



**Open Year Round
In Beautiful Seaside Crofton**

Any aggressive or hostile behavior will result in refusal of service or entry. We may at our discretion evict any person or persons without prior notice. Offenders will be required to vacate the premises without refund. Please respect park property and park staff. *Firearms, lethal weapons, fireworks or campfires are strictly prohibited on the park property.*

Osborne Bay Resort is not responsible for damage and/or theft of personal property or equipment on your sit, in your trailers, boats, or vehicle

FOR THE SAFETY OF CUSTOMERS AND PARK STAFF, PLEASE KEEP ORNAMENTATION DOWN TO A MINIMUM. RV'S AND SITES MUST BE ACCESSIBLE AT ALL TIMES FOR EMERGENCY MEDICAL PROFESSIONALS AS THEY MUST HAVE NON-RESTRICTED ACCESS TO CUSTOMERS.

RESORT RULES

❖ BE AWARE:

Do not leave food, pet food, birdseed, or garbage anywhere in the park.

❖ PAYMENT:

Payment must be made for confirmation of booking. Please attend the office upon arrival. Site rates included two adults. Extra persons subject to additional charge at check in \$5/day per person.

❖ RESERVATIONS:

Reservations will be accepted if payment is received in full prior to the reservation date. E-transfer yajubay888@gmail.com or pay by credit card. While preferences are maintained to the best of our ability, reservations and deposits DO NOT guarantee specific sites or cottages. Management reserves the right to alter site or cottage designations as necessary. No subletting sites permitted. A minimum two-night stay is required for long weekends. If you wish to extend your stay, and your site is available, please notify reception before 10:00 am on your scheduled departure date.

❖ REFUND:

Full refund with \$20 cancellation fee if more than 7 days' notice. If less than 7 days' notice, we will charge for one night and refund the rest if applicable. If no show, we will save the site for 1 day, but no refund. No refund on long weekend cancellation.

❖ CHECK IN/OUT TIME:

Check in and check out for RV sites is 12:00 noon. Late departure must be arranged with the office. Check in for cottages is 3:00 pm check out is 11:00 am. Cottages left in an unreasonable manner will result in additional charge to guests. Please be mindful of the time, as we have other guests checking into the sites.

❖ **ARRIVALS:**

All guests must check in at the office upon arrival unless agreed with management in advance. Regarding late arrivals: we understand that ferries may experience delays; however, we are unable to assist with check-ins after 8 PM. Please inform us as soon as possible, and we will ensure that you can proceed with a self check-in.

❖ **SECURITY:**

Osborne Bay management and staff are not responsible for vehicles or belongings brought into the park. Please ensure you lock your valuables in your vehicle wherever possible.

❖ **SPEED LIMIT:**

Speed limit of 10 km/h. Always reverse with extreme caution. Children at play!

❖ **VEHICLE LIMIT:**

ONLY one (1) RV and one (1) vehicle per site, or two tents per site. One tent may accompany one RV at additional charge for \$20/day. Additional vehicles/trailers/boats can be parked at the office parking lot for \$5/day, or, if they fit in the site boundary, \$15/night. No exceptions. No driving on the lawn at any time.

❖ **PARKING:**

No parking on the lawn or in the roadways. If you have extra vehicles and they won't fit in your site, please speak with a member of staff. Any vehicle without a pass issued by the office can be found at the local towing company at the owner's expense.

❖ **VEHICLE WASHING:**

Washing of vehicles is not permitted in the park.

❖ **PRIVACY:**

Please respect other people's privacy and refrain from walking through occupied sites. Quiet hours are between 10:00 pm and 8:00 am. Music is not permitted after 10:00 pm. Loud music is not permitted at any time. Offenders will be required to vacate the premises without refund. Offensive behavior WILL NOT be tolerated. Offenders will be required to vacate the premises.

❖ **WASHROOMS/SHOWERS:**

No showering after 11:00 pm. No food or drink in washrooms at any time. Only things that are meant to go down the toilet & sinks please. NO baby wipes, paper

towels, feminine products, plastics of any kind, dental floss, grease & fat (please put in the garbage). Children under the age of twelve (12) must be supervised by an adult while in the showers. Washing dishes, cutlery, BBQ equipment or animals in the showers, washrooms or laundry room is strictly prohibited.

❖ **TRASH/RECYCLABLES:**

Laundry trash bins for laundry waste only. Washroom trash bins for washroom waste only. Boxes must be broken down before disposing. Recyclables can be deposited in blue bins. Large items must not be left at trash bins and must be taken to a dump (e.g., furniture, chairs, mattresses, etc.)

❖ **LAUNDRY USE:**

Coin-operated laundromat, open office hours, with later hours by arrangement. Please do not overload the machines and any damages will be charged.

❖ **PETS:**

Well-behaved pets are welcome. Pets must be on leash at all times in the park. It is the sole responsibility of the owner to pick up after your pet. Pets are not allowed in the cottages. Pets are welcome to explore the beach off leash at low tide. All pets must be pre-approved through the office prior to entry. Pets are not to be left unattended at the site. Visitors, please leave pets at home.

❖ **SAFETY:**

CHILDREN MUST BE SUPERVISED. We are an ocean front property, please ensure children and pets are accompanied by an adult at all times. Safety is our number one priority.

❖ **VISITORS:**

Visitors are required to check in at the office before entering the park. Visitors must leave the premises by 10:00 pm.

❖ **CLEANLINESS OF PARK:**

Sites are to be kept clean and orderly, as determined by management. Please leave washrooms and laundry as you would like to find them. If they are in need of attention, please notify a member of staff.

❖ **CAMPFIRES:**

Local fire regulations permit campfires on the beach level ONLY. No open campfires. Please light fires ONLY in the steel rings provided. Ensure that fires are extinguished prior to retiring for the evening.

❖ **NO SMOKING:**

All buildings are smoke free – including cottages, laundry room, office, and washrooms.

Waiver Notice

The management will not be responsible for accidents, injuries or loss of property. The equipment and apparatus furnished on these premises are solely for the convenience of guests and all persons using such equipment or apparatus, do so at their own risk.

**THE RESORT MANAGEMENT HAS THE FULL AUTHORITY TO ENFORCE
THESE RULES AND RESERVES THE RIGHT TO REFUSE SERVICE OR
ADMISSION AT ALL TIMES.**

We thank you for your cooperation. Please ask for our help or assistance at any time.
Have a happy vacation and enjoy both our resort and the West Coast!

OFFICE HOURS

May 1st - Oct. 31st – Daily 10am - 6pm

Nov. 1st - April 30th – Weekdays 10am - 4pm – Weekends 10am - 2pm

**For urgent assistance, please call the office @ 250-246-4787 or in an
emergency dial 911**