menu. When the system is properly initiated, the pump will display PO1 and the Osci-Flow® valves will click. If power to the pump is cycled during experimentation, or communication is lost, the user should reinitialize the hardware before turning off the program and starting it again.

## STREAMSOFT™ V4.2 NOTES

- When running a regime in StreamSoft™ V4.2, do not run other applications on the same computer. The communication timing to the pump and Osci-Flow® requires full CPU availability. If another program or operation is running that requires CPU power, it is possible that the pump or valve timing could be interrupted. This effect may be noticeable when using the Osci-Flow® at a higher frequency than 2 seconds on, 2 seconds off, or when oscillating the pump speed to create pulsatile flow.
- When the *Select Pump to Use* window appears when opening the StreamSoft™ V4.2 software, select the pump named *MasterFlex Peristaltic Pump* to ensure correct function of the equipment.



## DOING AN EXPERIMENT

### CREATING A REGIME

1. From the main panel, select the *Configure Regimes* item in the *Operate* menu.
2. Click on an existing user name.
3. To create a new regimen, click on *New Regime*. Enter a name in the *Regime Name* field.
4. Click *Insert Step*; give this step a name in the *Step Name* field.
5. Click on *Save Regime*. The regime name should appear in the *Regimes for Selected Users* field at the top.
6. Specify the Flow Type (FWD, REV, PULSED, OSCILLATION), ON/HI & OFF/LO times (only when using the pulsed or oscillation functions; see pages 11-12 for more details), Shear, and Duration for this step. Click on *Save Regime* to save all information entered up to this point.

**NOTE:** *If you are using the OSCILLATION function, create a first step in the regime in FWD mode. This step is required to push out the air that remains in the top of the Streamer® after the top is opened for slide insertion. The first step will push this air through to the outlet in the medium bottle.*

#### If you wish to add additional steps:

1. Click *Insert Step*. You will be queried as to whether this step should be inserted before or after the current step. Click on *before* or *after* according to your preference. Enter the preferred parameters as in #6. If this step was inserted after the step entered in #6, you can also use the *GoTo* and *Loop* options to

- loop through steps 1 and 2. Under *GoTo* in step 2, enter "1". Under *Loop*, enter the number of times that you would like to loop through steps 1 and 2.
2. Add additional steps as desired. Once the regime is complete, click on *Save Regime*.
3. **Optional:** Check the shear stress(es) in your regime to be sure that they are achievable with your apparatus, tubing size and pump. Click on *Check Shear* at the bottom of the *Configure Regimes* window while your regime is selected (see pages 11-12). The *Pre-Test Configuration* window will appear (see page 6). Select a user, regime, and apparatus. Click on *Update*. The software will tell you if your shear stresses are achievable with this apparatus and the tubing size and pump assigned to it. Modify shear stresses if necessary.
4. The regime is now ready to run.

### FILLING THE SYSTEM TO ELIMINATE AIR BUBBLES

Before using the Osci-Flow® system with cells, all of the tubing must be filled with media and all air bubbles removed. To fill the system, create a regime with two steps, the first in FWD mode and the second in REV mode. Each step should be 2 minutes at a shear stress level  $\frac{1}{2}$  that of which your device is capable. This will give sufficient time for fluid to fill all of the tubing. As you notice air bubbles in the silicone tubing at different locations, shake the tubing to release the air bubbles.



