



nura

nuraloop — User Manual



model: E00B
Power: 5V, 0.2A
Wireless frequency band: 2400-2483.5 MHz





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NuraLoop safety information



**Read this manual before using the NuraLoop for the first time.
Keep this manual handy for future reference.**

The NuraLoop has been designed and tested for safety and comfort, but please note: exposure to any noise of 85 Decibels (dB) or above (approximately the same volume as a food blender) can cause gradual hearing loss. Due to the clarity and noise cancelling of the NuraLoop, you won't need to listen to your music as loudly as with many conventional headphones.

Monitor your use. Hearing loss is a function of loudness versus time — the louder the volume, the less time you can be exposed to it. The quieter the volume, the longer you can listen. For example, 8 hours at 85 dB causes as much damage as 4 hours at 88 dB, 2 hours at 91 dB, or just 15 minutes at 100 dB.

Only use the NuraLoop with the volume set at a comfortable, moderate level.

Do not listen to music at a high volume for any extended period.

Be aware that reminders or warning sounds, i.e. alarms, message tones and incoming calls, might vary while using the NuraLoop.

If you experience a warming sensation or loss of hearing, **remove the NuraLoop from your head immediately and contact Nura support.**

If the NuraLoop emits a loud or unusual noise, stop using it and contact Nura support immediately.

Due to noise-cancelling technology, **do not** use the NuraLoop at any time when an inability to hear may present a danger to yourself or others. For example, while driving, riding a bicycle, in a construction site, or in or near traffic.

If you're using the NuraLoop for phone calls while driving, then use caution and follow applicable laws regarding mobile phone and headphone use. Some jurisdictions impose specific limitations such as using a single earpiece while driving.

Use only certified Nura cables to charge the NuraLoop.

Charging the NuraLoop should be done only by following the instructions in this user manual.

Do not make unauthorised alterations to this product. Any attempt to do so will void the warranty.

CAUTION the battery shall not be exposed to excessive heat such as sunshine, or the like.

DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, can result in an explosion.

Leaving a battery in an extremely high temperature surrounding environment can result in an explosion or the leakage of flammable liquid or gas.

A battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas.



Contains small parts which may be a choking hazard. Not suitable for children under age 3.



This product contains magnetic material. Consult your physician on whether this might affect your implantable medical device.



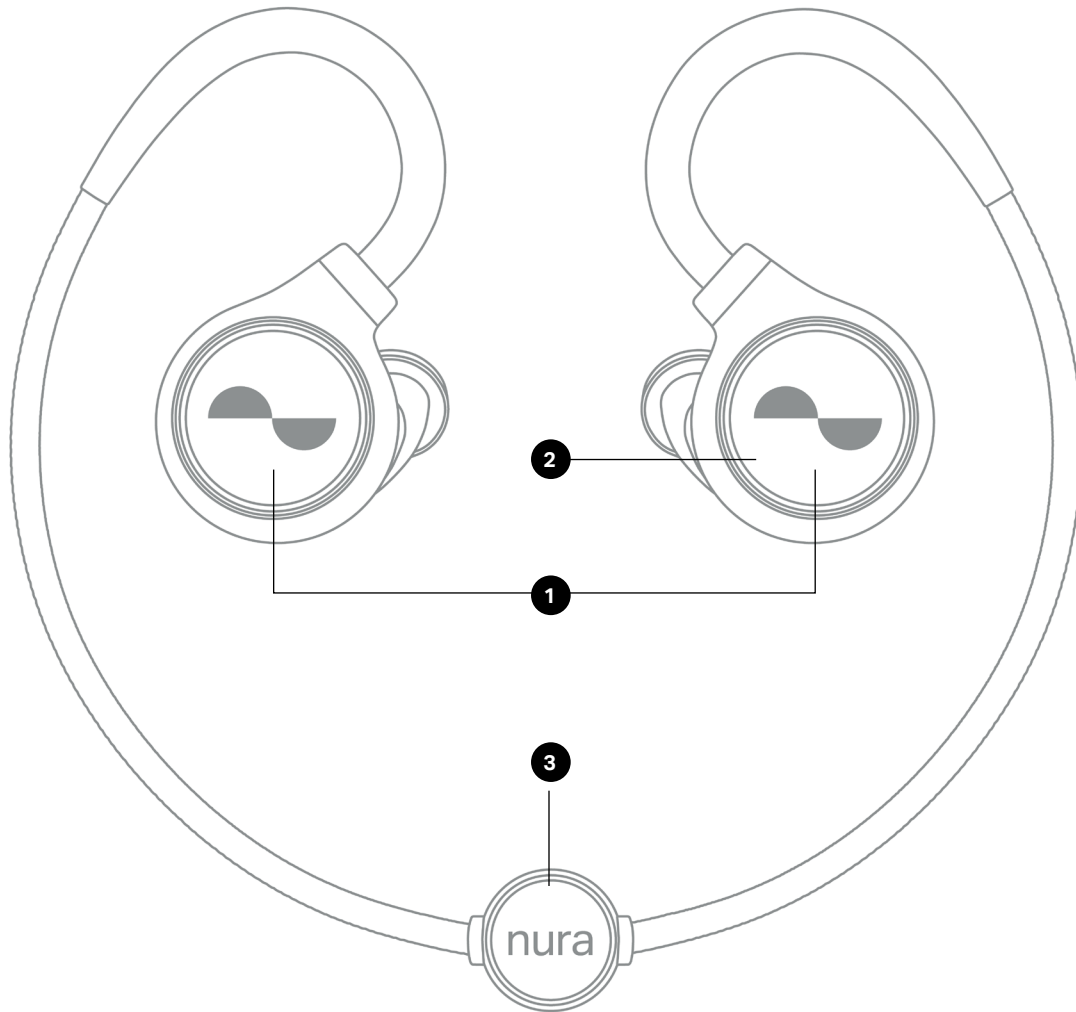
Li-ion

Removal of the rechargeable lithium-ion battery in this product should be conducted only by a qualified professional.



Getting started

Following these steps to set up your NuraLoop the first time you use it —



- 1 TouchDials
- 2 Voice call microphone
- 3 Magnetic Connector



What's in the box

Your NuraLoop will come with:

1. NuraLoop
2. Charging cable
3. Analog Cable
4. Travel Case
5. 4 x Multi-Sized silicone ear tips
6. 4 x Replacement Mesh

The soft case is in a compartment in the left side of the packaging. The USB-A charging cable and analog cable are located underneath the NuraLoop. Simply pull up the tags to reveal the accessories.



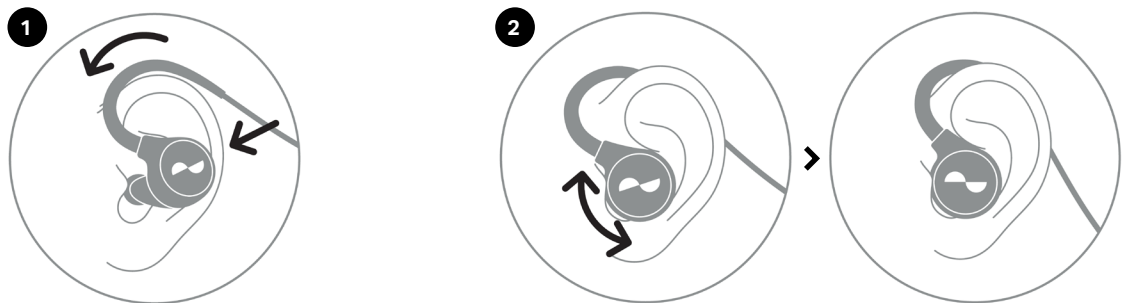


Fitting your NuraLoop

Put your NuraLoop on

1. Left and Right - Hold the ear tip marked L in your left hand, and the ear tip marked R in your right hand, with the curved ear hooks pointed upwards.
2. Position your NuraLoop - Lift your NuraLoop over your head so that the cable sits at the back of your neck. Place the ear hooks over your ears.

Making adjustments to the fit



1. **Adjust your NuraLoop** - Insert the ear tips into your ears and rotate back and forth to find the right fit. Your NuraLoop should feel secure and comfortable.
2. **Adjust ear hooks** - Adjust the malleable ear hooks so they sit comfortably in the curve behind your ear. The ear hooks will help keep your NuraLoop secure as you move around.

To ensure your NuraLoop fits comfortably, try the different sized ear tips to find what works best for you.

Turning your NuraLoop on/off

The first time you turn on your NuraLoop it will turn on automatically when placed in your ears. After completing personalisation you will have the option to set your NuraLoop to Manual On/Off Mode (recommended) or Auto On/Off Mode.

Manual On/Off Mode (recommended)

Press and hold both TouchDials for 3 seconds to turn your NuraLoop on/off. In Manual Mode you can configure the NuraLoop to automatically turn off after a period of silence.

To adjust the inactivity timer:

1. Open The Nura App
 2. Tap **Menu (≡) > Device Settings > Inactivity Timer**
 3. You can choose from either of the following three options:
- Never turn off automatically
 - Prompt after 5 minutes of silence
 - Prompt after 5 minutes, then every 30 minutes.



Auto On/Off Mode

In Auto Mode your NuraLoop will automatically turn on when placed in your ears, and automatically turn off one minute after being removed from your ears.

How to change between Manual & Auto On/Off Mode?