## OSCI-FLOW® TROUBLESHOOTING

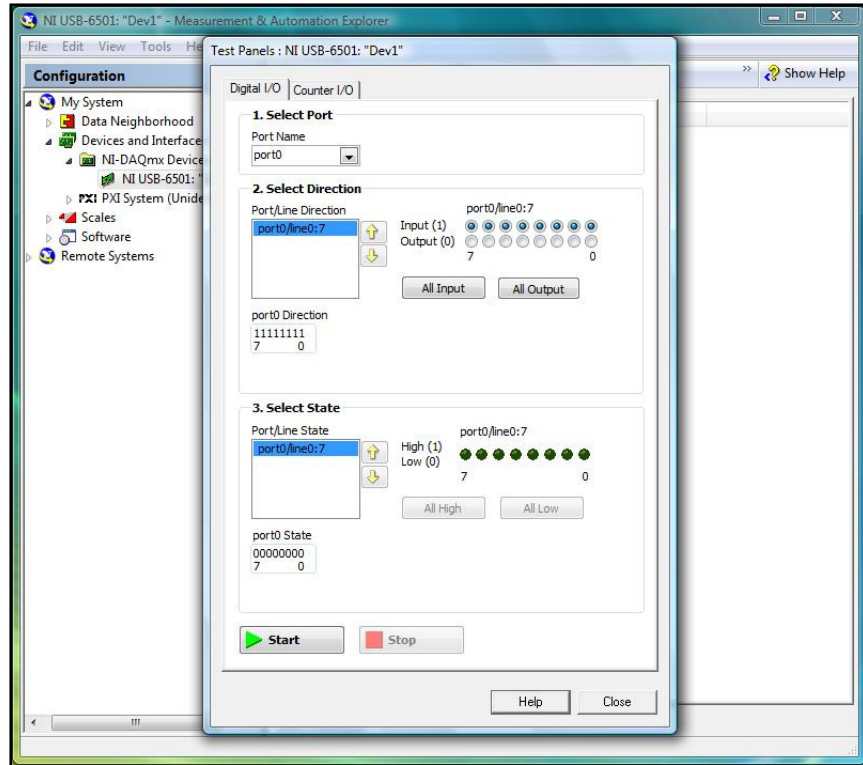
### WHEN THE OSCI-FLOW® VALVES ARE NOT RESPONDING

When the Osci-Flow® valves do not respond, the following troubleshooting steps should be taken: -

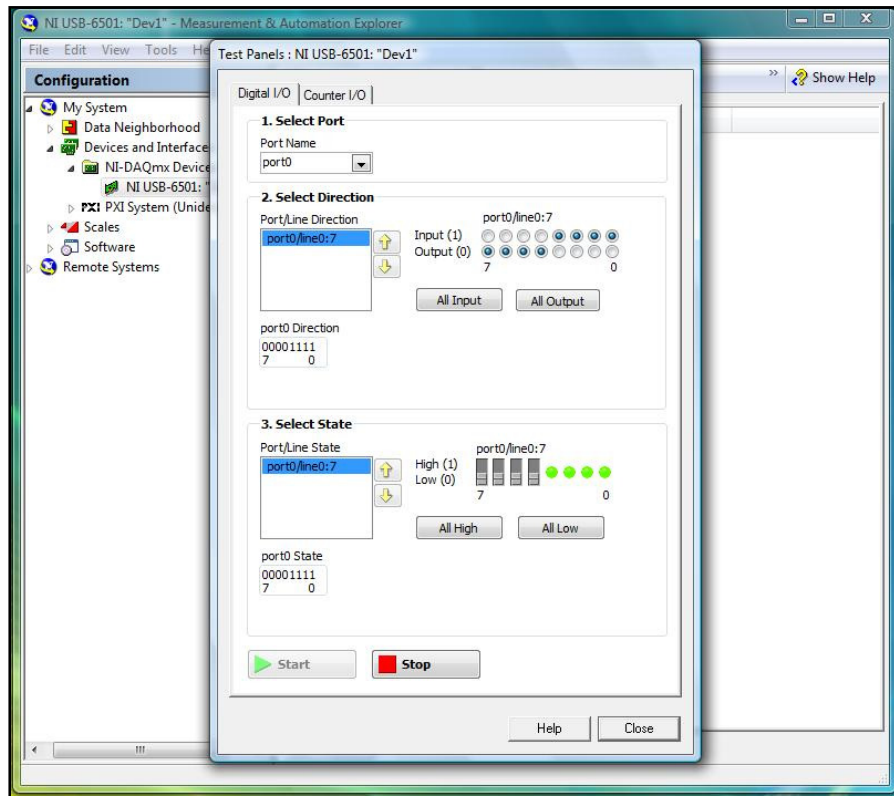
- Check that the Osci-Flow® is powered ON. The red light on the front of the box should be illuminated.
- Check all connections to be sure that they are intact: one end of the USB cable should be fully inserted into the USB slot on the side of the computer, and the other end should be connected to the back of the Osci-Flow®.
- Check that tubing has been inserted into the Osci-Flow® pinch valves. If there is no tubing in the valves, they will not return to their "off" position and the device will appear to be malfunctioning.
- Stop and restart the software. The Osci-Flow® valves should click as the software is initializing. If the valves do not click, open the *Operate* menu in the software and select the *Configure System* option. Make sure that the *Valves in System?* option is selected. If not, select this option and click *Return*.
- If the valves do not click at this point, proceed with the following steps: -
  1. Close the StreamSoft™ software so that nothing is running but the Windows® environment.
  2. Disconnect the USB cable from the computer.
  3. Turn off the Osci-Flow®.
  4. Turn on the Osci-Flow® and reconnect the USB cable to the computer.
  5. Start the StreamSoft™ software. The Osci-Flow® valves should click as the computer is initializing the hardware.
- If the valves do not click, proceed with the following steps: -
  1. With the Osci-Flow® powered on and with all connections intact, open up the *Measurement & Automation* explorer from the Desktop of your computer. If there is not a shortcut on the desktop, check in the folder named *National Instruments* in *All Programs* under the *Start* menu.
  2. Under *Devices and Interfaces* click on *NI-DAXmx* Devices. *NI USB-6501: "Dev1"* should be listed.
  3. Right click on this device and choose *Test Panels*.
  4. A warning window will might appear. Simply click *Yes* to continue.
  5. If a second warning window appears before the *Test Panels* appear, this means that the computer is not recognizing the Osci-Flow®. In this case, contact Flexcell.
  6. Once the *Test Panels* appear, in the *Digital I/O* tab the information in Figure 2 will be shown.
  7. In 2. *Select Direction*, mouse click **Output (0)** numbers **7, 6, 5** and **4** (see Fig. 3), then click *Start*. At this point, two of the valves should click.
  8. In 2. *Select Direction*, mouse click **All Input** to release the valves to their de-energized state.
  9. Once the valves are in their de-energized state, click *Stop*.