1. Open the Nura app with your NuraLoop connected via Bluetooth.
2. Then tap on the Menu icon at the top left (☰)
3. Tap on **Device Settings > On/Off Control**
4. Select which mode you would prefer.

If you do not have the option to change the on/off mode, please ensure you have updated your NuraLoop to the latest firmware.

Downloading the Nura app

To set up your NuraLoop, you'll need to personalise it via the Nura app.

You can download the Nura app from:

- iOS — the App Store
- Android — Google Play Store

Nura app system requirements:

- iOS — iOS 9.3+ and Bluetooth® 4
- Android — Android 5.0+ and Bluetooth® 4

Connecting your NuraLoop with Bluetooth®

You'll need to connect your mobile device via Bluetooth in order to access the Nura app and personalise your NuraLoop.

To connect your NuraLoop with Bluetooth:

1. Remove cables. Bluetooth will only activate when no cables are connected.
2. Turn on your NuraLoop.
3. On your mobile device go to **Settings > Bluetooth**
4. Select **NuraLoop XXX**. XXX is the NuraLoop unique pairing number.

Don't select NuraLoop XXX [LE]. This is NuraLoop low-energy mode, which automatically connects after you've connected to NuraLoop XXX.



Swapping between Bluetooth® devices

Your NuraLoop automatically enters discoverable mode for two minutes when you first turn it on so you can easily swap between your devices.

You can also turn on discoverable mode at any time:

1. Open the Nura app.
2. Select the **Menu > Device Settings > Enter discoverable mode.**

When your NuraLoop is in discoverable mode, select NuraLoop XXX in the Bluetooth settings of any device you'd like to switch to.

A voice prompt will announce "Bluetooth device changed."

You have now swapped your connection. Once paired, you can switch devices at any time without needing to enter discoverable mode.

Personalising your NuraLoop

Before you can start using your NuraLoop, you will need to personalise it. When you personalise, your NuraLoop learns how you hear.

Before personalising your NuraLoop:

1. Download the Nura app.
2. In the Nura app, tap Create an account and enter your details. If you already have a Nura account, then tap Log in instead.
3. Select NuraLoop.
4. Turn on your NuraLoop.
5. Open Bluetooth Settings on the Nura app and select NuraLoop XXX.

Personalising your NuraLoop

1. In the Nura app, tap Begin to begin personalisation.
2. Take some time to adjust your NuraLoop so it is comfortable, secure, and creates a good seal against your ears, then Run Fit Test. Once you have a good fit, personalisation starts and takes about a minute.
3. Tap Personalised to hear music with your hearing profile applied.
4. Use the slider to adjust your Immersion.
5. Scroll your finger around the right TouchDial to adjust the volume of your music.
6. Scroll your finger around the left TouchDial to adjust between Active Noise Cancellation (ANC) and Social Mode.
7. Customise your NuraLoop TouchDials. You can also do this later via Settings.
8. Choose between Manual On/Off or Auto On/Off. You can also do this later via Settings.

Your NuraLoop is now personalised with your unique hearing profile.



Updating your NuraLoop

In order to access the latest and greatest features for your NuraLoop make sure you update:

Your Nura App

To update the Nura App, open the App Store (for iOS devices) or Google Play (for Android devices) to check for available updates.

Your NuraLoop

Every now and then, we'll add significant improvements to the NuraLoop with a firmware upgrade. These will be either automatically applied to your device or you may need to perform the below.

To update your NuraLoop firmware:

1. Open the Nura app.
2. A message will appear that an update is available, tap Start update, or, Tap **Menu > Device Settings > Software update > Start update**
3. Your upgrade will begin.

Feel free to take off your NuraLoop, but keep it close to your phone with the screen turned on. If the screen turns off, or the process is interrupted, simply return to the app and start the update again.



Your NuraLoop

This section contains everything you need to know about using your NuraLoop.

Charging your NuraLoop

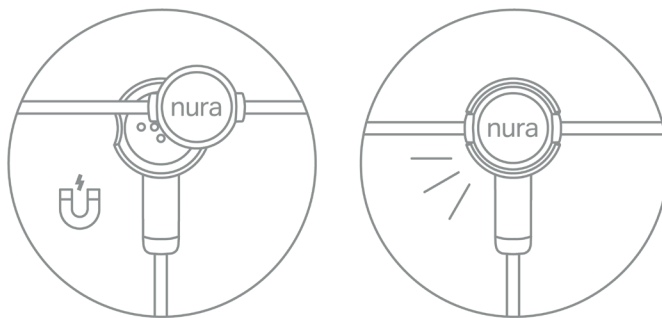
1. Connect your NuraLoop to the USB-A charging cable (comes included).
2. Connect the cable to a computer or wall charger.

The battery takes approximately two hours to fully charge.

The NuraLoop battery provides 16+ hours of wireless use. Ten minutes of charging will give you two hours of wireless listening.

To connect your USB-A charging cable:

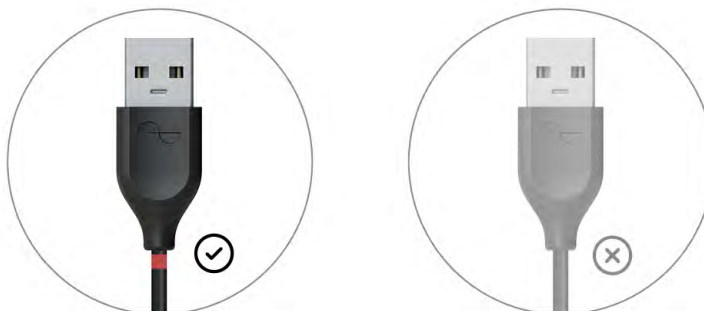
The NuraLoop magnetic connector cables snap into place automatically.




The USB-A charging cable has an LED light that pulsates when the NuraLoop is charging. When the NuraLoop is fully charged, the LED light will stop pulsating and become solid. The LED light can be seen on the back of the magnetic cable.

NuraLoop Cable Replacement Program

Nura has determined that a fault exists with NuraLoop charging cables shipped before June 2020. Replacement cables were shipped in June 2020. All customers who purchased and received a NuraLoop prior to this are asked to dispose of the charging cable that was originally shipped with your device as it may damage internal componentry.



The replacement cable can be identified by a  red band.



Checking the NuraLoop battery

While connected to your NuraLoop, you can check the battery indicator in the top-right corner of the Nura app.

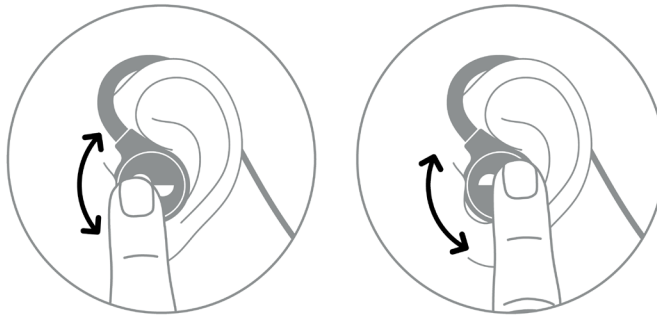
A voice prompt will announce your battery level when you first turn on your NuraLoop. A voice prompt will also announce "battery low" when your NuraLoop needs charging.

Using the NuraLoop TouchDials

The NuraLoop has a TouchDial on each side that you can tap, double tap and dial to perform useful functions.

Dial

Dial clockwise and anticlockwise to adjust the level of ANC/Social Mode and volume. Your NuraLoop comes automatically set up with the left dial controlling ANC/Social Mode and the right dial controlling the volume. You can customise the functions in the Nura app.



Tap/ Double tap

Tap/ Double tap the TouchDials to skip tracks, play/pause and more. Your NuraLoop comes automatically set up with the left double tap controlling ANC/Social Mode and the right double tap controlling play/pause. You can customise the functions in the Nura app.





Customise

You can customise both the tap, double tap and dial controls in the Nura app:

1. Open the Nura app with your NuraLoop connected via Bluetooth to your device.
2. Tap on the Menu icon at the top left (☰).
3. Tap on **Device Settings > Configure Touch Buttons**.
4. Choose the Tap and Dial controls you wish to adjust.

When using the Analog cable, only the following tap commands are available: enable/disable immersion, enable/disable social mode, volume up, volume down. All other tap commands are disabled when using an analog connection.

Missing double tap? Please ensure you have updated your NuraLoop to the latest firmware.

Making and receiving voice calls with your NuraLoop

The NuraLoop includes highly sensitive microphones for enhanced voice call quality.

When your NuraLoop is connected via Bluetooth, you can answer voice calls:

- Directly on your phone;
- Or by using the NuraLoop TouchDials, if you have customised the functions to the left or right Tap/Double tap within the Nura app.



Connecting cables to your NuraLoop

Your NuraLoop comes with an analog cable and a USB-A charging cable.

Please note: the NuraLoop analog cable is designed to be worn behind your head. Do not attempt to disconnect the cable that runs between the two ear buds. This cable is not detachable.

NuraLoop cables:



USB-A charging cable



Analog cable

Connect a cable:

The NuraLoop magnetic connector cables snap into place automatically.



If you're having issues connecting your cable to the NuraLoop, simply try connecting the cable the other way around. Once the magnets connect the cable will latch onto the NuraLoop.