**If the Osci-Flow® does not respond in the above procedures, the unit should be returned to Flexcell for repair.**





**Figure 2.** Test Panel Window.



**Figure 3.** Test Panel with **Output (o)** buttons adjusted.



## WARRANTY INFORMATION

1. **FLEXCELL INTERNATIONAL CORPORATION** warrants to the original purchaser/customer all hardware components of the **Osci-Flow® System** for a period of **one year** from the date of delivery to the purchaser/customer to be free from manufacturing defects in workmanship or materials with the following exceptions, terms and conditions:
  - a. **ITEMS EXCLUDED FROM THE WARRANTY ARE:** software, disks, manuals and external peripherals such as printers, mouse or track ball units, imaging devices, vacuum pumps, air tanks, electric voltage converters, compressors, surge suppressers and all other accessory equipment.
  - b. **DURING THE WARRANTY PERIOD**, the purchaser/customer must notify Flexcell of any warranty claim in writing, by telephone, fax transmission or email identifying each defective part or specifically describe the exact problem no later than the last day the warranty is in effect.
  - c. **FLEXCELL AGREES** to correct any defect in workmanship or material and supply new or rebuilt parts in exchange for defective parts upon completion and submission by purchaser/customer of a printed "Parts Return Authorization" form furnished by Flexcell. Parts must be properly packed in original container and shipped to our factory service center or distributor with all shipping costs prepaid if the unit is out of warranty coverage. If the original shipping box is not available, Flexcell will send the required protective shipping container. (Flexcell will recommend the insurance value for parts or equipment to be shipped.) Return carrier shipping costs will be paid by Flexcell from the service center. The purchaser/customer is solely responsible for payment of custom fees, taxes, holding fees or value added taxes.
  - d. **THIS LIMITED WARRANTY** only covers failures due to defects in materials or workmanship which occur during normal use. It does not cover damage which occurs in shipment or failures of original equipment due to products identified as add-ons not manufactured by Flexcell International Corporation or its distributors nor does this limited warranty cover damages or failures which result from accident or disaster such as fire, explosion, flood, wind, lightning, or earthquake or misuse, abuse, neglect, mishandling, misapplication, alteration, faulty installation, modification or service by anyone other than our factory or distributor. This warranty is extended only to the original purchaser/customer unless a transfer of ownership is approved by Flexcell in writing.
  - e. **LIMITED LIABILITY.** Flexcell or its distributor's only liability shall be to remedy any defect to comply with its warranty and return the repaired equipment to function as designed. Under no circumstances shall Flexcell or its distributors be liable for any special incidental or consequential damages based upon breach of warranty or contract or negligence. Such damages include, but are not limited to: loss of profits, revenue, loss of data, down time, customer's material or time.
  - f. **DISCLAIMER OF WARRANTIES:** The Limited Warranty expressed in the foregoing language is the only warranty applicable to this product. Any other warranty, expressed or implied warranty or of merchantability or fitness for a particular purpose are hereby disclaimed. No oral or written information or advice provided by Flexcell, through its agents or employees, in the use and functioning of the equipment shall in any way create a warranty or in any way increase the scope of this limited warranty.
  - g. **DISCLAIMER: LANGUAGE.** This warranty document, accompanying instruction manual and supplemental applicable laws appear in the English language. In the event of any inconsistency in the meaning of the words and terminology and any foreign language translation, the English language shall prevail.
2. **GOVERNING LAW.** The performance of the duties and liabilities of the parties under the terms and conditions of this Limited Warranty shall be governed in all respects by the laws of the Commonwealth of Pennsylvania, the United States of America.