Connecting your NuraLoop to other products

You can connect your NuraLoop to other products in the following ways:

Connection	Quality Lossless Audio	Voice Calls	TouchDial Controls: Immersion, Social Mode, Volume	TouchDial Controls: Track Navigation, Play / Pause Music, Call Control
Bluetooth 	Near lossless (via Qualcomm® aptX™ HD audio)	✓	✓	✓
Analog 	✓	✗	✓	✗

- The Analog cable cannot be used when your NuraLoop's battery is not charged.
- The NuraLoop USB-A charging cable (comes included) is for charging only. You cannot listen to audio with the USB-A cable.
- The NuraLoop's personalised sound works no matter how you connect — wireless or wired.
- Don't connect your NuraLoop to an external headphone amplifier as the NuraLoop has an amplifier built-in.
- The NuraLoop does not currently support Apple Siri or Google Assistant.



Computers

Mac

Connect your NuraLoop via Bluetooth —

1. Disconnect the analog cable/ USB-A charging cable from your NuraLoop.
2. Turn on your NuraLoop.
3. Select the Apple logo from the top left and then **System Preferences > Bluetooth**. Your NuraLoop will show in the list as 'Not Connected'.
4. Select 'Pair' on NuraLoop XXX. XXX is the NuraLoop unique pairing number. Your NuraLoop should then show as connected.

Alternatively, you can connect your NuraLoop to a Mac with the NuraLoop analog cable. Please note: the NuraLoop microphones cannot be used when connected via analog cable.

PC

Connect your NuraLoop with Bluetooth —

1. Disconnect the analog cable/ USB-A charging cable from your NuraLoop.
2. Turn on your NuraLoop
3. Click the Bluetooth icon on your computer's taskbar.
4. From Bluetooth & other devices, click Add Bluetooth or other device.
5. Select NuraLoop XXX. XXX is the NuraLoop unique pairing number.

Alternatively, you can connect your NuraLoop to a PC with the NuraLoop analog cable. Please note: the NuraLoop microphones cannot be used when connected via analog cable.

TVs

Audio configurations on TVs vary. Check your TV's connectivity is compatible with NuraLoop connectivity.

Aeroplane adaptors

Audio jack configurations on aeroplanes vary. If the aeroplane adaptor has a 3.5 mm jack, then use the NuraLoop analog cable (comes included).

NuraLoop as IEM

You can use the analog cable to use the NuraLoop as an In Ear Monitor (IEM) for monitoring during live performances. Please note: the NuraLoop microphones cannot be used when connected via analog cable.



Changing the NuraLoop ear tips

The NuraLoop comes with four ear tip sizes, S, M, L and XL.

Try all the ear tip sizes to find the ones that best fit your ears.

You'll know you have a good seal if the sound around you quietens when you turn on your NuraLoop.

To change the NuraLoop ear tips:

1. Gently pull the ear tip to remove.
2. Push the new ear tip onto the NuraLoop.
3. Check the new ear tip is pushed on all the way.

Cleaning the NuraLoop

Your NuraLoop needs cleaning from time to time.

Please note: never use alcohol, cleaning solvents, or strong detergents when cleaning the NuraLoop.

To clean the NuraLoop Ear Tips:

1. Remove the ear tips, and wash them with water and a mild detergent.
2. Rinse and dry the ear tips and set aside.
3. Meanwhile, inspect the mesh on your NuraLoop. If the mesh appears to be clogged, please view our "Replacing your NuraLoop mesh" support article.
4. Reattach the ear tips.
5. Wipe the NuraLoop with a soft, damp cloth.



Replacing the NuraLoop mesh

If the NuraLoop mesh appears to be clogged you will need to replace the mesh.

You will need:

- Replacement mesh (comes included)
- Tweezers
- Water and a mild detergent
- Soft, damp cloth

To replace your NuraLoop mesh:

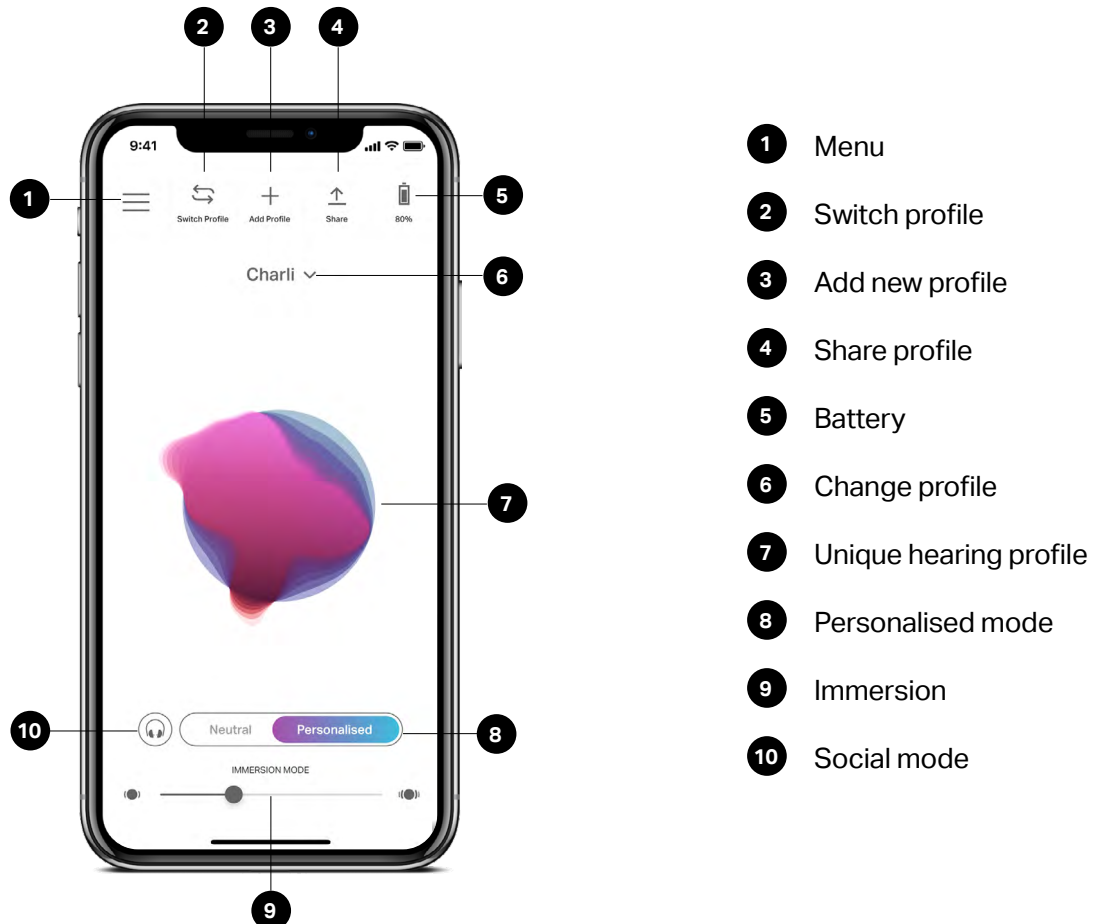
1. Remove the ear tips, and wash them with water and a mild detergent.
2. Rinse and dry the ear tips and set aside.
3. Remove the mesh using tweezers.
4. Gently remove any remaining adhesive with the tweezers.
5. Peel the backing off the new mesh and use tweezers to position it on your NuraLoop.
6. Apply gentle pressure with your finger for a few seconds to ensure the adhesive makes good contact.
7. Reattach the ear tips.
8. Wipe your NuraLoop with a soft, damp cloth.



The Nura app

Read on for everything that you need to know about the Nura app —

With the Nura app, you can adjust the level of Immersion, change or add Hearing Profiles, check battery status, enable/disable ANC and Social Mode, and more.



Nura app features

Choosing the level of Immersion

1. Open the Nura app.
2. Use the **Immersion** slider to choose your preferred level of bass.

Please note: always set your Immersion to a comfortable, moderate level when you're using your NuraLoop for an extended period of time.



Adjusting your Active Noise Cancellation (ANC)/ Social Mode

Active Noise Cancellation reduces outside noise so you can focus on your music.

Social Mode passes outside sound into your NuraLoop so you can hear conversations and your surroundings.

You can adjust ANC/ Social Mode via the TouchDials or in-app:

TouchDial options

Dial

You can assign Social Mode to either of the Dial commands through the Nura app. Doing so will allow you to Dial between Social mode and full Active Noise Cancelling.

Tap/Double tap

You can additionally assign Social Mode to the Tap/Double tap function on either side by customising the tap functions in the Nura app. Doing so will simply toggle Social Mode On/Off.

In-app

1. Tap the Social Mode button on the homepage of the Nura app.
2. Either move the dial on the app clockwise and anticlockwise, or scroll your finger around the left TouchDial to adjust between Active Noise Cancelling and Social Mode.

Disabling ANC/ Social Mode

To save a small amount of battery power, ANC/ Social Mode can be completely disabled via the Device Settings.

1. Open the Nura app with your NuraLoop connected via Bluetooth to your device.
2. Tap on the Menu icon at the top left (≡).
3. Tap on **Device Settings**.
4. Scroll down to **Enable Social Mode & ANC (Active Noise Cancellation)**,
5. Tap on the setting to toggle it on or off.