**APPLICATION OF STATE LAWS:** Some states do not allow the exclusion or limitation of consequential damages nor do some states allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

3. **INTERNATIONAL CUSTOMERS.** The full text of the foregoing limited warranty and all disclaimers is applicable to international customers/purchasers except when the purchase was made from an international distributor or reseller, the warranty will be covered through your distributor or reseller.

If technical advisory support service is not available through your distributor or reseller, for service contact warranty headquarters by phone or fax.

Within the United States only - Toll Free 1-800-728-3714 - Fax: 1-919-732-5196

Email : [info@flexcellint.com](mailto:info@flexcellint.com)

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## CONTACTING FLEXCELL

### **North America**

Flexcell International Corporation  
2730 Tucker Street, Suite 200  
Burlington  
NC 27215  
USA

Phone: 919-732-1591  
800-728-3714 (USA only)  
Fax: 919-732-5196  
Email: [info@flexcellint.com](mailto:info@flexcellint.com)  
Web: [www.flexcellint.com](http://www.flexcellint.com)

### **Europe**

Dunn Labortechnik GmbH  
Thelenberg 6  
56567 Asbach  
Germany

Phone: +49-2683-43094  
Fax: +49-2683-42776  
Email: [info@dunnlab.de](mailto:info@dunnlab.de)  
Web: [www.dunnlab.de](http://www.dunnlab.de)

### **Japan**

LMS CO. LTD.  
3-6-7, Hongo,  
Bunkyo-ku, Tokyo 113-0033  
Japan

Phone: +81-3-5842-4171  
Fax: +81-3-5842-4180  
Email: [intldpt@lms.co.jp](mailto:intldpt@lms.co.jp)

### **Taiwan**

Nature Opera Biotechnology, Inc.  
9F-2, No.70 Sec.4, Cheng Kung Rd.  
Nei-Hu Dist.  
Taipei  
Taiwan

Phone: +886-2-27905097  
Fax: +886-2-27931322  
Email: [nobio@seed.net.tw](mailto:nobio@seed.net.tw)

### **Brazil**

Sellex, Inc.  
5225 Wisconsin Ave, NW  
Suite 306  
Washington, DC 20015

Phone: 5506-4646  
Fax: 5505-7433  
Web: [www.sellex.com](http://www.sellex.com)

### **China, Hong Kong, Malaysia**

Bio Excellence International Tech Co., Ltd

Email: [slby800@yahoo.com](mailto:slby800@yahoo.com)  
Web: [www.bio-goods.com](http://www.bio-goods.com)

### **South Korea**

Lee Baeg Scientific Co., Ltd.

Web: [www.lbscience.com](http://www.lbscience.com)

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