Changing the NuraLoop voice language

The NuraLoop voice guides you through personalising your NuraLoop, announces the battery level and identifies connected devices. To change the language:

1. Open the Nura app.
2. Tap on the Menu icon at the top left (≡).
3. Tap on **Device Settings > Change voice language**.
4. Choose your preferred language.
5. To confirm the change, tap **Yes**.

Please note: it takes approximately 20 minutes for the voice language to change. The NuraLoop needs to install new software to change your language.

Switching, adding and deleting hearing profiles

You can store up to three hearing profiles on your NuraLoop at a time.

Switching profiles:

1. Open the Nura app.
2. Tap **Switch Profile** on the Nura app homepage at the top left.
3. Tap the hearing profile you'd like to switch to.

Adding a hearing profile:

1. Open the Nura app.
2. Tap **Add Profile** on the Nura app homepage at the top centre.
3. If you own the NuraLoop you're using, select **Owner**. If you're using someone else's NuraLoop, select **Another Person**.
4. Follow the app prompts to add your new hearing profile.

Deleting a hearing profile:

1. Open the Nura app.
2. Tap on the Menu icon at the top left (≡).
3. Tap on **Device Settings**. Scroll down and tap on **Delete Hearing Profile**.
4. Select the hearing profile you'd like to delete.
5. The Nura app confirms your hearing profile has been deleted.



Troubleshooting

If you're ever having trouble with your NuraLoop, read the following troubleshooting.

Resetting your NuraLoop

Device Reset

1. Connect your NuraLoop to the USB-A charging cable.
2. Connect the USB-A charging cable to your computer.
3. Unplug the USB-A charging cable from your NuraLoop.

Your NuraLoop has now been hard reset.

If your issue persists, perform a factory reset.

Factory Reset

1. Open the Nura app.
2. Tap **Menu > Device Settings > Perform Factory Reset**

Note: this will delete your hearing profiles.

If your NuraLoop won't charge

- Make sure you're charging with the NuraLoop USB-A cable only.
- If you're trying to charge with a computer, then try using a different USB port or a wall charger.
- If you're trying to charge with a wall charger, then try charging with a computer.
- If you're attempting to charge with a USB hub, then make sure it's powered.

The USB-A charging cable has an LED light that pulsates when the NuraLoop is charging. When the NuraLoop is fully charged, the LED light will become solid.

Further Troubleshooting

1. Leave your NuraLoop on charge for 2 hours
2. Reset your NuraLoop

If your NuraLoop won't perform the personalisation process

- Check our **Fitting your NuraLoop** guide in **Getting Started** to ensure you have the correct fit.
- Make sure your NuraLoop is sitting securely in your ears, remove any accessories which sit near your ears, and if you have long hair, tie it back.
- Check there are no obstructions blocking the mesh e.g. wax build up, packaging remnants etc. Any blockages will impact the ability of the NuraLoop to detect your hearing.



- Make sure you're in a quiet place, sit still and try not to talk during personalisation.
- Check you have a stable internet and Bluetooth connection
- Check your mobile device and the Nura app have been updated to the latest version.

Further troubleshooting

1. 'Forget' your NuraLoop from your device's Bluetooth settings, and pair again.
2. Reset the device you are trying to connect to.
3. Delete and reinstall the Nura app.
4. Reset your NuraLoop.
5. Clean your NuraLoop.
6. Try and perform a calibration on an alternative device such as a spare or friend or family member's phone.
7. Replace your NuraLoop mesh.

If your NuraLoop won't connect to the Nura app

- Check your mobile device and the Nura app have been updated to the latest version.
- Close and re-open the Nura app.
- Check your NuraLoop is connected to your mobile device with Bluetooth. You need to be connected with Bluetooth to use the Nura app. Bluetooth will only activate when no cables are connected.
- Check your internet connection is stable.
- Delete the Nura app, restart your mobile device and then reinstall the Nura app.
- Reset your NuraLoop.

If you're having trouble connecting your NuraLoop via Bluetooth

- Check your NuraLoop and device are charged.
- Ensure your NuraLoop and device are within 10 feet of each other.
- Remove USB-A or analog cable. Bluetooth will only activate when no cables are connected.
- Check you're connecting to **NuraLoop XXX**, not **NuraLoop XXX[LE]**.
- **NuraLoop XXX [LE]** is the NuraLoop low-energy mode, which will automatically connect after you've connected to **NuraLoop XXX**.
- Move away from other Bluetooth devices, microwaves and wireless routers to avoid interference.



Further troubleshooting

- Re-start your device and try pairing your NuraLoop with Bluetooth again.
- If you've previously paired your NuraLoop with Bluetooth, then remove your NuraLoop from your device's paired device list and try pairing again.
- Reset your NuraLoop.

Bluetooth cutting in and out?

Bluetooth is designed for short distances, so you might experience some interference from time to time. To minimise Bluetooth interference, try the following:

- Move your paired device closer to the NuraLoop Bluetooth sensor, which is on the right side of the NuraLoop.
- Move your NuraLoop and device away from other Bluetooth devices, microwaves and wireless routers.
- Update your NuraLoop and mobile device to the latest versions.

If you're having trouble making calls with your NuraLoop

Follow these steps if you're having trouble making and receiving phone calls, or calls via Skype, FaceTime or other calling apps.

- Check you have updated your NuraLoop to the latest firmware.
- Check your NuraLoop is connected with Bluetooth.
- You are unable to make calls when connected via analog cable.
- Check that nothing is blocking your NuraLoop microphones.
- The microphones are located on each side of your NuraLoop.
- Disconnect your NuraLoop from your device and then reconnect.
- Check your Bluetooth connection.
- Poor call quality can be caused by a poor Bluetooth connection.
- Reset your NuraLoop.

If you're having trouble with your NuraLoop sound quality

To get the highest sound quality from your NuraLoop

- Use the NuraLoop analog cable to enable lossless transfer.
- Use a lossless file format, such as AIFF, WAV or FLAC.
- Use a lossless streaming service, such as Tidal.
- If you're using Spotify or a similar streaming service, use the high-quality streaming option. Ensure to check the streaming quality options in the platform's settings.
- Check the device is not in Social Mode.
- If you're using MP3 or MP3-like files, use high-bitrate MP3, Ogg or AAC files. Or use minimum 256kbps (and preferably 320kbps) files with modern codecs.
- Personalise your NuraLoop again.



The NuraLoop uses sensitive microphones to personalise, so movements, outside noises and heavy breathing can affect your hearing profile.

If the TouchDials aren't working correctly

1. Check your NuraLoop TouchDials have been set-up correctly.
2. Reset your NuraLoop.

Can't find what you're looking for? Try the following:

- Check your NuraLoop is charged.
- Check your mobile device and the Nura app have been updated to the latest version.
- Check your Bluetooth is connected.

Further Troubleshooting

1. Forget your NuraLoop from your device's Bluetooth settings, and pair again.
2. Reset the device which you are trying to connect to.
3. Delete and reinstall the Nura app.
4. Reset your NuraLoop.
5. Clean your NuraLoop.
6. Change your NuraLoop mesh.



Need more help?

Check our in-depth online help & support site nura.co/support

You can also contact us via email and live chat at nura.link/contact

Warranty

Your NuraLoop is covered by a one-year limited warranty. Find out more at nura.co/returns



Compliance

nura® adheres to the certification requirements for various regions around the world. For a full list of certifications please visit: nura.co/compliance



This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the distance between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Changes or modifications not expressly approved by NURA® could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

47 CFR § 2.1077 Compliance Information
Responsible Party – U.S. Contact Information:

Nura USA Operations Inc.
1375 Broadway, 15th Floor, New York, NY 10018 USA
compliance@nura.co



IC Warning:

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).

Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :



1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Cet équipement est conforme aux limites d'exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé. Cet émetteur ne doit pas être situé ou fonctionner conjointement avec une autre antenne ou un autre émetteur.

CAN ICES-3 (B)/NMB-3(B)



The product is only guaranteed to comply with EN50332 in generic mode with immersion off with the volume limiter on. Depending on the hearing of the user, some combinations of hearing corrections and immersion setting may exceed EN50332 limits.

To prevent possible hearing damage, do not listen at high levels for long periods.

This device may be operated in all member states of the EU. Declaration for EU compliance: Operation Frequency Band/Max. RF power transmitted: 2400-2483.5 MHz.

Hereby, nura® Operations Pty. Ltd declares that the radio equipment type 'E00B' is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: www.nura.co/nuraloop/compliance

Focus on your safety and that of others if you use the headphones while engaging in any activity requiring your attention. You may remove the headphones or adjust your volume to ensure you can hear surrounding sounds, including alarms and warning signals.

Do not use the headphones if they emit any loud or unusual noise. If this happens, take the headphones off and contact Nura customer service.

Do not submerge or expose the headphones to water, or wear while participating in water sports, e.g., swimming, surfing etc.

CAUTION

the battery shall not be exposed to excessive heat such as sunshine, fire or the like

DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery can result in an explosion.

Leaving a battery in an extremely high temperature surrounding environment can result in an explosion or the leakage of flammable liquid or gas.

A battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas.



根據NCC低功率電波輻射性電機管理辦法 規定:

(1)第十二條經型式認證合格之低功率射頻電機, 非經許可, 公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。



(2)第十四條

低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。

前項合法通信，指依電信法規定作業之無線電通信。

低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。



This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

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Made and assembled in China.

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Qualcomm® aptX™ HD

